

FY 2018 Haiti Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



November 2018



Acknowledgements

The Haiti Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG), led by Sharon Felzer (Senior Communications Officer, Head of PORG). Svetlana Markova, Jessica Cameron, Calita Woods, and Antonina Redko oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. PORG acknowledges the significant contribution from the Haiti country team and the local fielding agency DAGMAR Group. In particular, PORG is grateful for the support from Evelyn Awittor (Senior Country Officer) in Port-au-Prince, Haiti.



Country Opinion Surveys
THE WORLD BANK GROUP



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I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Haiti perceive the WBG. The survey explored:

- *General Issues Facing Haiti*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in Haiti*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From April to July 2018, 473 stakeholders of the WBG in Haiti were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a Minister; office of a Parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; bilateral and multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; local NGOs and community-based organizations; international NGOs; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the judiciary branch; and other organizations.

A total of 134 stakeholders participated in the survey (28% response rate). Respondents either received and returned the questionnaires via post, completed the questionnaire with a representative from the local fielding agency, or completed the questionnaire via the online survey platform Qualtrics.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

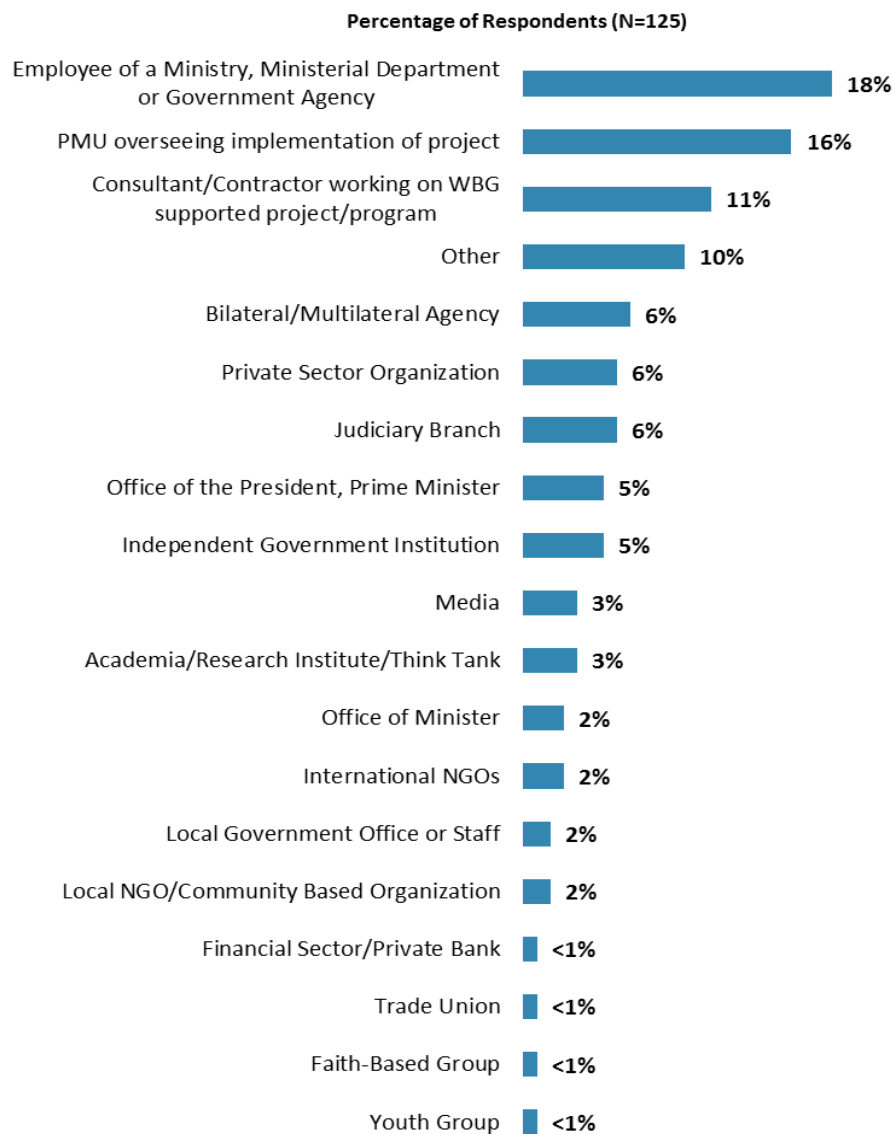
The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'14 (response rate was 50%, N=204). Data were weighted to reach the same stakeholder composition in both years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'14 COS report and the non-weighted data presented in appendices A, B, C, D, and F. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix E (page 96).



III. Demographics of the Sample

Current Position

- For further analyses, respondents from the Office of the President/Prime Minister were combined with respondents from the office of a minister; respondents from PMUs were combined with consultants/contractors working on WBG-supported projects; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from local NGOs/community based organizations, international NGOs, trade unions, faith-based groups, and youth groups were combined in the “CSO” category; and the small number of respondents from local government, academia/research institutes/think tanks, and the media were included in the “Other” category. There were no respondents from the office of a parliamentarian and private foundations.



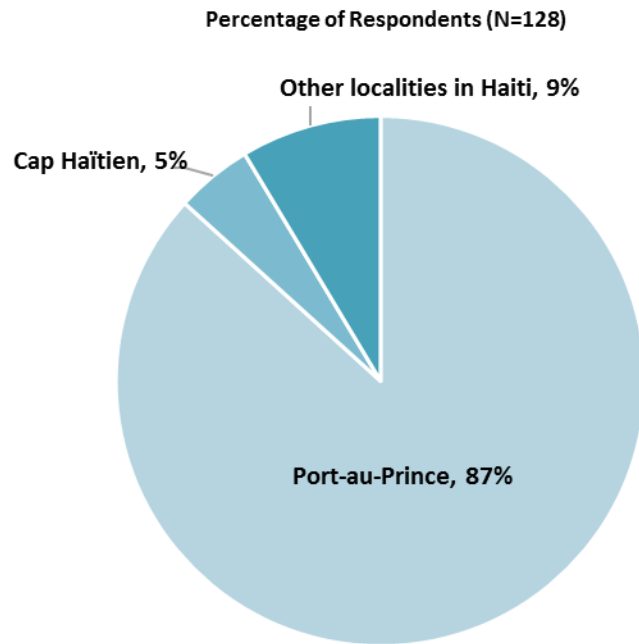
“Which of the following best describes your current position?”
(Respondents chose from a list.)



III. Demographics of the Sample (continued)

Geographic Locations

- For further analyses, the small number of respondents from Cap Haïtien and other localities in Haiti were combined in the “Other” category. Geographic location comparisons can be found in Appendix C (page 87).



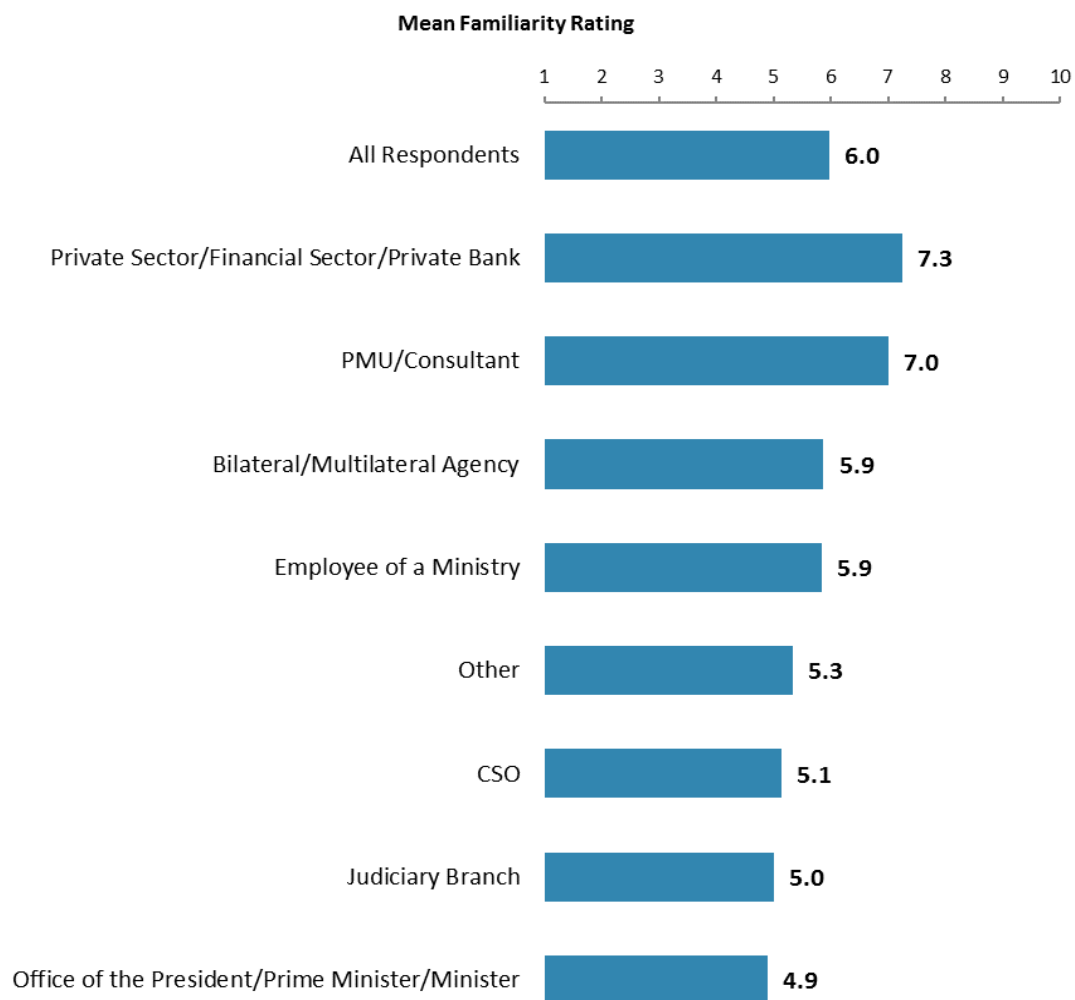
"Which best represents your geographic location?"
(Respondents chose from a list.)



III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Year comparison:** Respondents in the FY'14 Country Survey had significantly higher levels of familiarity with the WBG than this year's respondents (weighted mean in FY'18 = 6.0; weighted mean in FY'14 = 6.9)¹.
- Respondents' levels of familiarity with the WBG were significantly, strongly correlated with their ratings of the WBG's overall effectiveness in Haiti and the extent to which the WBG plays a relevant role in development in Haiti, and significantly, moderately correlated with their ratings of the extent to which the WBG contributes to the country's development results.



"How familiar are you with the work of the World Bank Group in Haiti?"
(1-"Not familiar at all", 10-"Extremely familiar")

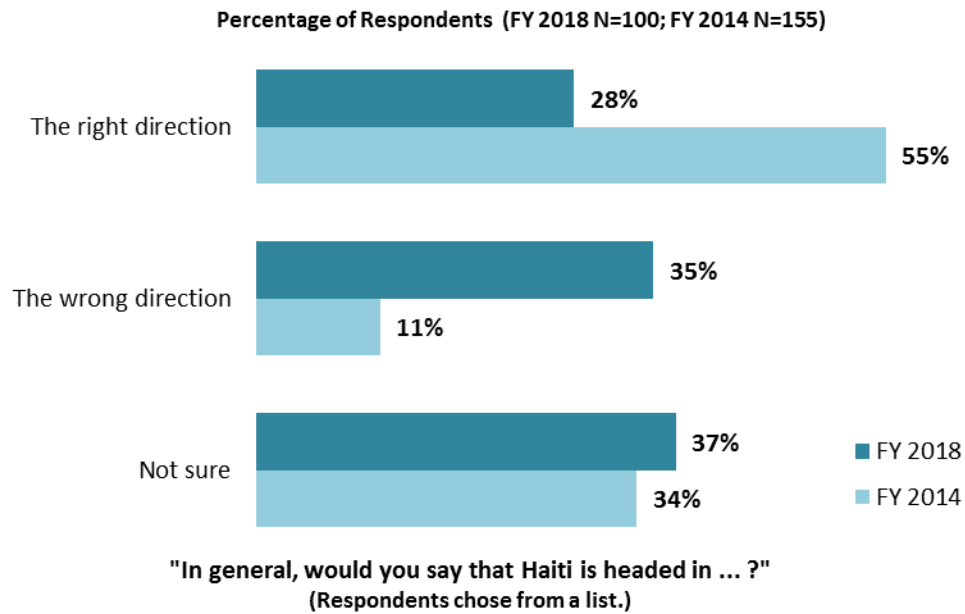
¹ Please refer to Appendix E (page 96) for more details on weighting. The means in the chart were calculated based on un-weighted data.



IV. General Issues Facing Haiti

Headed in the Right Direction²

- **Year comparison:** Respondents in this year's Country Survey were significantly less positive about the prospects of Haiti compared to respondents in the FY'14 Country Survey.



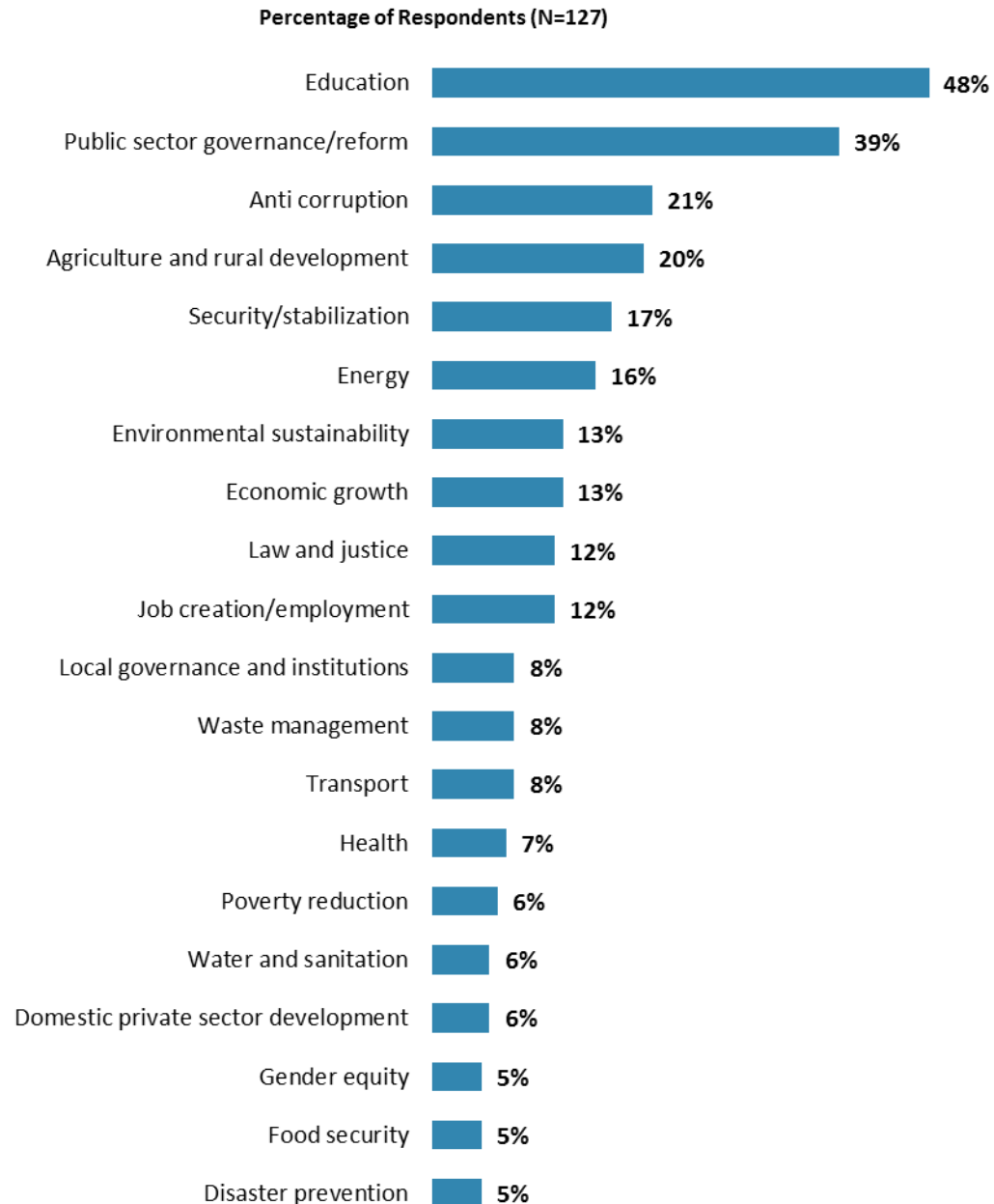
² Percentages presented in the chart were calculated based on weighted data from FY'18 and FY'14.



IV. General Issues Facing Haiti (continued)

Development Priority

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the most important development priorities in Haiti were “*education*” (66%), “*public sector governance/reform*” (51%), and “*job creation/employment*” (33%).



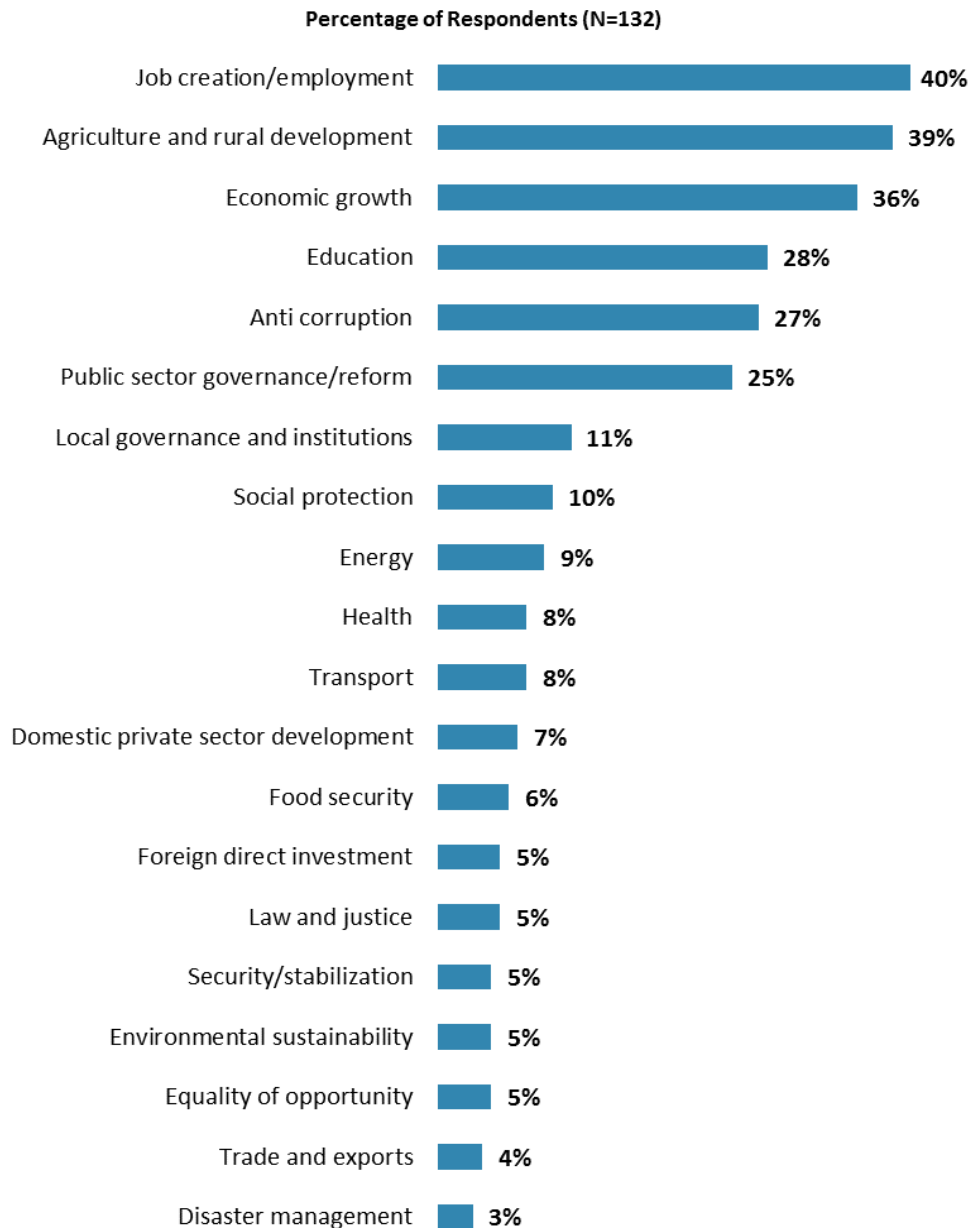
"Listed below are a number of development priorities in Haiti. Please identify which of the following you consider the most important development priorities in Haiti. (Choose no more than THREE)"
(Respondents chose from a list. Responses combined. Top 20 of 36 response options shown.)



IV. General Issues Facing Haiti (continued)

What Would Contribute Most to Reducing Poverty

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the biggest contributors to poverty reduction in Haiti were “*job creation/employment*” (57%), “*education*” (51%), “*economic growth*” (44%), “*rural development*” (39%), “*agricultural development*” (34%), and “*anti-corruption*” (29%).

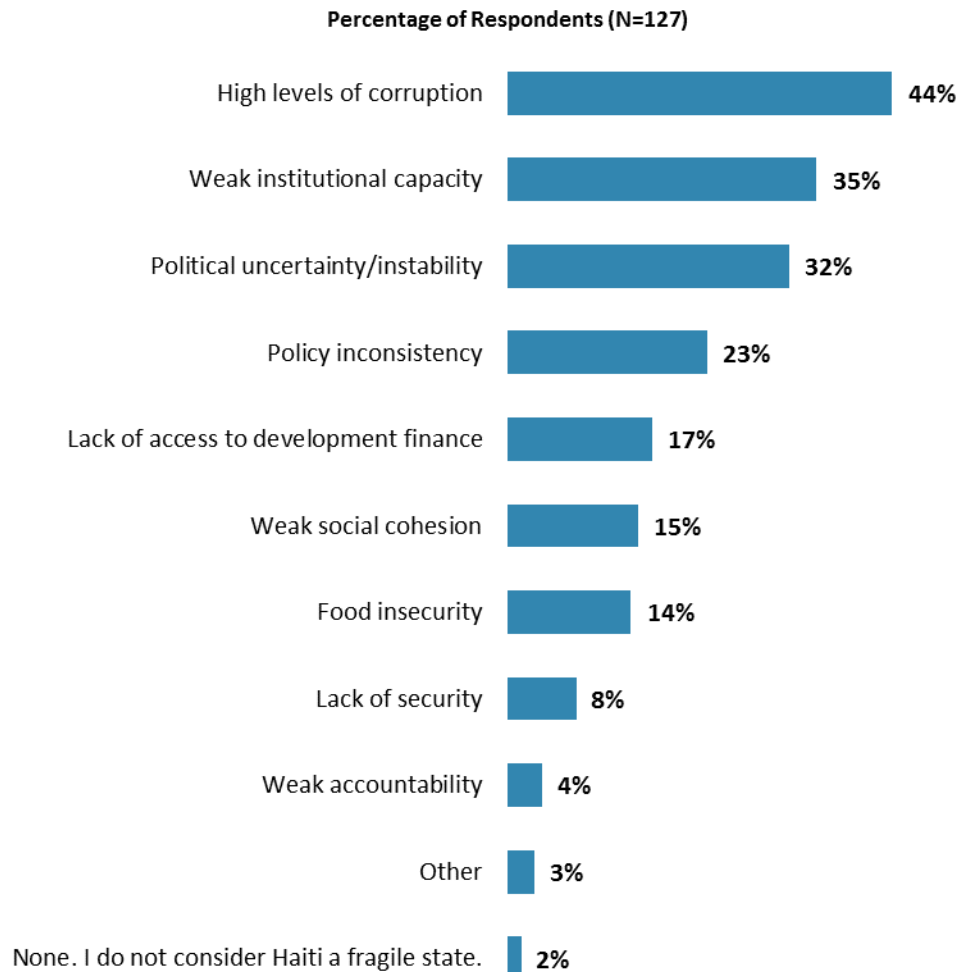


"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Haiti? (Choose no more than THREE)"
(Respondents chose from a list. Responses combined. Top 20 of 35 response options shown.)



IV. General Issues Facing Haiti (continued)

Fragility in Haiti



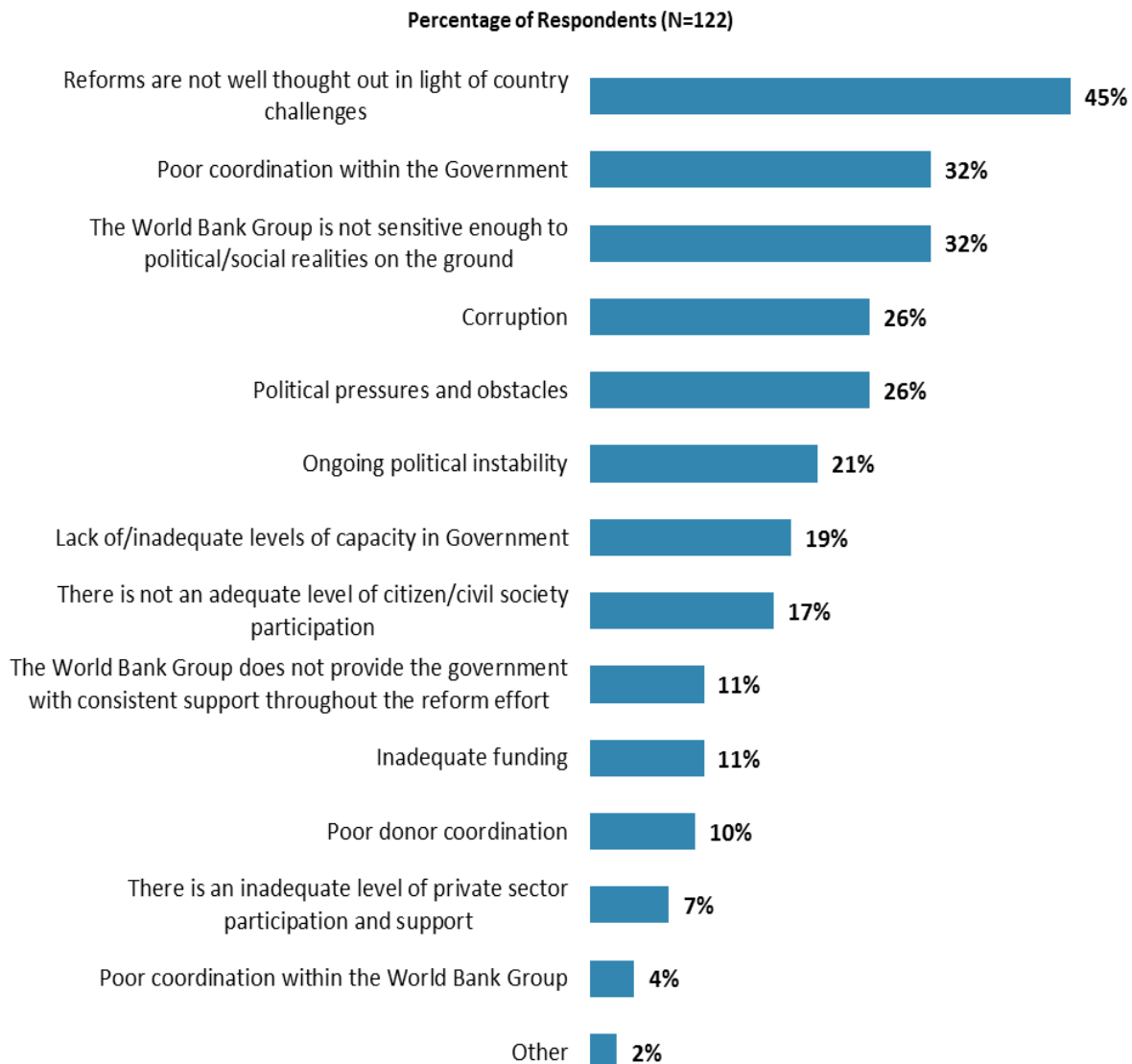
"The World Bank Group estimated that two billion people now live in countries where development outcomes are affected by Fragility, Conflict, and Violence (FCV). When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Haiti. (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group

Attributing Failed/Slow Reform Efforts

- **Year comparison:** Respondents in the previous FY'14 Country Survey most often attributed failed or slow WBG assisted reform efforts to “*there is not an adequate level of citizen/civil society participation*” (38%), “*lack of/inadequate levels of capacity in Government*” (36%), “*lack of adequate level of decision-making in Government*” (29%), “*the WBG is not sensitive enough to political/social realities on the ground*” (28%), and “*reforms are not well thought out in light of country challenges*” (23%).

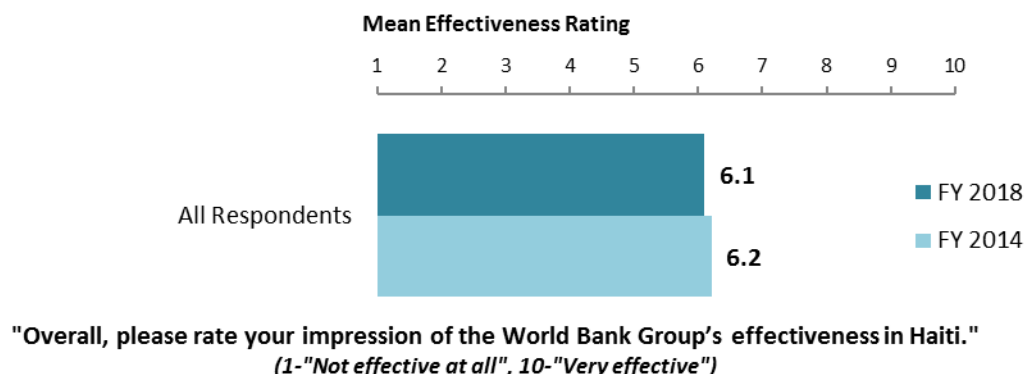


"When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)

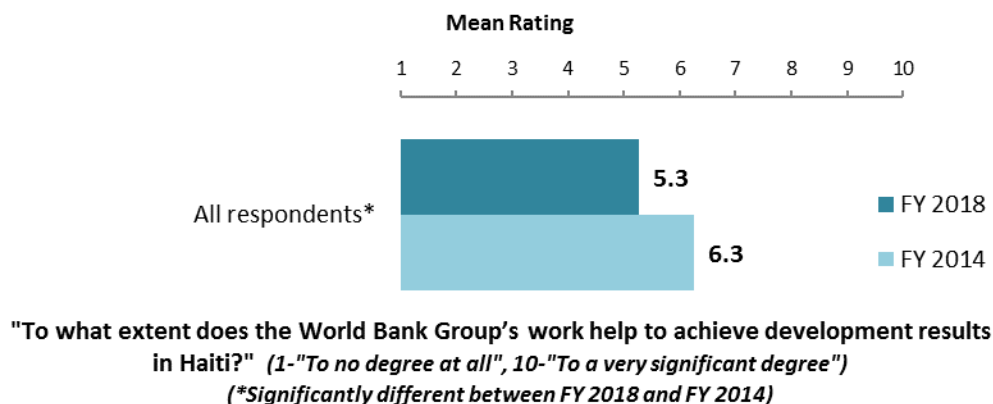


V. Overall Attitudes toward the World Bank Group (continued)

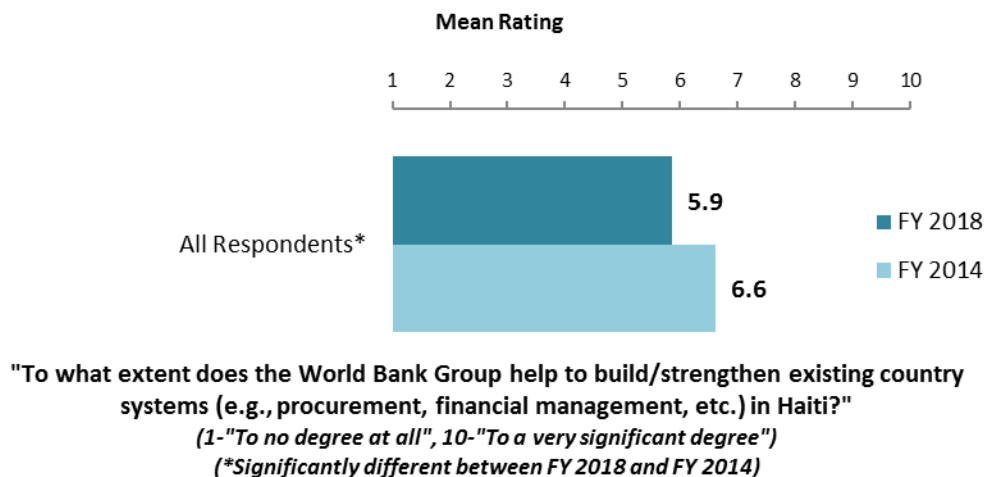
The World Bank Group's Overall Effectiveness³ (Indicator Question)



Achieving Development Results (Indicator Question)



Building/Strengthening Existing Country Systems (Indicator Question)

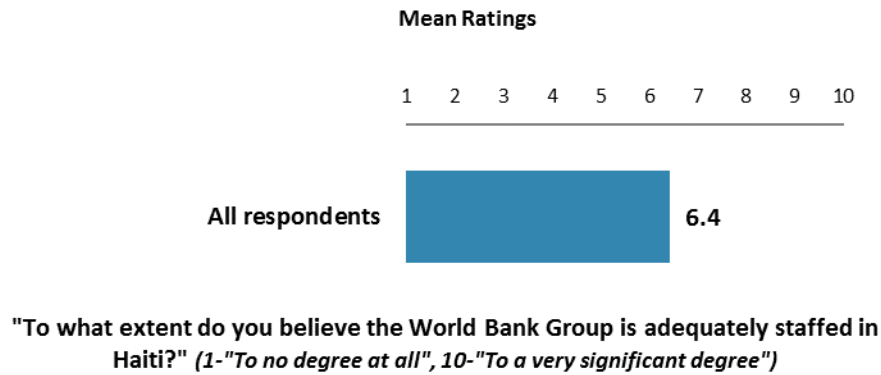


³ Means presented in the charts on this page were calculated based on weighted data.

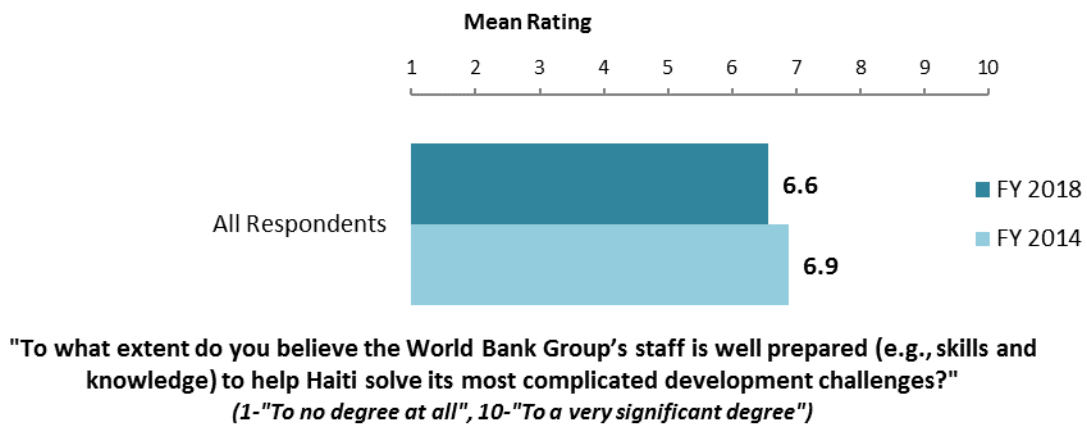


V. Overall Attitudes toward the World Bank Group (continued)

WBG Staffing in Haiti



WBG Staff Preparedness⁴



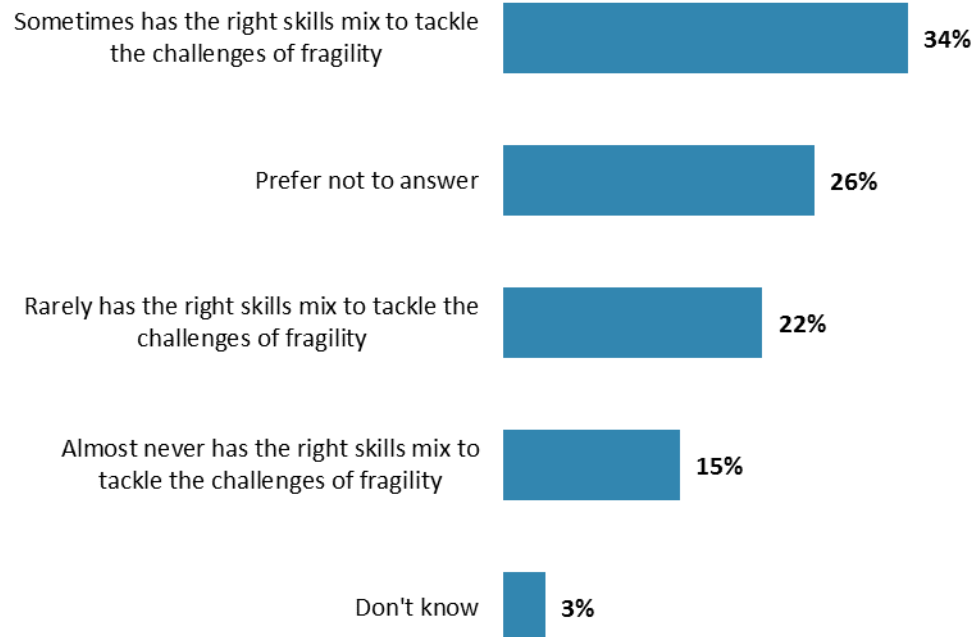
⁴ Means in the chart were calculated based on weighted data.



V. Overall Attitudes toward the World Bank Group (continued)

The World Bank Group Staff's Skills Mix to Tackle Fragility

Percentage of Respondents (N=115)

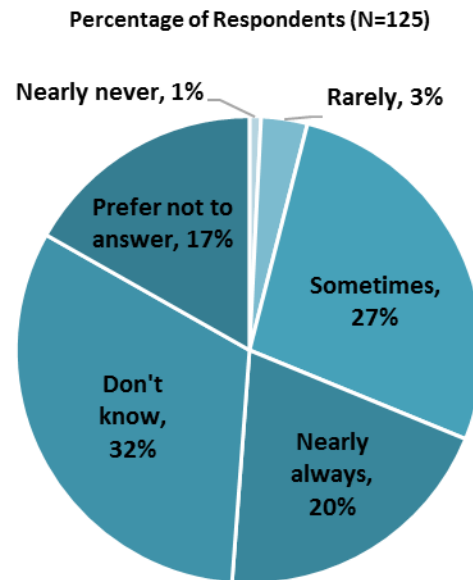


"When working with the World Bank Group on programs, projects and other activities, do you believe that the team ... ?"
(Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

The World Bank Group Partnering with the Right People on the Ground



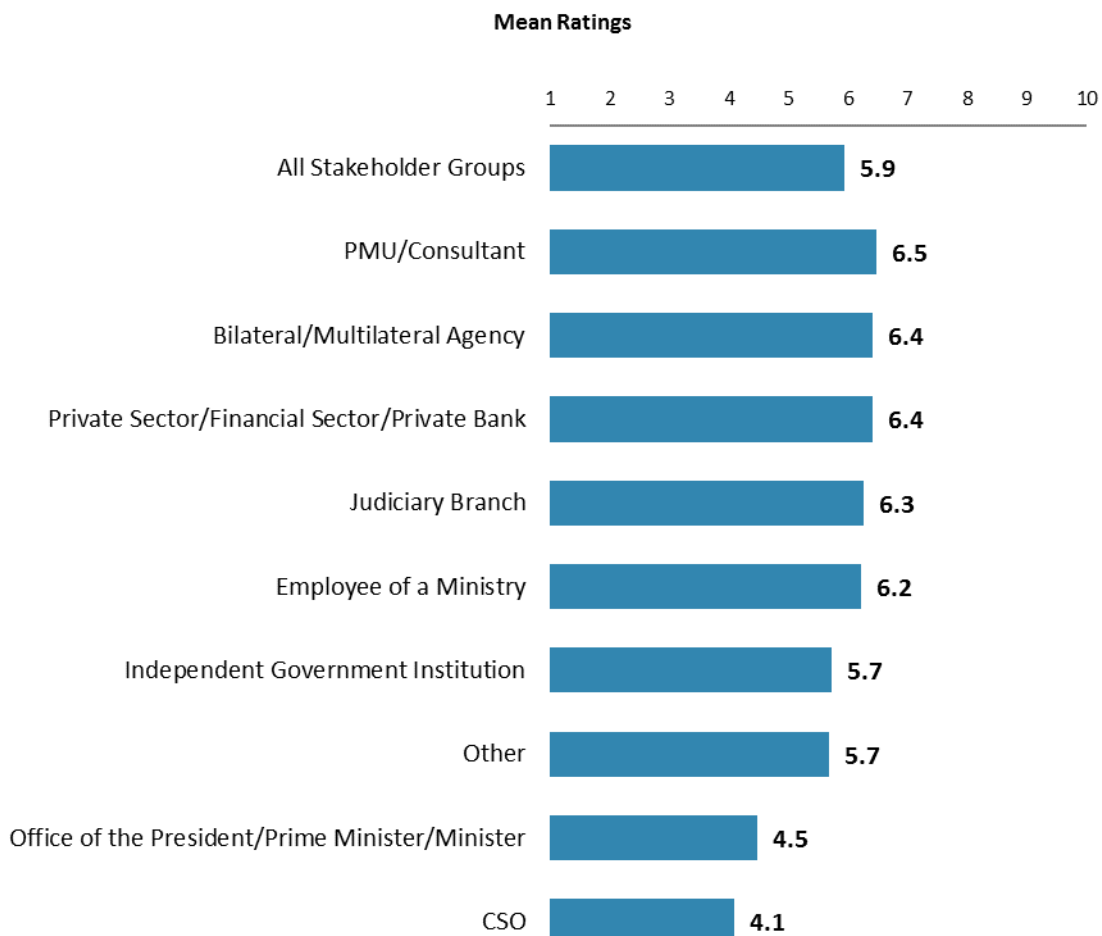
"To what extent does the World Bank Group partner with the right people to support work on the ground in Haiti?" (Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups

- **Stakeholder groups:** Respondents from PMUs/Consultants/Contractors on WBG-supported projects had the highest mean ratings for the aggregated responses to the twenty-eight COS indicator questions, whereas the respondents from CSOs had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (see page 68).
- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty-eight COS indicator questions (mean rating = 6.2) compared to respondents who do not collaborate with the WBG (mean rating = 5.4). Responses for individual indicator questions by exposure to the WBG can be found in Appendix F (page 101).



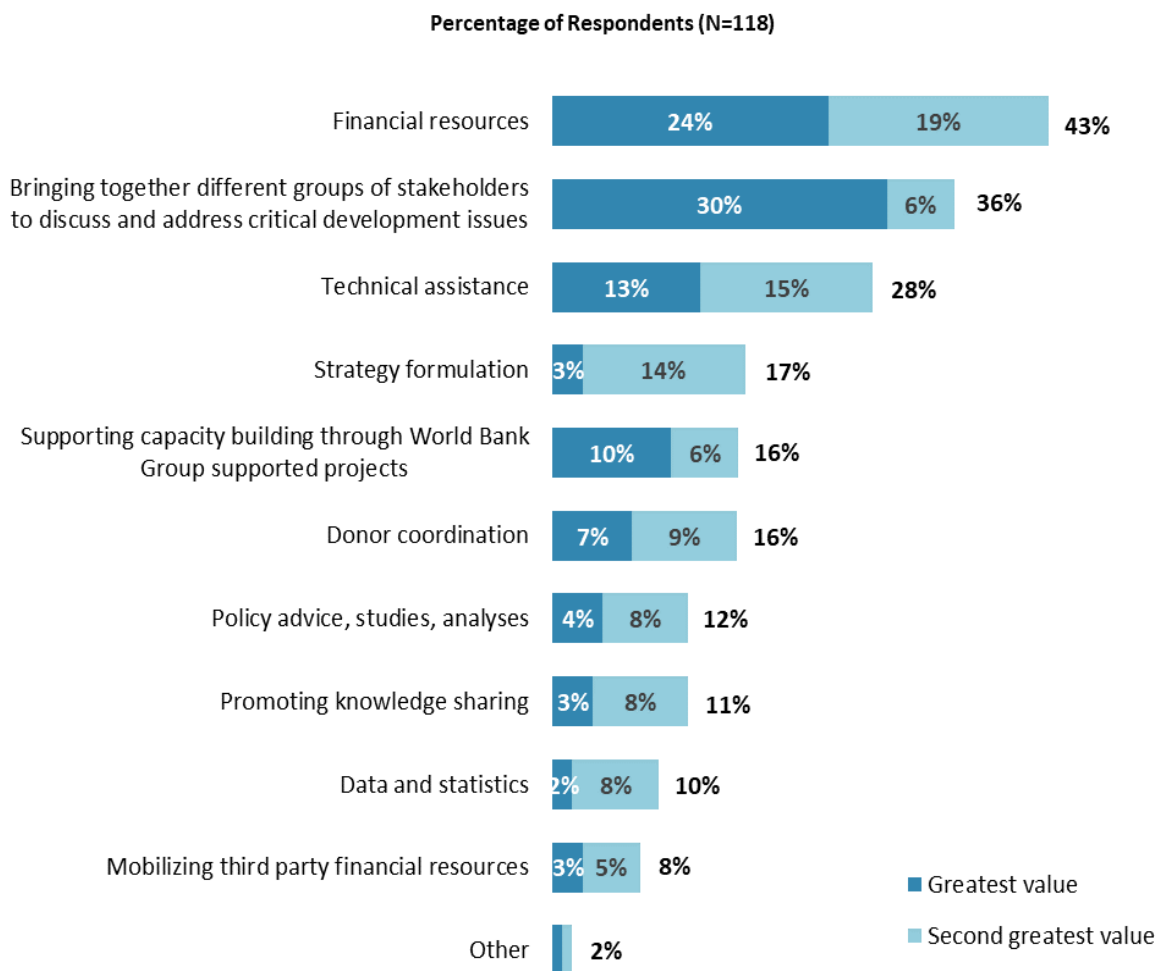
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the WBG's greatest values to Haiti were "*capacity development*" (48%) and "*financial resources*" (48%).



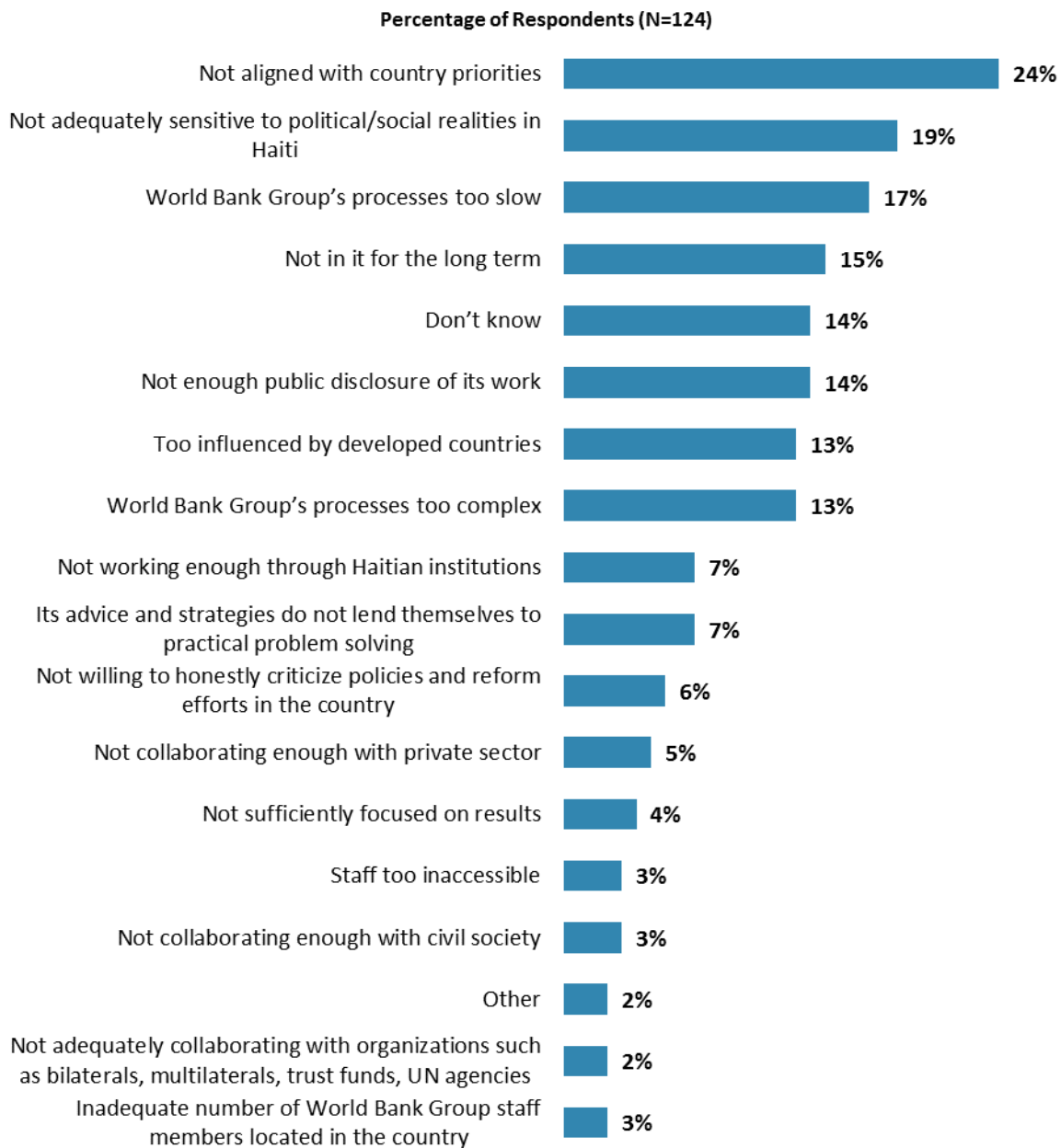
"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Haiti?" (Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the WBG's greatest weaknesses in its work in Haiti were "*not adequately sensitive to political/social realities in Haiti*" (18%), "*not enough public disclosure of its work*" (16%), "*not collaborating enough with non-state actors*" (15%), and "*WBG's processes too complex*" (14%).



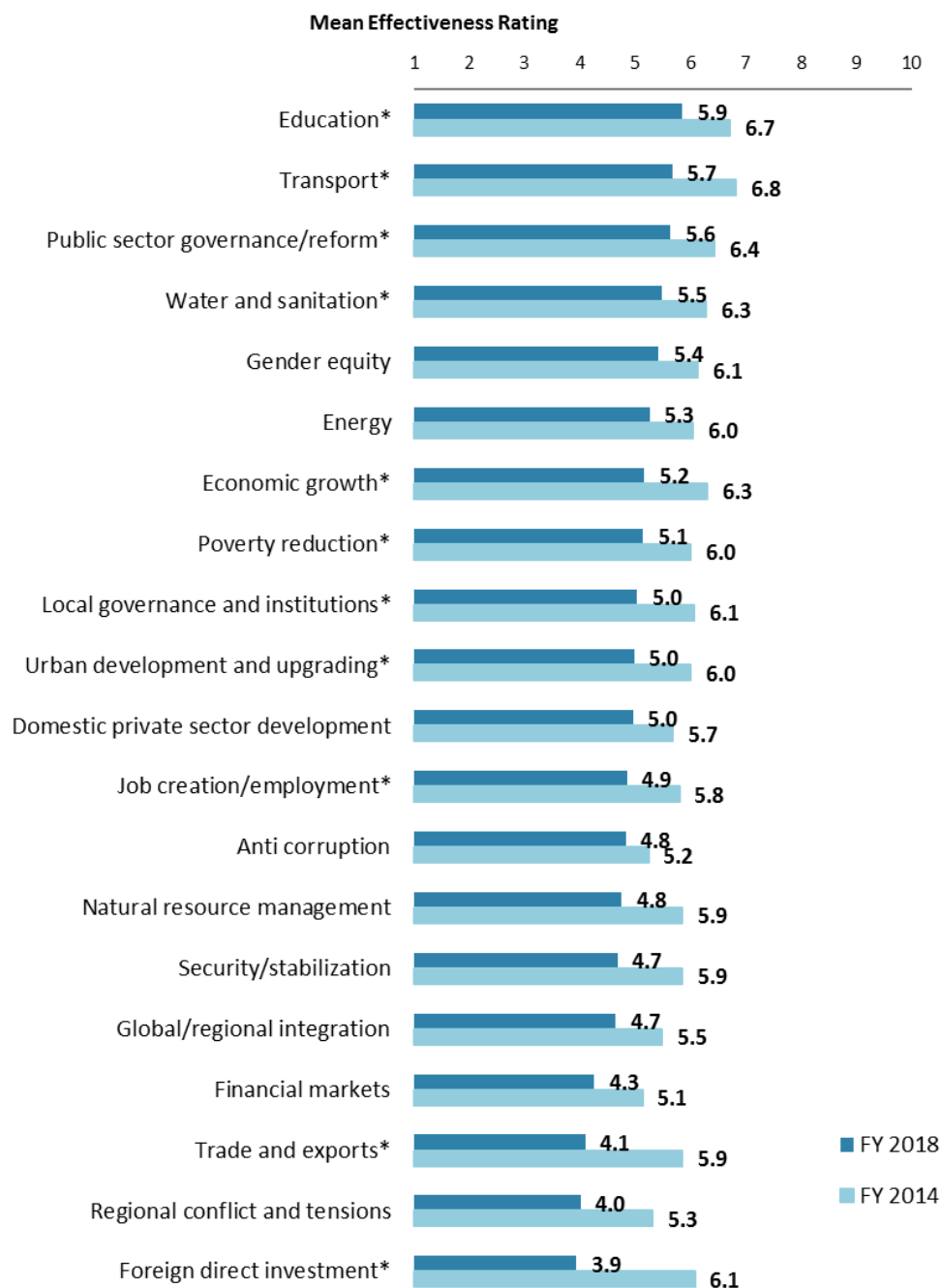
"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Haiti? (Choose no more than TWO)"

(Respondents chose from a list. Responses combined. Top 18 of 23 response options shown.)



VI. Sectoral Effectiveness

Effectiveness of WBG's Support in Sectoral Areas: Year Comparison⁵



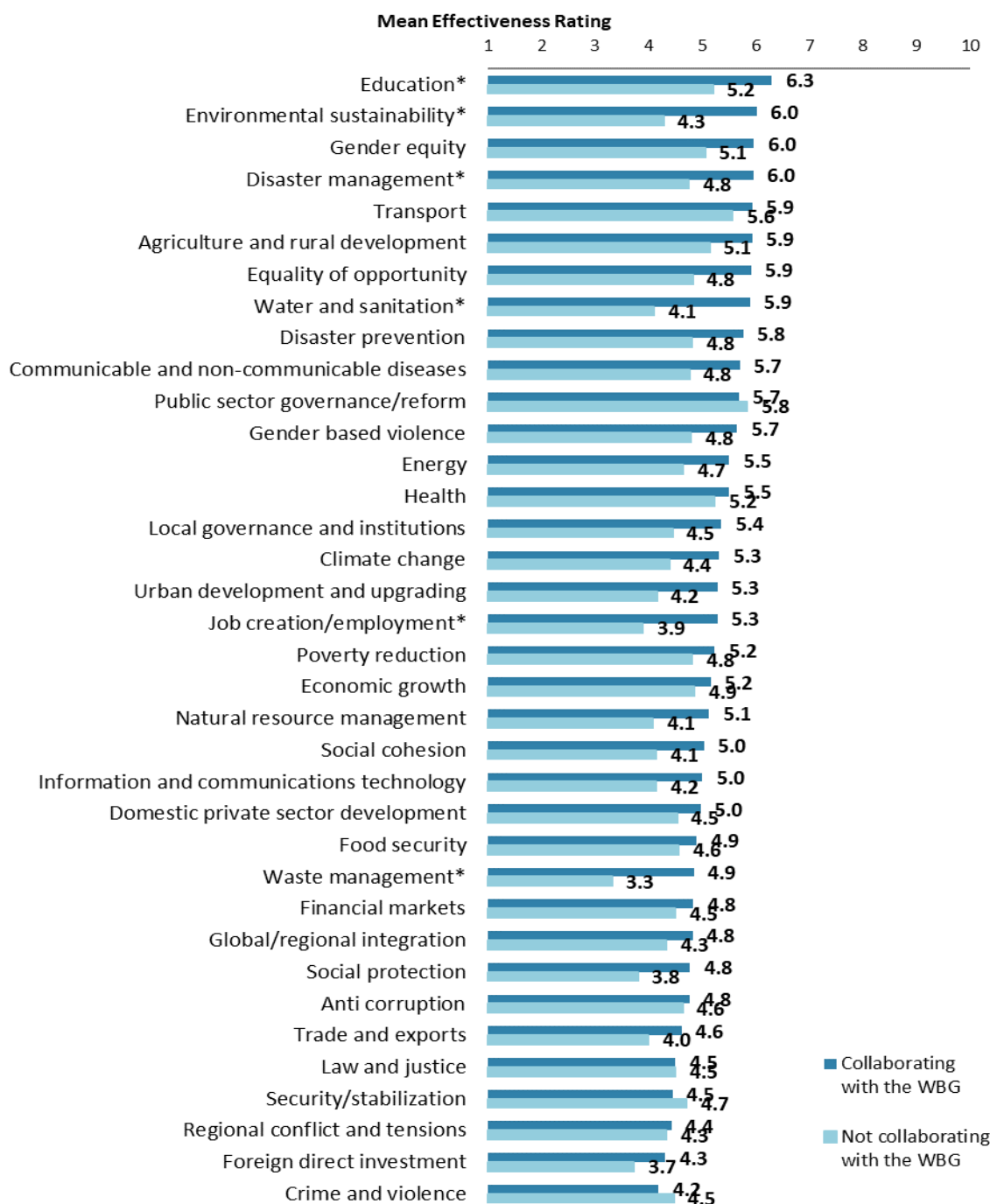
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti?" (1-"Not effective at all", 10-"Very effective")
*(*Significantly different between FY 2018 and FY 2014)*

⁵ Means presented in this chart were calculated based on weighted data. Only those sectors comparable across both FY'14 and FY'18 are presented in this chart. See Appendix E for details.



VI. Sectoral Effectiveness (continued)

Effectiveness of WBG's Support in Sectoral Areas: Collaboration⁶



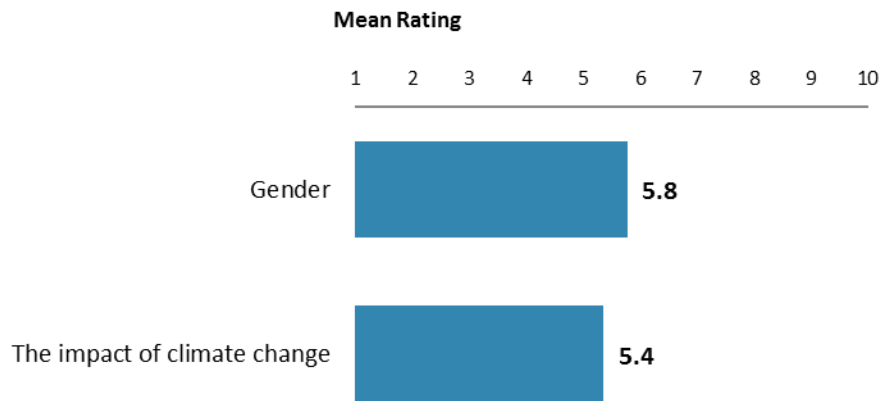
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti?" (1-"Not effective at all", 10-"Very effective")
*(*Significantly different between collaborators and non-collaborators)*

⁶ Note in the Appendix on the sectoral effectiveness (Appendix A, page 47) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.



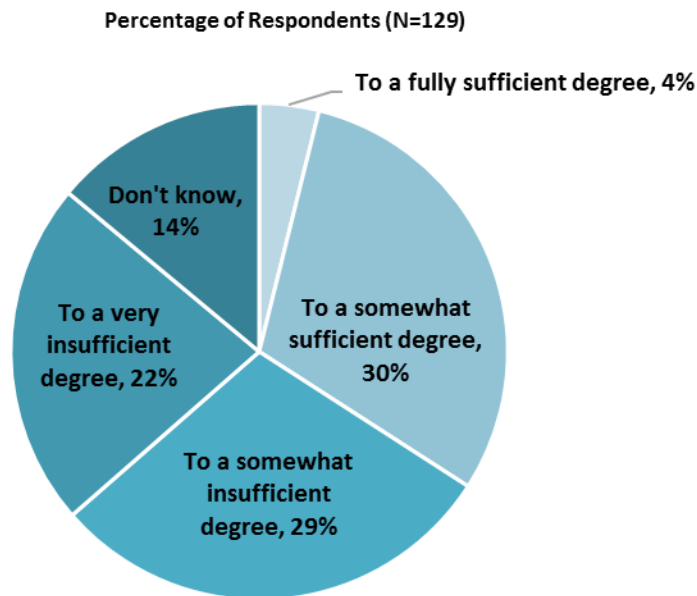
VI. Sectoral Effectiveness (continued)

WBG's Influence on Gender and Climate Change Policy



"In Haiti, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ?"
(1-"To no degree at all", 10-"To a very significant degree")

Helping the Poorest

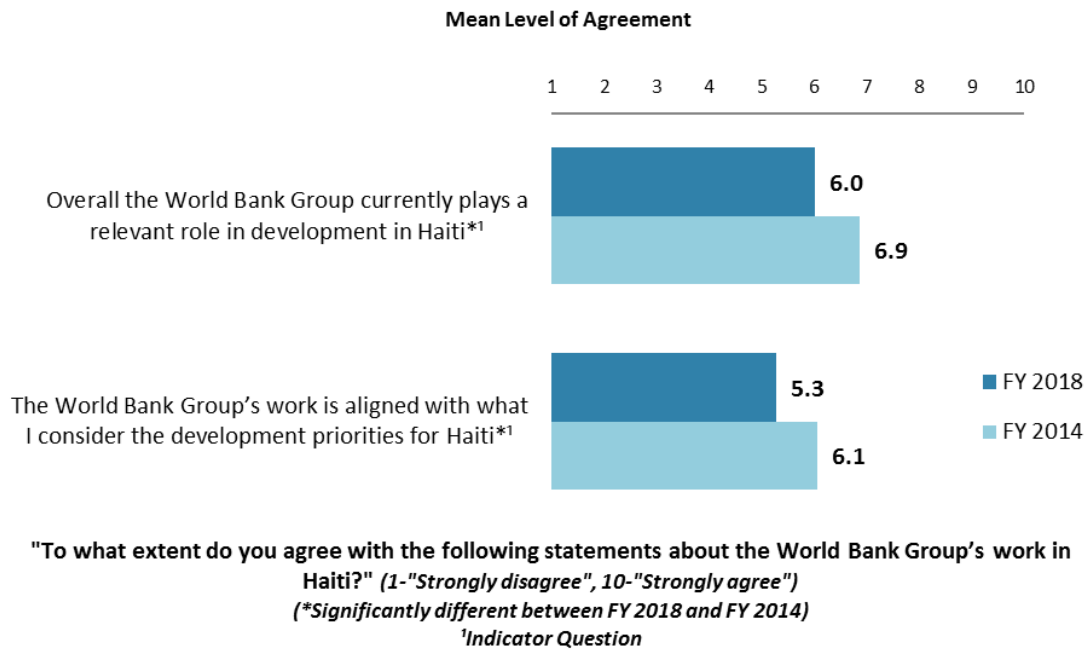


"To what extent do you believe that the World Bank Group's work and support help the poorest (i.e., the bottom 40 percent of the income distribution) in Haiti?"
(Respondents chose from a list.)

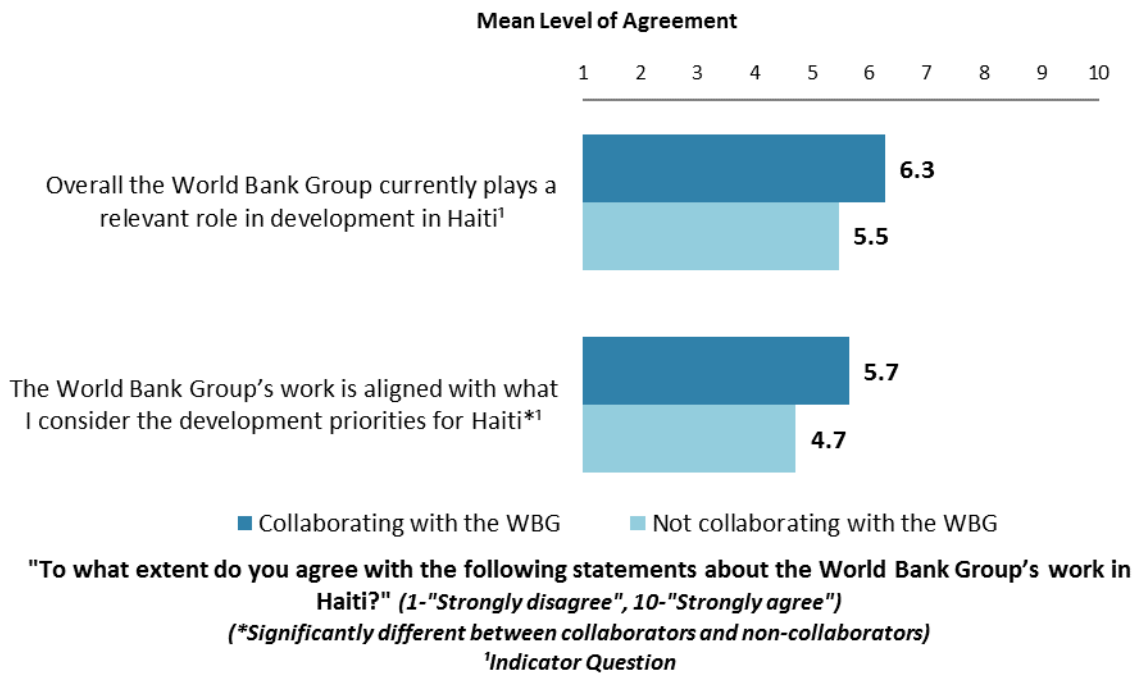


VII. How the World Bank Group Operates

The World Bank Group's Work in Haiti: Year Comparison⁷



The World Bank Group's Work in Haiti: Collaboration

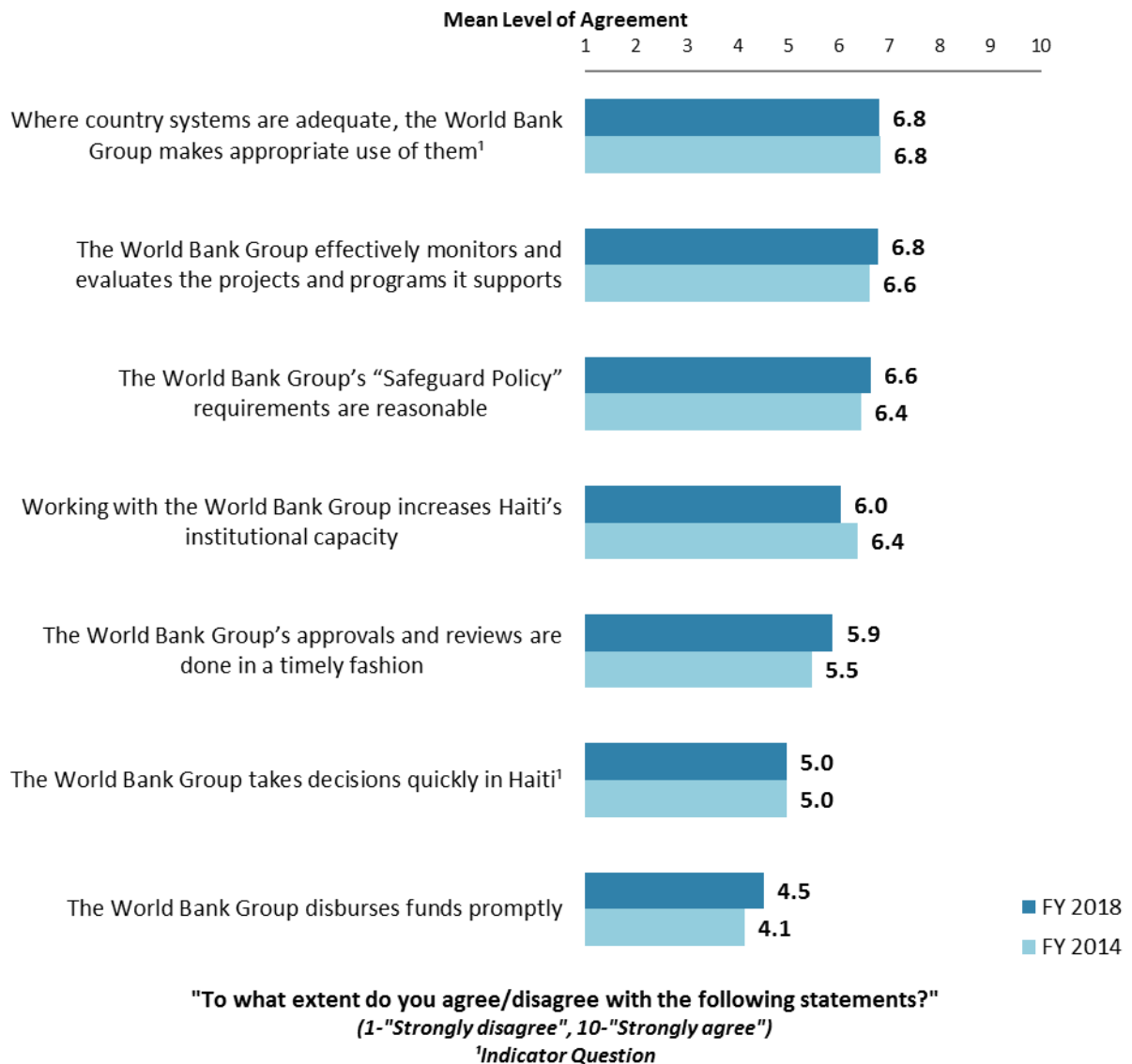


⁷ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Year Comparison⁸

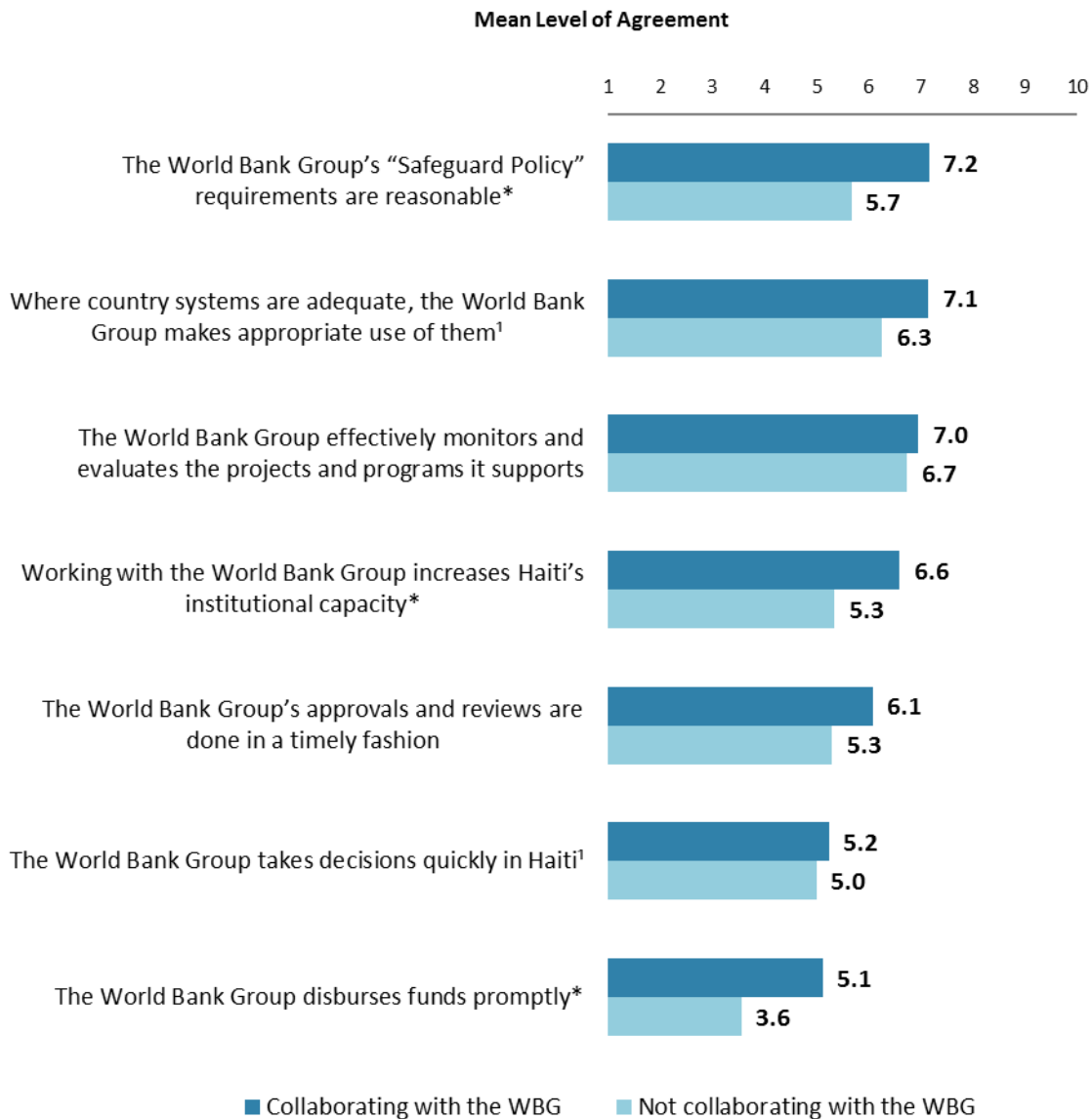


⁸ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Collaboration



"To what extent do you agree/disagree with the following statements?"

(1-"Strongly disagree", 10-"Strongly agree")

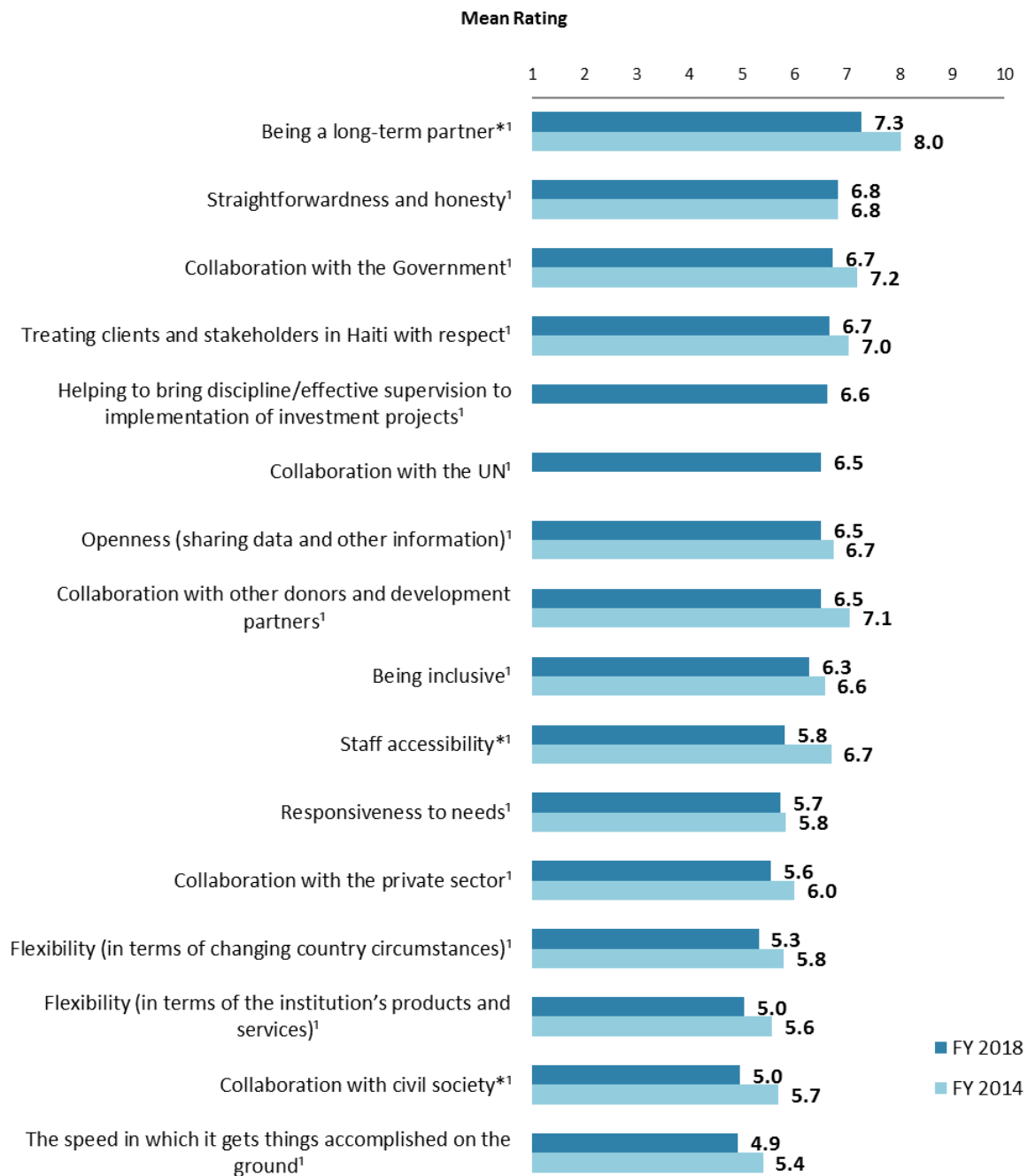
(*Significantly different between collaborators and non-collaborators)

¹Indicator Question



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Year Comparison⁹



"To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following?" (1-"To no degree at all", (10-"To a very significant degree")

(*Significantly different between FY 2018 and FY 2014)

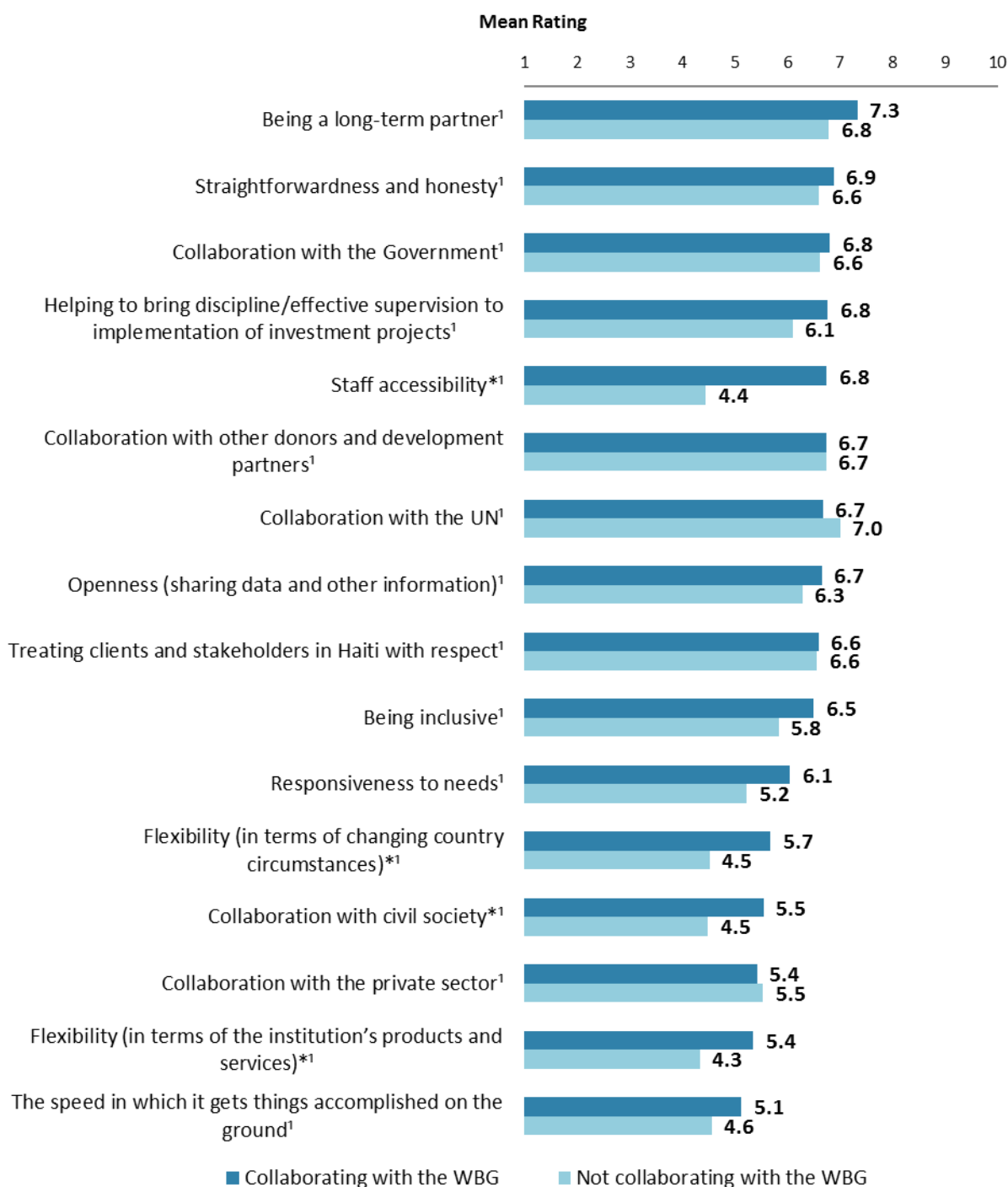
¹Indicator Question

⁹ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Collaboration



"To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

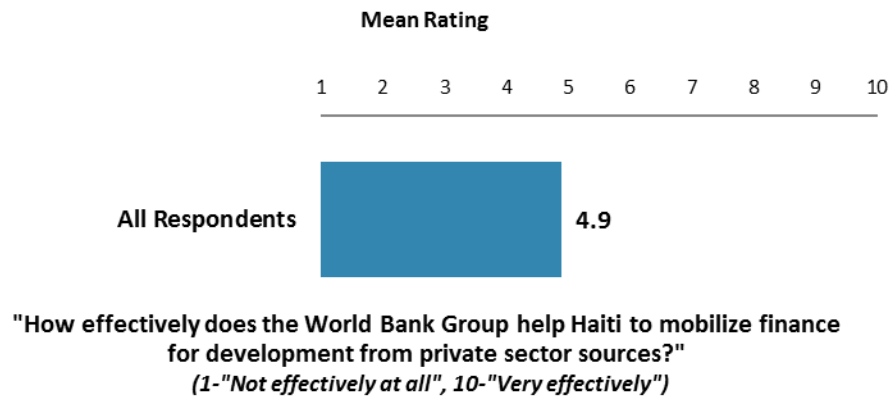
(*Significantly different between collaborators and non-collaborators)

¹Indicator Question

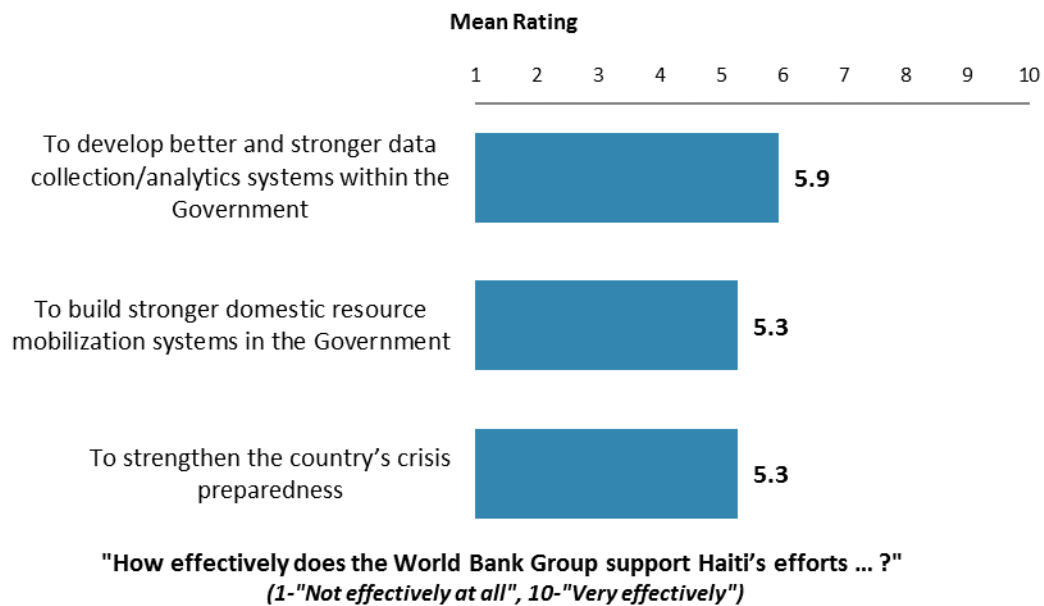


VII. How the World Bank Group Operates (continued)

Mobilizing Finance for Development from Private Sector Sources



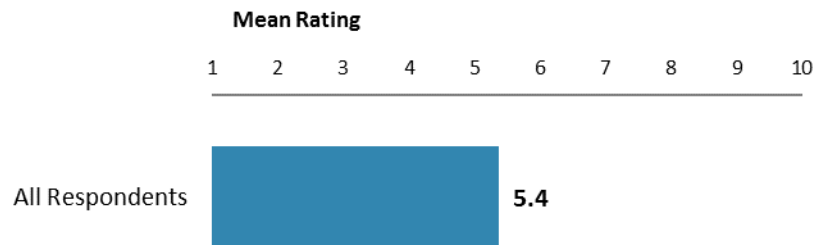
The World Bank Group's Support to Haiti



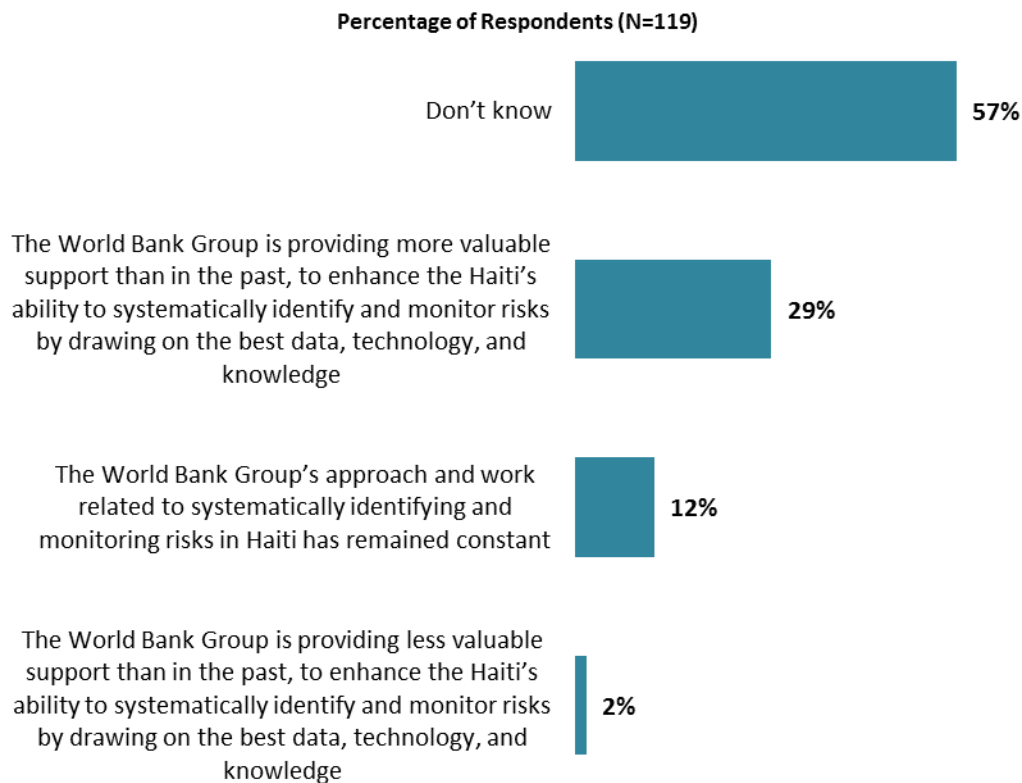


VII. How the World Bank Group Operates (continued)

Work in FCV Contexts



"How effectively do the World Bank Group's Systematic Country Diagnosis and Country Partnership Framework activities support Haiti's efforts to manage crisis related risks?"
(1-"Not effectively at all", 10-"Very effectively")

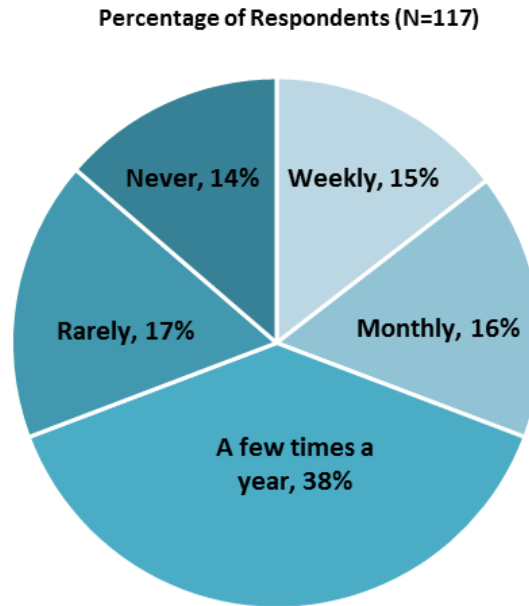


"When considering the World Bank Group's emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG's activities?"
(Respondents chose from a list.)



VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities

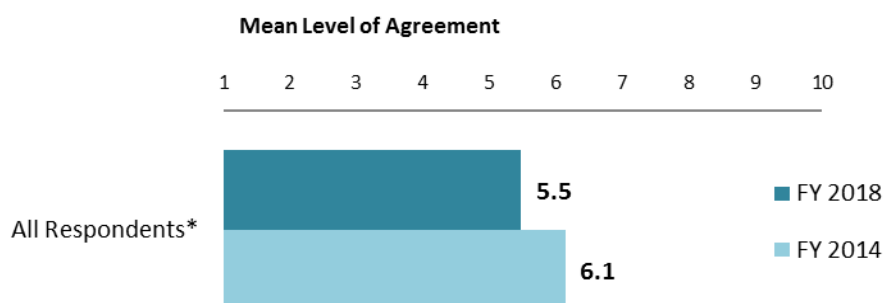


"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?" (Respondents chose from a list.)



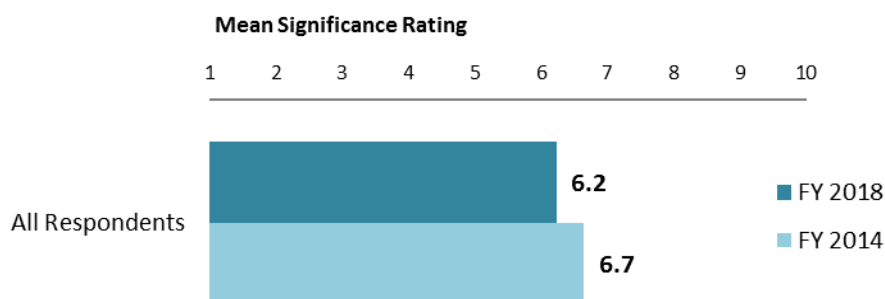
VIII. World Bank Group's Knowledge and Instruments (continued)

Meeting Haiti's Knowledge Needs¹⁰ (Indicator Question)



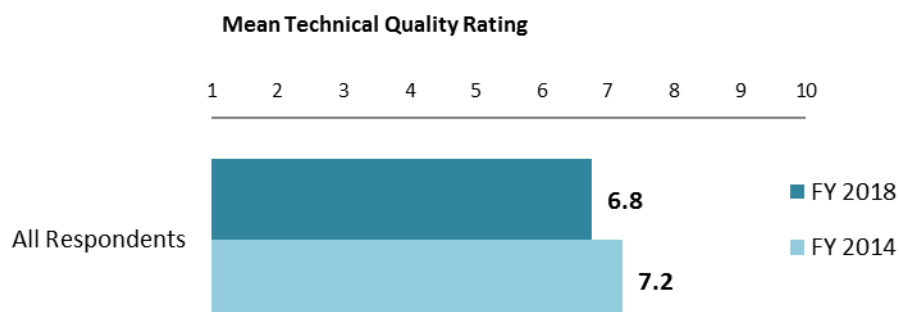
"The World Bank Group meets Haiti's needs for knowledge services (e.g., research, analysis, data generation and dissemination, technical assistance)" (1-"Strongly disagree", 10-"Strongly agree")
(*Significantly different between FY 2018 and FY 2014)

Contribution of the WBG's Knowledge Work and Activities (Indicator Question)



"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"
(1-"Not significant at all", 10-"Very significant")

Technical Quality of the WBG's Knowledge Work and Activities (Indicator Question)



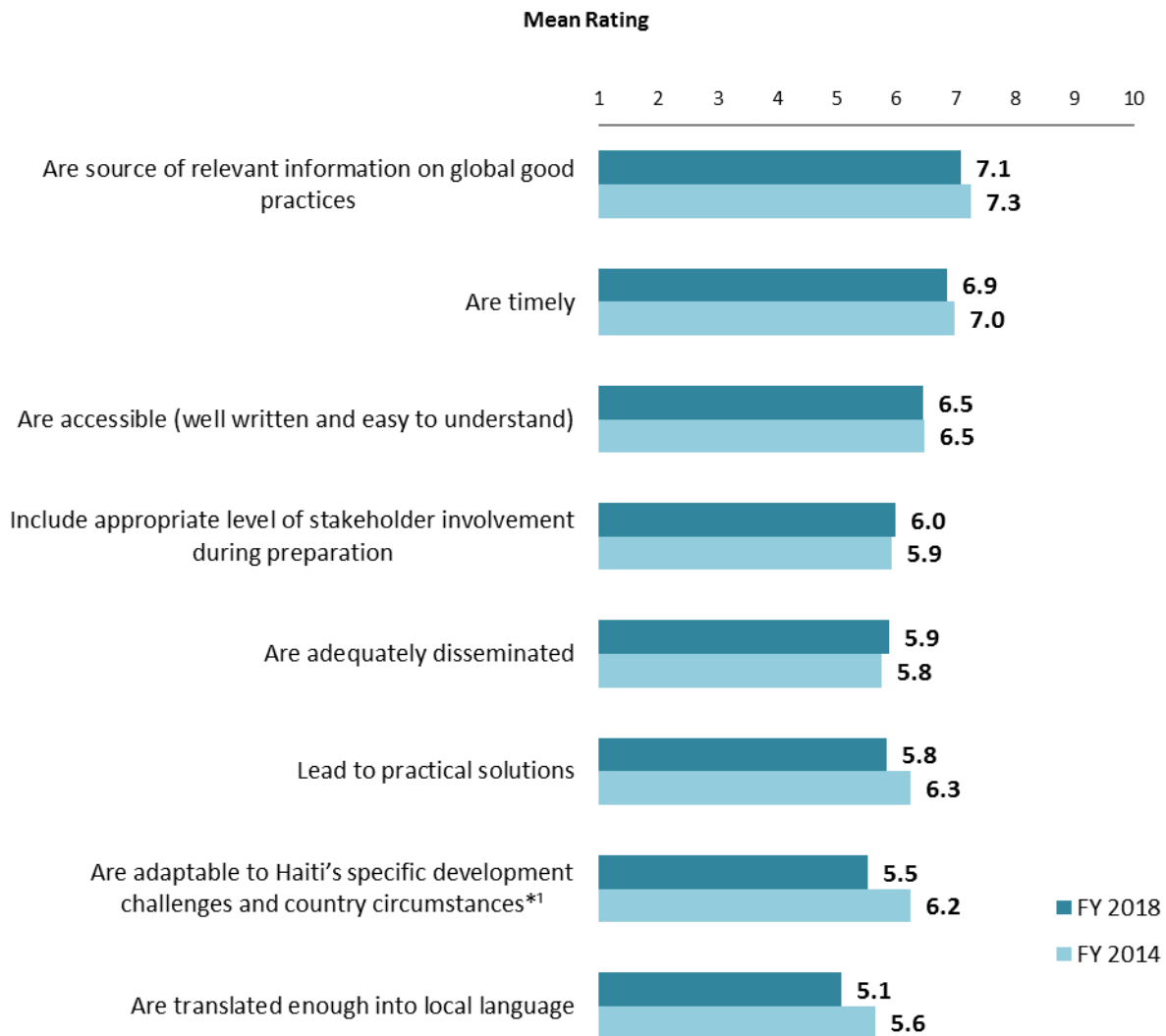
"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" (1-"Very low technical quality", 10-"Very high technical quality")

¹⁰ Means in the charts on this page were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities¹¹



"In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities:"

(1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2018 and FY 2014)

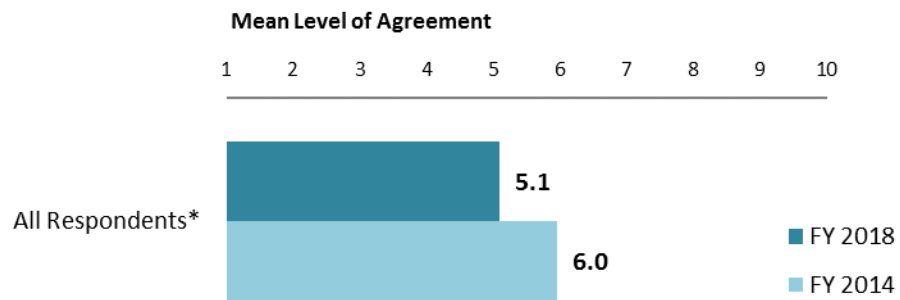
¹Indicator Question

¹¹ Means in the chart were calculated based on weighted data.



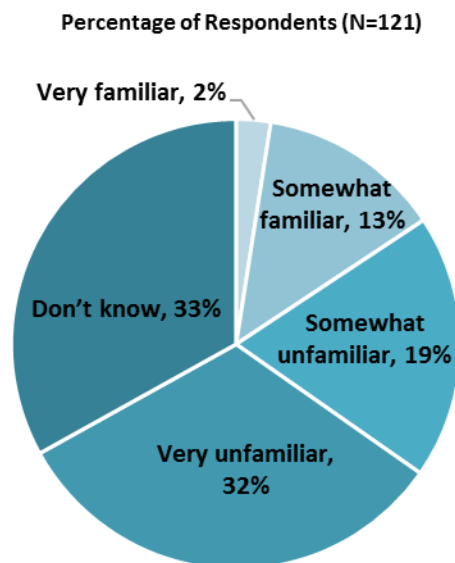
VIII. World Bank Group's Knowledge and Instruments (continued)

Meeting Haiti's Needs for Financial Instruments¹² (Indicator Question)



"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, IFC investments, etc.) meet the needs of Haiti" (1-"Strongly disagree", 10-"Strongly agree")
(*Significantly different between FY 2018 and FY 2014)

Familiarity with WBG's New/Expanded Financial Instruments



"As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Haiti?"
(Respondents chose from a list.)

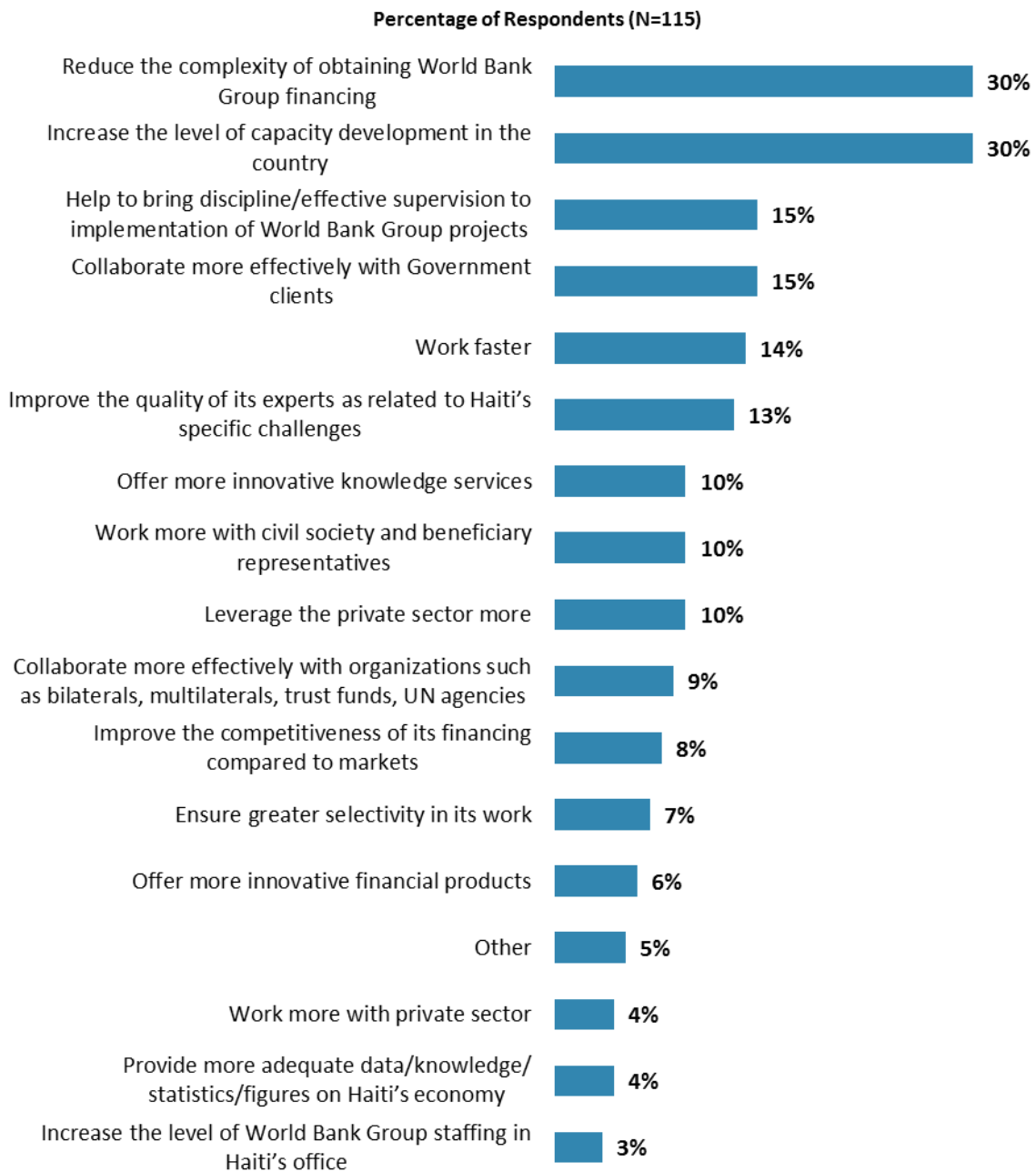
¹² Means in the chart were calculated based on weighted data.



IX. The Future Role of the World Bank Group in Haiti

Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the WBG should “*increase the level of capacity development in the country*” (47%), “*reduce the complexity of World Bank Group procedures*” (26%), and “*collaborate more effectively with Government clients*” (24%) to make itself of greater value in Haiti.



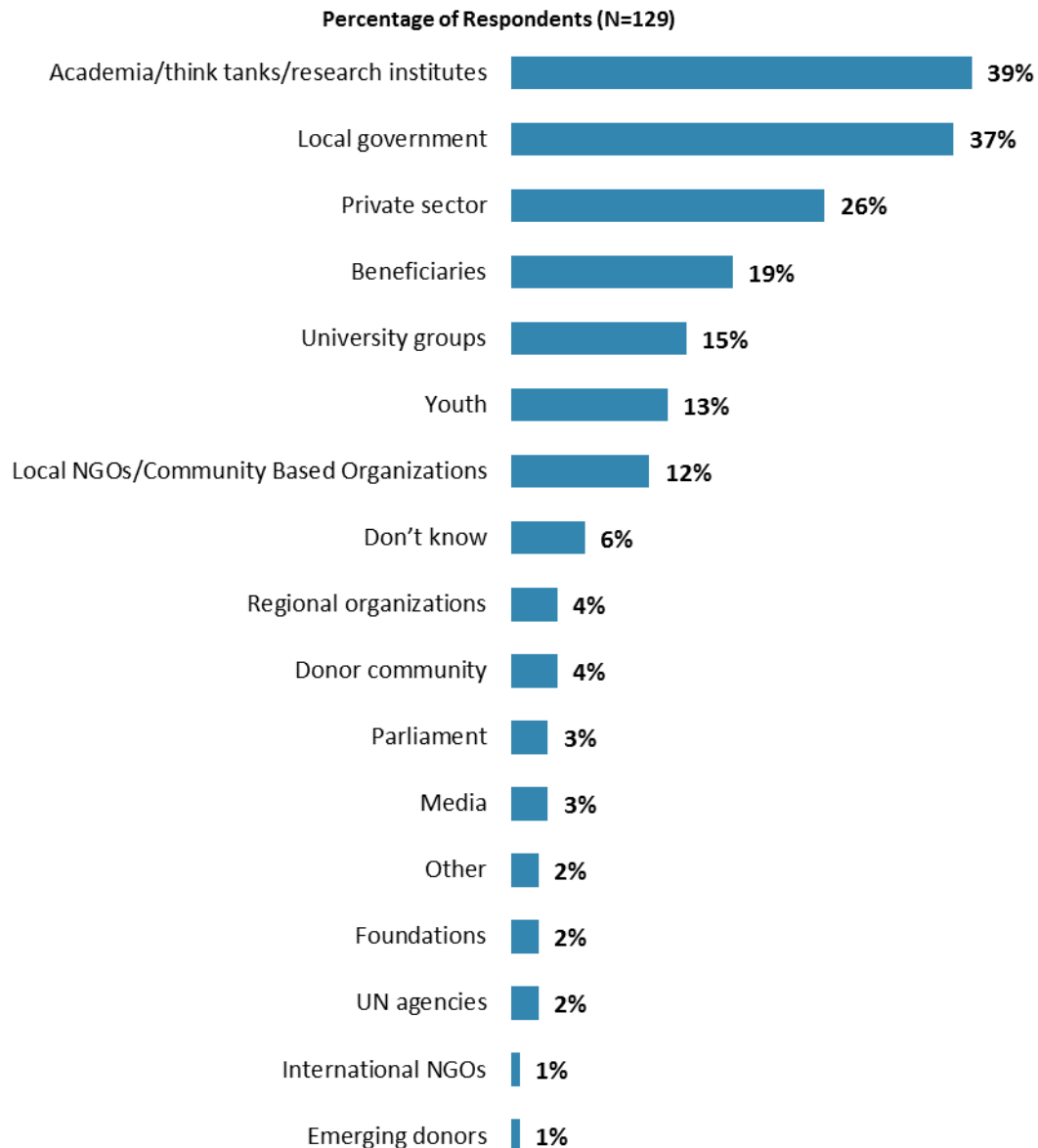
"Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Haiti (continued)

The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the WBG should collaborate more with “*academia/think tanks/research institutes*” (38%), “*private sector*” (31%), “*Community Based Organizations (CBOs)/local communities*” (28%), and “*local government*” (26%) to ensure better development results in Haiti.



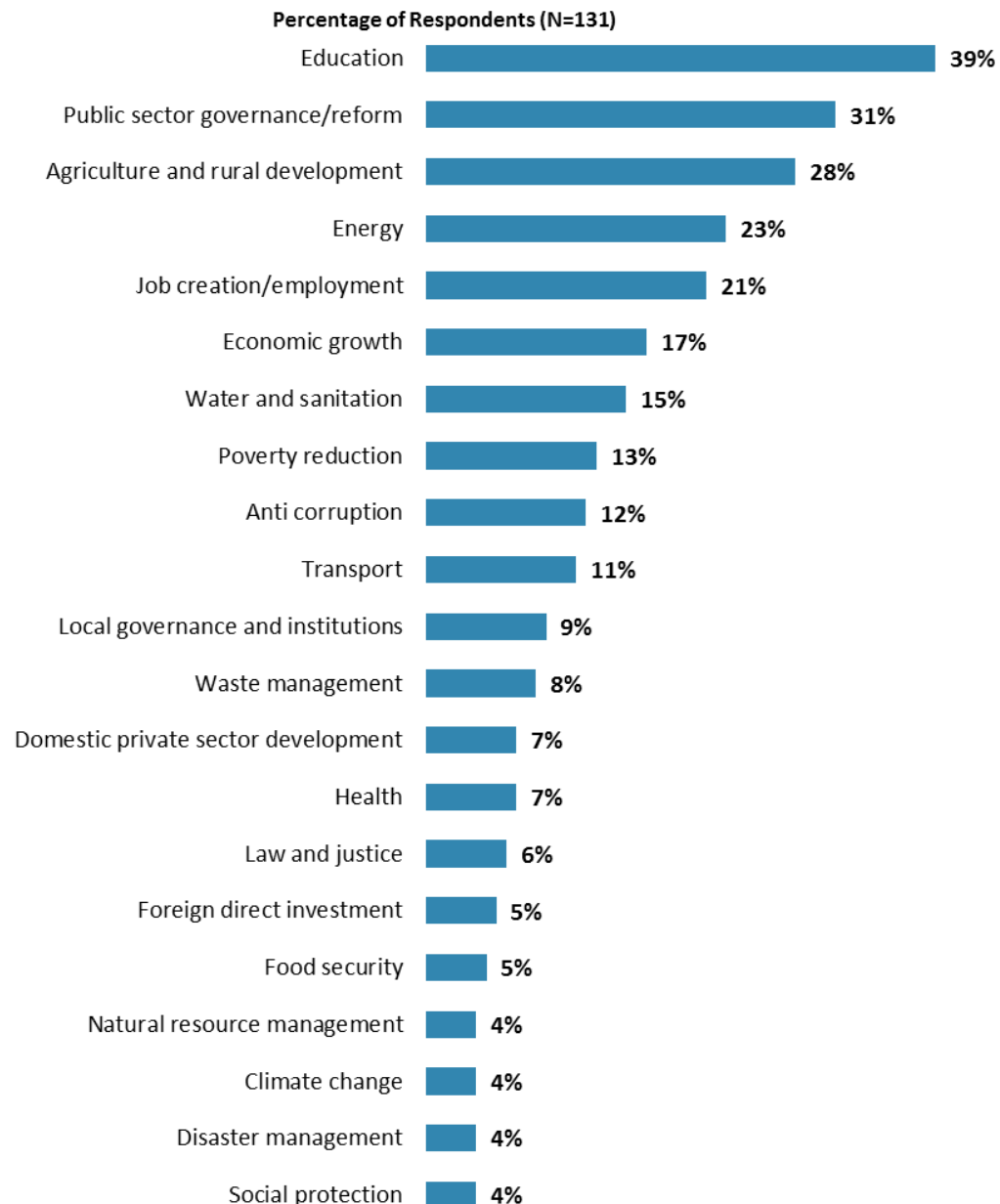
"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?" (Choose no more than TWO) (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Haiti (continued)

Where the World Bank Group Should Focus its Resources

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the WBG should focus its resources on “education” (59%), “public sector governance/reform” (49%), “transport” (30%), “energy” (30%), “job creation/employment” (29%), and “agriculture and rural development” (28%).

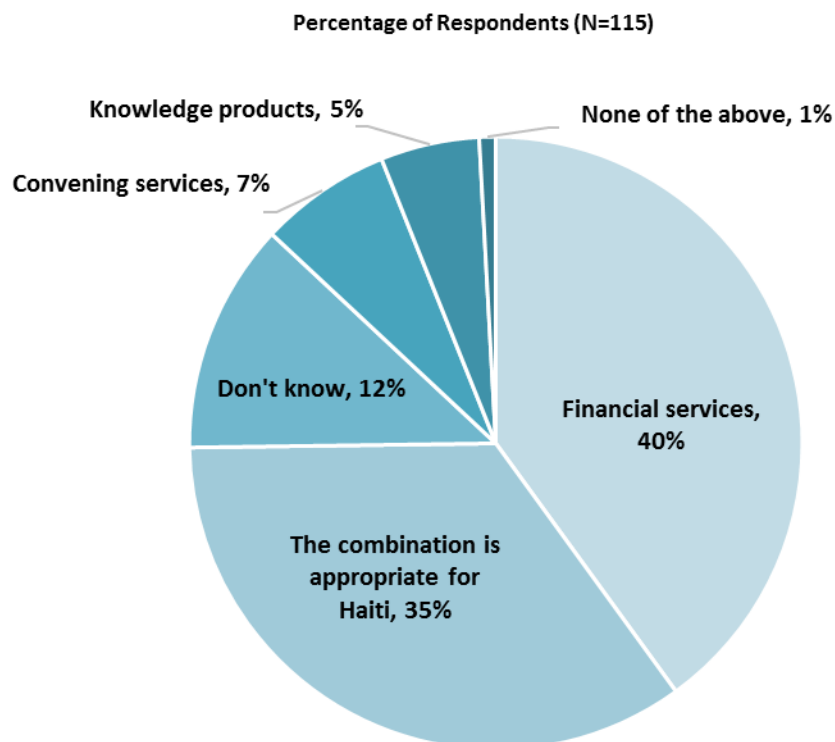


“When thinking about how the World Bank Group can have the most impact on development results in Haiti, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Haiti? (Choose no more than THREE)”
(Respondents chose from a list. Responses combined. Top 21 of 36 response options shown.)



IX. The Future Role of the WBG in Haiti (continued)

Future Combination of the WBG Services

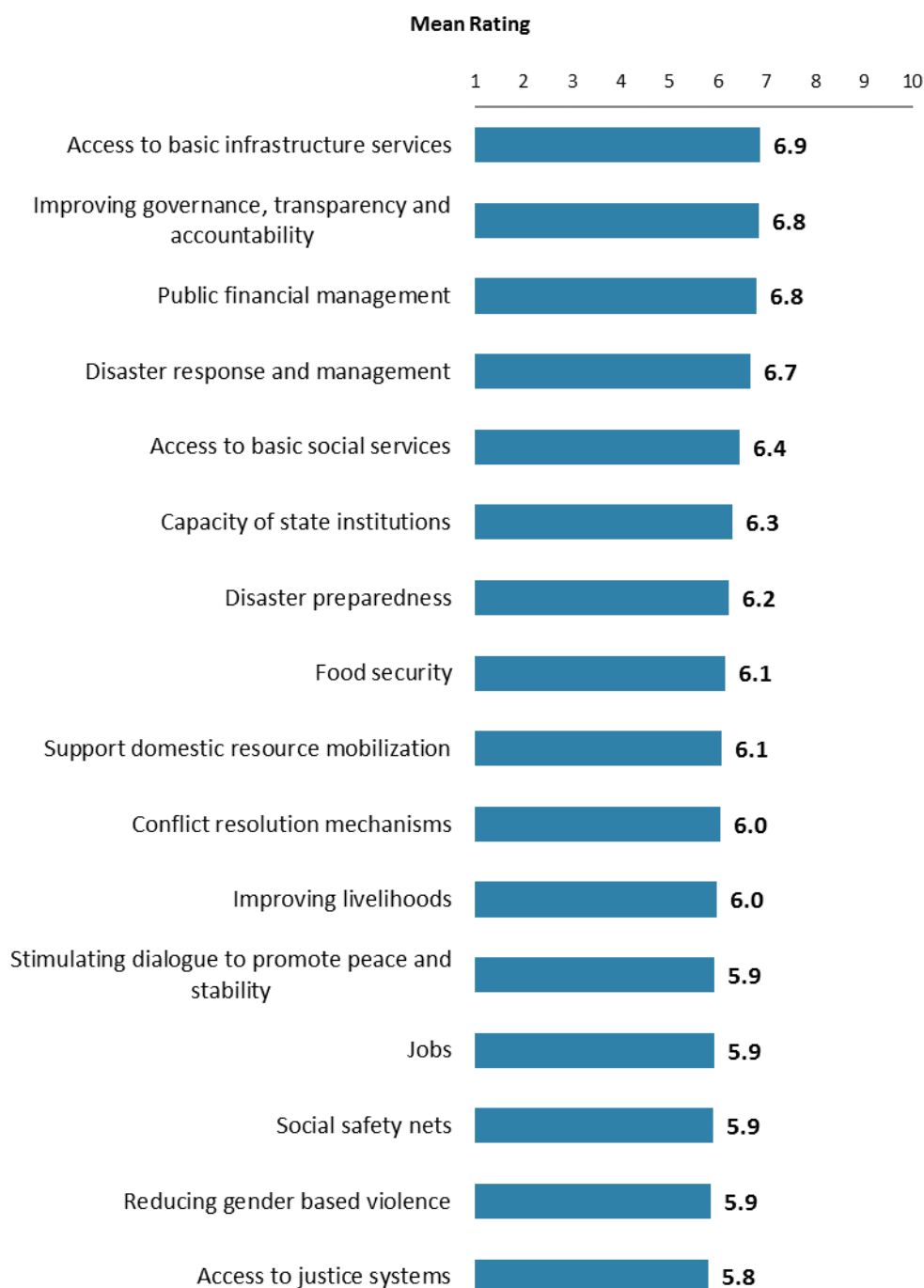


"When considering the combination of services that the World Bank Group offers in Haiti, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Haiti?" (Respondents chose from a list.)



IX. The Future Role of the WBG in Haiti (continued)

World Bank Group Support

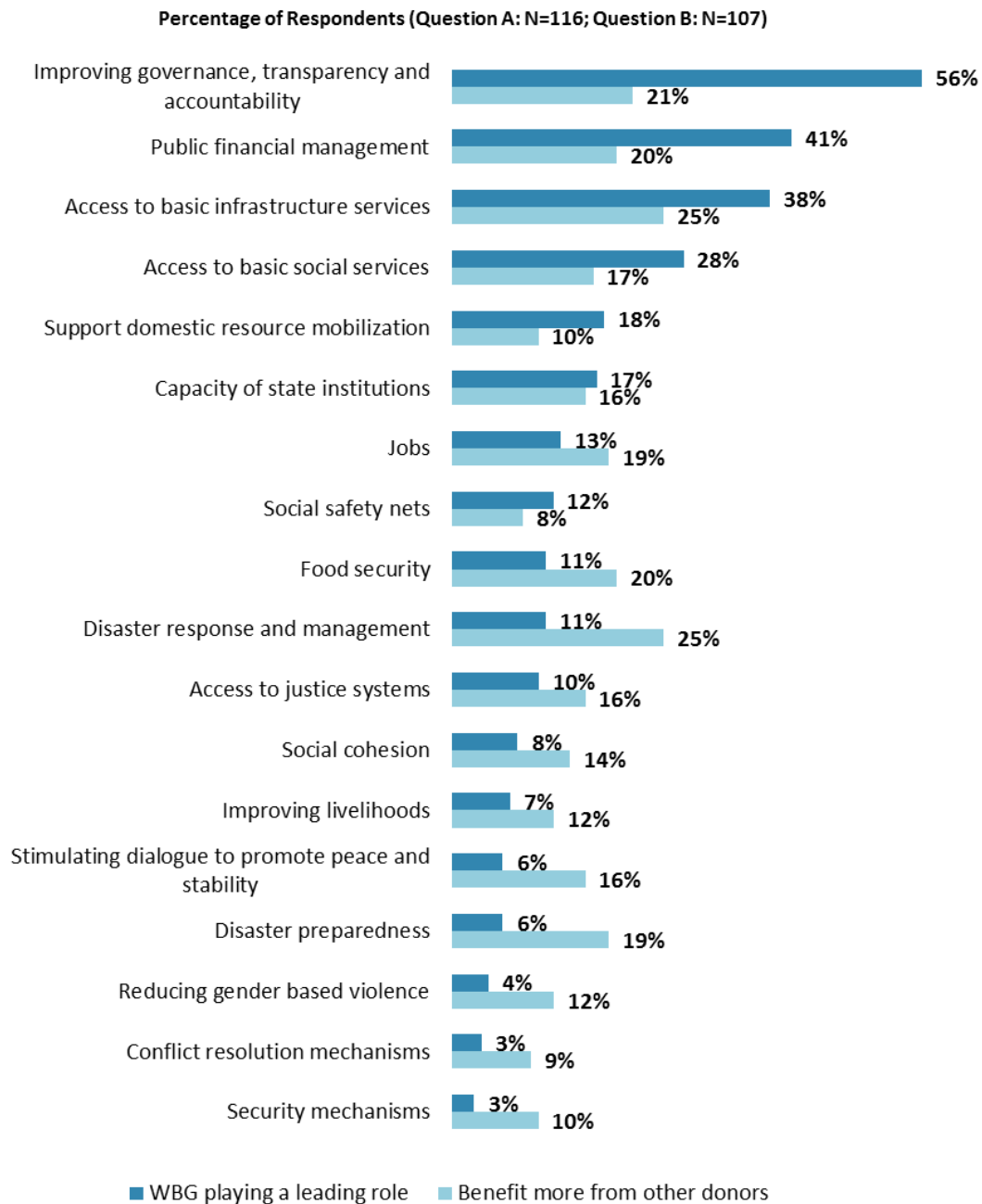


"To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power)?" (1-"To no degree at all", 10-"To a very significant degree")



IX. The Future Role of the WBG in Haiti (continued)

The WBG Playing a Leading Role vs. Other Donors



"Please answer the following questions:

A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Haiti?

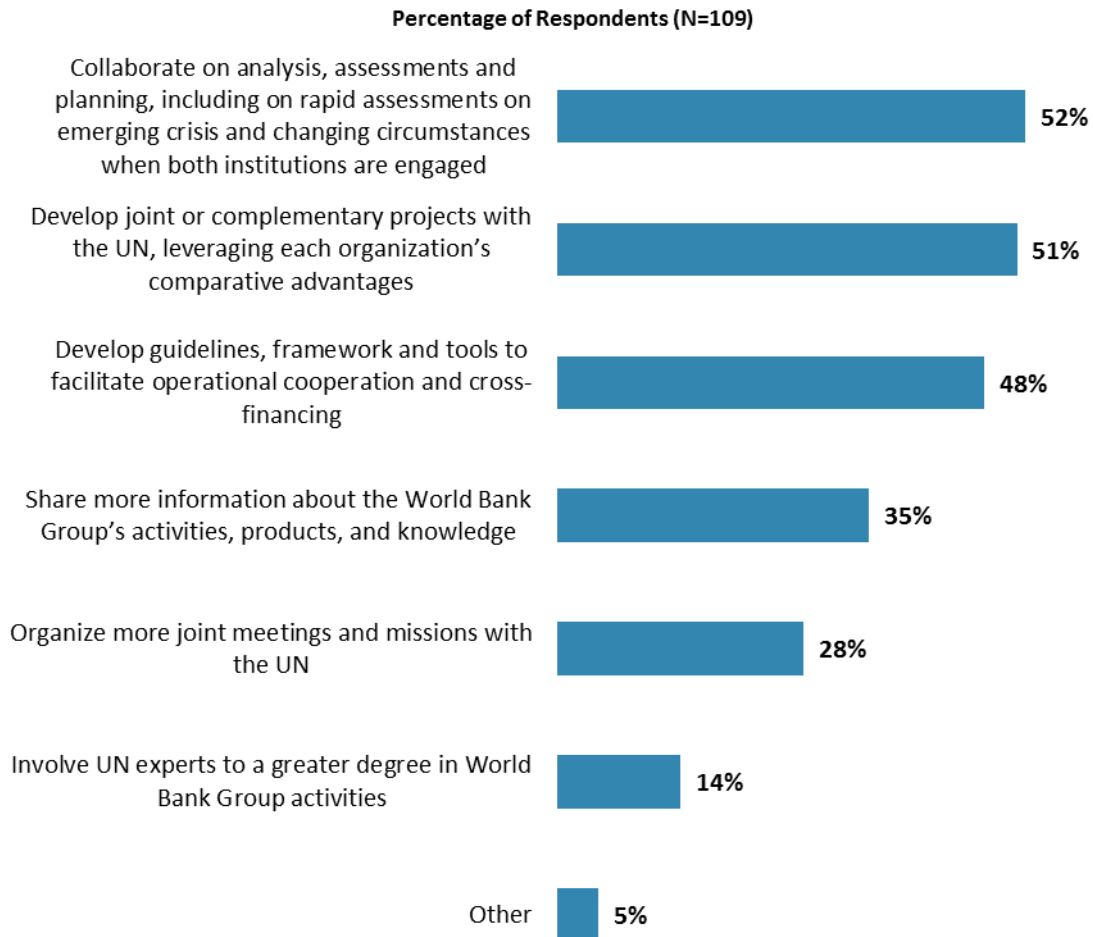
B. Which THREE areas below would benefit most from other donors in Haiti?"

(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Haiti (continued)

WBG Collaboration with the UN

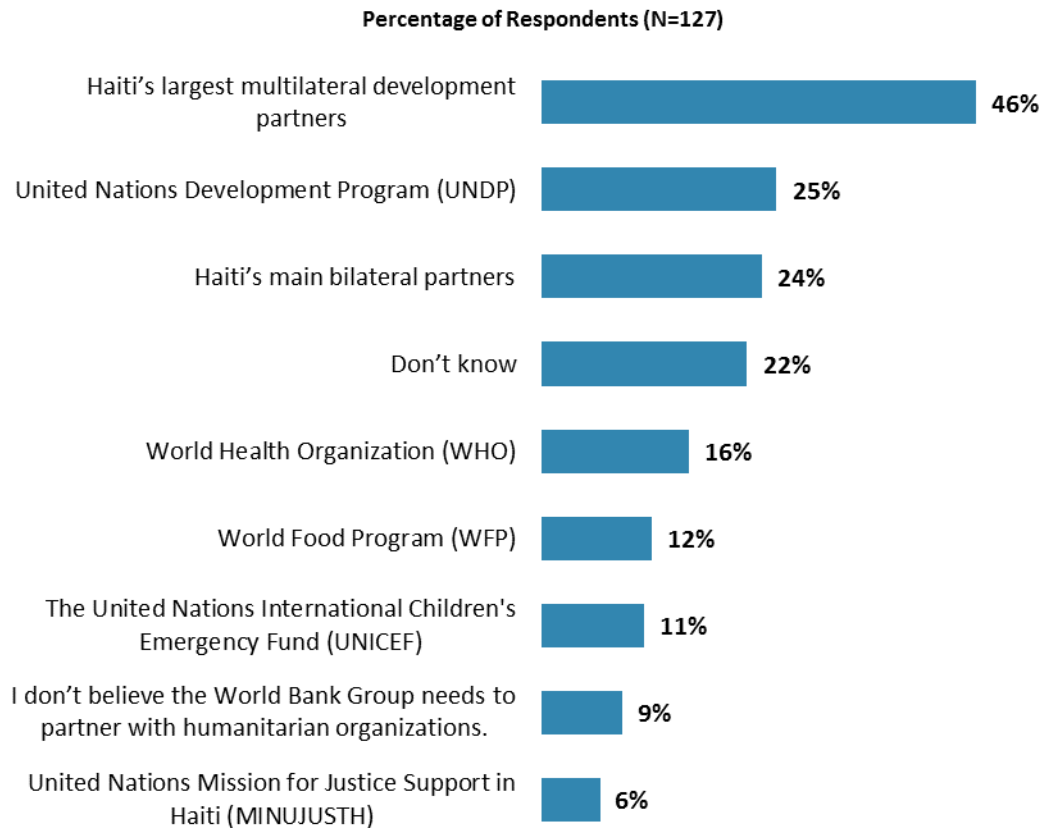


**"What should the World Bank Group do to improve collaboration with the UN in the field?
(Choose no more than THREE)" (Respondents chose from a list. Responses combined.)**



IX. The Future Role of the WBG in Haiti (continued)

Partnering with Organizations



"Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Haiti?"
(Respondents chose from a list. Responses combined.)

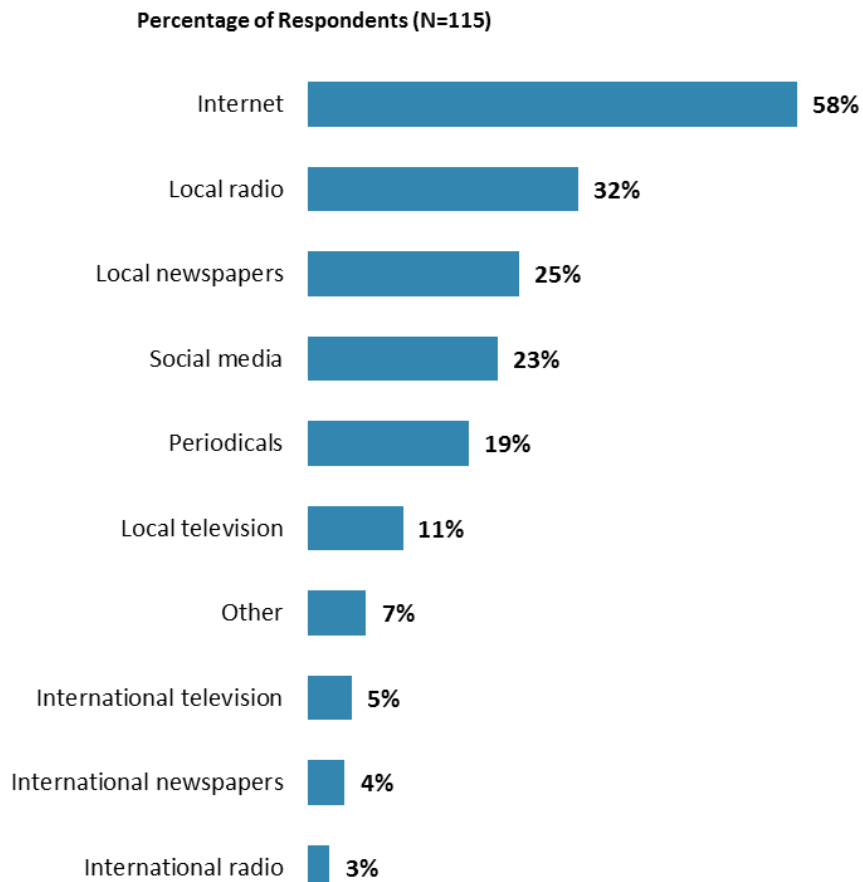


X. Communication and Outreach

Note: When considering the World Bank Group's future outreach with key constituencies, please see Appendix B (page 68) for all responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that they got most of their information about economic and social development issues in Haiti from “Internet” (62%), “local newspapers” (48%), and “local radio” (28%).



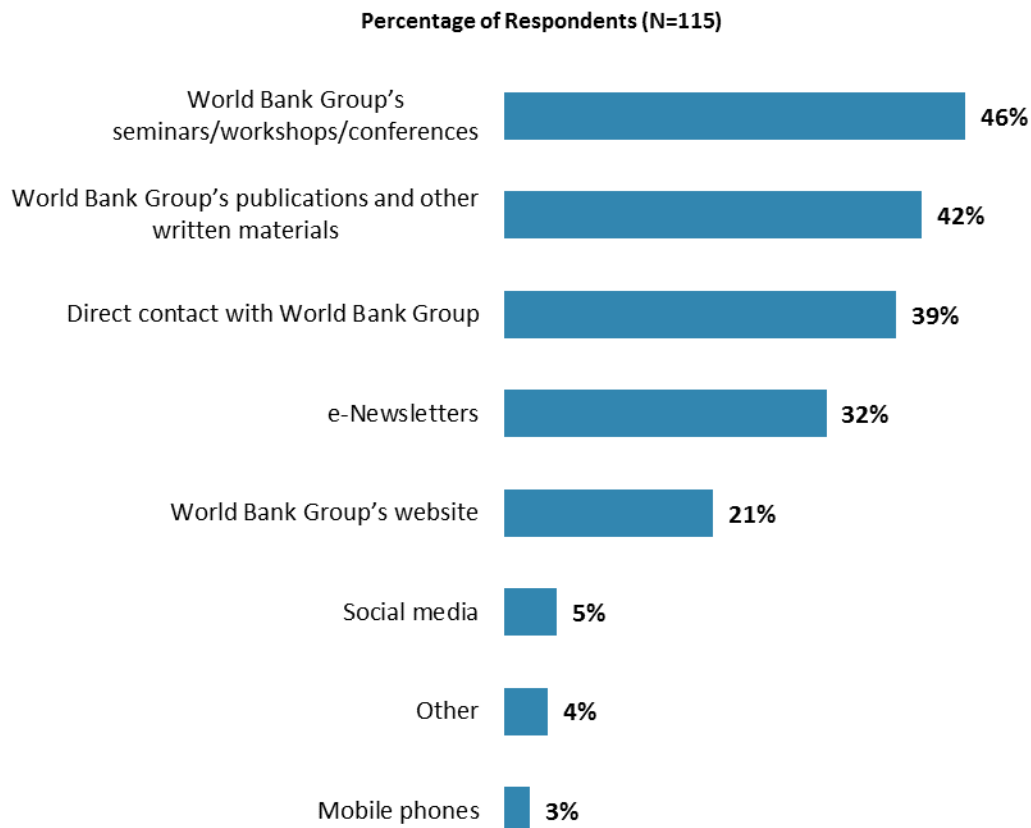
**"How do you get most of your information about economic and social development issues in Haiti?
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**



X. Communication and Outreach (continued)

Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that they would prefer to receive information from the WBG through “*Direct contact with World Bank Group*” (40%), “*e-Newsletters*” (40%), “*World Bank Group’s website*” (33%), “*World Bank Group’s publications and other written materials*” (33%), and “*World Bank Group’s seminars/workshops/conferences*” (32%).



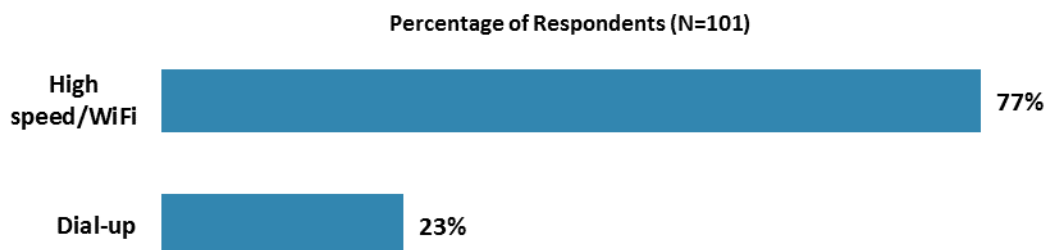
**"How would you prefer to receive information from the World Bank Group?
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**



X. Communication and Outreach (continued)

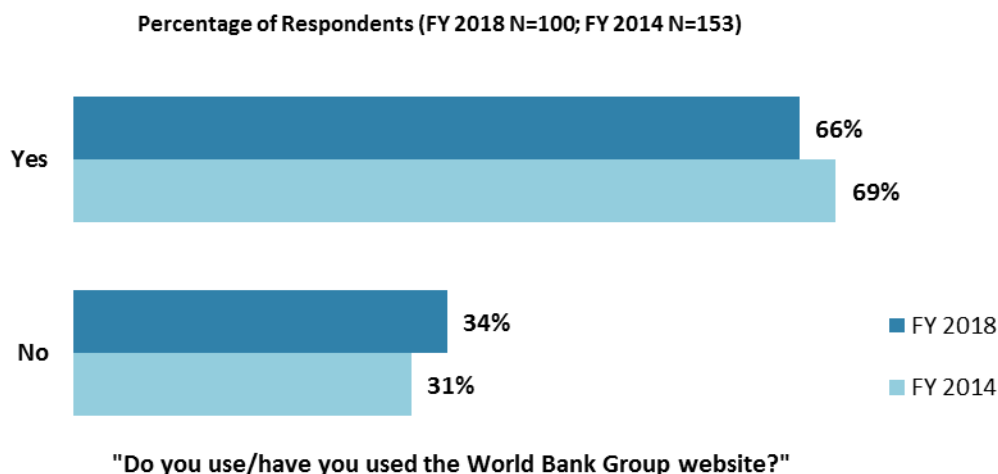
Access to the Internet

- 99 percent of respondents in this year's Country Survey indicated that they had reliable access to the Internet.



"Which Internet connection do you use primarily when visiting a World Bank Group website?"
(Respondents chose from a list.)

The WBG Website Usage¹³



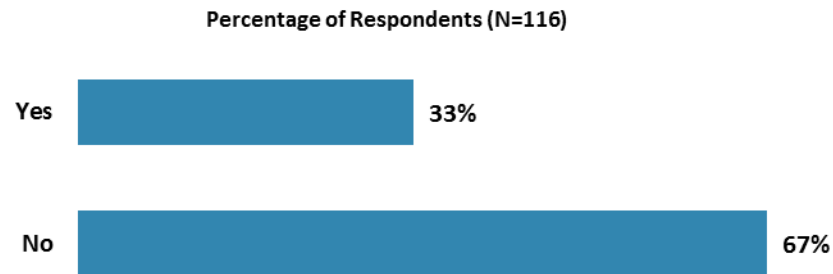
"Do you use/have you used the World Bank Group website?"

¹³ Percentages in the chart were calculated based on weighted data.



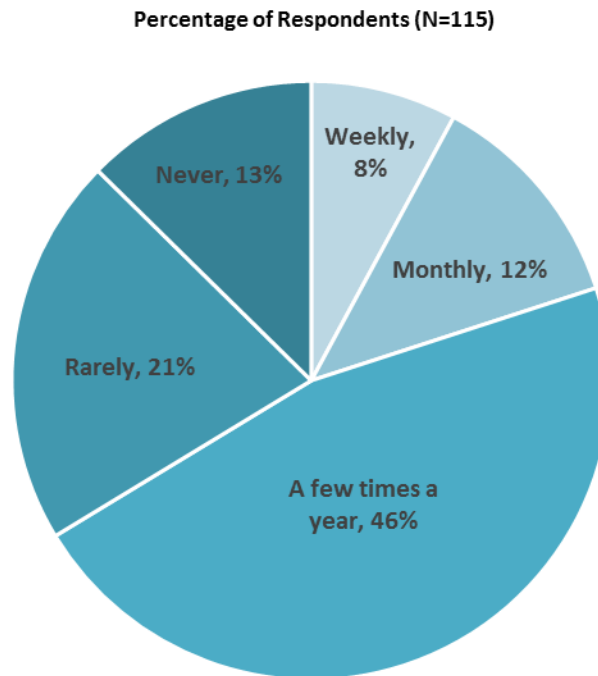
X. Communication and Outreach (continued)

Use of the WBG's Social Media Channels



"Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?"

Frequency of Digital WBG Usage



"How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?" (Respondents chose from a list.)



XI. Appendices

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HAITI





Appendix A: Responses to All Questions across All Respondents (N=134)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk ().*

A. General Issues Facing Haiti

1. In general, would you say that Haiti is headed in ... ?	Percentage of Respondents (N=118)
The right direction	30.5%
The wrong direction	28.0%
Not sure	41.5%

**A. General Issues Facing Haiti (continued)**

2. Listed below are a number of development priorities in Haiti. Please identify which of the following you consider the most important development priorities in Haiti? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=127)
Education	48.0%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	39.4%
Anti corruption	21.3%
Agriculture and rural development	20.5%
Security/stabilization	17.3%
Energy (e.g., electricity)	15.7%
Environmental sustainability	12.6%
Economic growth	12.6%
Law and justice	11.8%
Job creation/employment	11.8%
Local governance and institutions	7.9%
Waste management	7.9%
Transport (e.g., roads, bridges, transportation)	7.9%
Health	7.1%
Poverty reduction	6.3%
Water and sanitation	5.5%
Domestic private sector development	5.5%
Gender equity (closing the gap between women and men, and boys and girls)	4.7%
Food security	4.7%
Disaster prevention	4.7%
Social protection (e.g., pensions, social safety nets)	3.9%
Disaster management	3.9%
Foreign direct investment	3.9%
Urban development and upgrading	3.1%
Trade and exports	2.4%
Social cohesion	2.4%
Equality of opportunity (i.e., social inclusion)	2.4%
Information and communications technology	0.8%
Global/regional integration	0.0%
Regional conflict and tensions	0.0%
Financial markets	0.0%
Gender based violence	0.0%
Crime and violence	0.0%
Natural resource management (renewable/non-renewable)	0.0%
Climate change (e.g., mitigation, adaptation)	0.0%
Communicable and non-communicable diseases (specifically cholera)	0.0%

**A. General Issues Facing Haiti (continued)**

3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Haiti? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=132)
Job creation/employment	40.2%
Agriculture and rural development	38.6%
Economic growth	35.6%
Education	28.0%
Anti corruption	27.3%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	25.0%
Local governance and institutions	11.4%
Social protection (e.g., pensions, social safety nets)	9.8%
Energy (e.g., electricity)	9.1%
Health	7.6%
Transport (e.g., roads, bridges, transportation)	7.6%
Domestic private sector development	6.8%
Food security	6.1%
Foreign direct investment	5.3%
Law and justice	5.3%
Security/stabilization	4.5%
Environmental sustainability	4.5%
Equality of opportunity (i.e., social inclusion)	4.5%
Trade and exports	3.8%
Disaster management	3.0%
Water and sanitation	2.3%
Waste management	2.3%
Disaster prevention	2.3%
Gender equity (closing the gap between women and men, and boys and girls)	1.5%
Natural resource management (renewable/non-renewable)	1.5%
Crime and violence	1.5%
Urban development and upgrading	0.8%
Social cohesion	0.8%
Communicable and non-communicable diseases (specifically cholera)	0.0%
Information and communications technology	0.0%
Climate change (e.g., mitigation, adaptation)	0.0%
Financial markets	0.0%
Global/regional integration	0.0%
Regional conflict and tensions	0.0%
Gender based violence	0.0%

**A. General Issues Facing Haiti (continued)**

4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Haiti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=125)
Quality education and training that better ensure job opportunity	35.2%
Better access to capital and entrepreneurial opportunities (i.e., to start small and medium sized businesses)	27.2%
Consistent economic growth	23.2%
Better access to education	16.0%
Better management of public resources	16.0%
Greater access to health services and nutrition for citizens	14.4%
Greater access to micro-finance	12.8%
A growing middle class	12.0%
Better opportunity for citizens who live in rural areas	11.2%
Services to the poor through social safety nets	8.0%
Better quality public services	7.2%
Better employment opportunities for young people	5.6%
Greater voice and participation for citizens to help ensure greater accountability	4.0%
Other	2.4%
Better opportunity for citizens who live in urban areas	1.6%
Better employment opportunities for women	1.6%

5. The World Bank Group estimated that two billion people now live in countries where development outcomes are affected by Fragility, Conflict, and Violence (FCV). When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Haiti. (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=127)
High levels of corruption	44.1%
Weak institutional capacity	35.4%
Political uncertainty/instability	32.3%
Policy inconsistency	22.8%
Lack of access to development finance	16.5%
Weak social cohesion	15.0%
Food insecurity	14.2%
Lack of security (i.e., conflict and violence)	7.9%
Weak accountability	3.9%
Other	3.1%
None. I do not consider Haiti a fragile state.	1.6%

**B. Overall Attitudes toward the World Bank Group**

How familiar are you with the work of these organizations in Haiti? (1-Not familiar at all, 10-Extremely familiar)	Familiarity			
	N	DK	Mean	SD
1. World Bank Group	126	0	5.98	2.36
2. Inter-American Development Bank (IDB/BID)	123	0	5.97	2.53
3. Caribbean Development Bank (CDB)	118	0	3.15	2.44

Overall, please rate your impression of the effectiveness of these organizations in Haiti. (1-Not effective at all, 10-Extremely effective)	Effectiveness			
	N	DK	Mean	SD
4. World Bank Group*	96	13	6.11	1.94
5. Inter-American Development Bank (IDB/BID)	92	13	6.03	1.85
6. Caribbean Development Bank (CDB)	40	40	4.12	2.24

Staff Preparedness	N	DK	Mean	SD
7. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Haiti solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	98	25	6.47	1.96

**B. Overall Attitudes toward the World Bank Group (continued)**

8. When thinking about how the World Bank Group can have the most impact on development results in Haiti, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Haiti? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=131)
Education	38.9%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	31.3%
Agriculture and rural development	28.2%
Energy (e.g., electricity)	22.9%
Job creation/employment	21.4%
Economic growth	16.8%
Water and sanitation	15.3%
Poverty reduction	13.0%
Anti corruption	12.2%
Transport (e.g., roads, bridges, transportation)	11.5%
Local governance and institutions	9.2%
Waste management	8.4%
Domestic private sector development	6.9%
Health	6.9%
Law and justice	6.1%
Foreign direct investment	5.3%
Food security	4.6%
Natural resource management (renewable/non-renewable)	3.8%
Climate change (e.g., mitigation, adaptation)	3.8%
Disaster management	3.8%
Social protection (e.g., pensions, social safety nets)	3.8%
Urban development and upgrading	3.1%
Disaster prevention	3.1%
Environmental sustainability	3.1%
Trade and exports	2.3%
Security/stabilization	2.3%
Financial markets	1.5%
Gender based violence	1.5%
Equality of opportunity (i.e., social inclusion)	1.5%
Gender equity (closing the gap between women and men, and boys and girls)	0.8%
Global/regional integration	0.8%
Social cohesion	0.8%
Information and communications technology	0.8%
Regional conflict and tensions	0.0%
Communicable and non-communicable diseases (specifically cholera)	0.0%
Crime and violence	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

9. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Haiti?	Percentage of Respondents (N=118)		
	Greatest Value	2 nd Greatest Value	Combined
Financial resources	24.3%	19.5%	43.8%
Bringing together different groups of stakeholders to discuss and address critical development issues	29.6%	5.9%	35.5%
Technical assistance	13.0%	15.3%	28.3%
Strategy formulation	2.6%	14.4%	17.0%
Supporting capacity building through World Bank Group supported projects	10.4%	5.9%	16.4%
Donor coordination	7.0%	9.3%	16.3%
Policy advice, studies, analyses	4.3%	7.6%	12.0%
Promoting knowledge sharing	3.5%	8.5%	12.0%
Data and statistics	1.7%	7.6%	9.4%
Mobilizing third party financial resources	2.6%	5.1%	7.7%
Other	0.9%	0.8%	1.7%

10. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Haiti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=124)
Not aligned with country priorities	24.2%
Not adequately sensitive to political/social realities in Haiti	18.5%
World Bank Group's processes too slow	16.9%
Not in it for the long term	14.5%
Don't know	13.7%
Not enough public disclosure of its work	13.7%
Too influenced by developed countries	12.9%
World Bank Group's processes too complex	12.9%
Not working enough through Haitian institutions	7.3%
Its advice and strategies do not lend themselves to practical problem solving	7.3%
Not willing to honestly criticize policies and reform efforts in the country	5.6%
Not collaborating enough with private sector	4.8%
Not sufficiently focused on results	4.0%
Staff too inaccessible	3.2%
Not collaborating enough with civil society (including NGOs, CBOs, beneficiary representatives)	3.2%
Other	2.4%
Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies	2.4%
Inadequate number of World Bank Group staff members located in the country	2.4%
Arrogant in its approach	1.6%
Inadequate World Bank Group's staffing in Haiti	0.8%
The credibility of its knowledge/data	0.8%
Not exploring alternative policy options	0.0%
Not focused enough on issues that are unique to fragile countries	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

11. To what extent do you believe that the World Bank Group's work and support help the poorest (i.e., the bottom 40 percent of the income distribution) in Haiti? (Select only ONE response)	Percentage of Respondents (N=129)
To a fully sufficient degree	3.9%
To a somewhat sufficient degree	30.2%
To a somewhat insufficient degree	29.5%
To a very insufficient degree	22.5%
Don't know	14.0%

12. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Haiti Government's efforts to reduce poverty? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	N/A	Mean	SD
7. Investment Project Financing (IPF)	62	52	6.42	1.78
8. Development Policy Financing (DPF—Budget Support)	64	52	5.63	1.98
9. Trust funds and grants	64	48	6.13	2.06
10. IFC Investment Services	41	68	5.56	1.79
11. IFC Advisory Services	40	67	5.43	1.99

13. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=129)
Academia/think tanks/research institutes	38.8%
Local government	37.2%
Private sector	26.4%
Beneficiaries	18.6%
University groups	14.7%
Youth	13.2%
Local NGOs/Community Based Organizations	11.6%
Don't know	6.2%
Regional organizations (e.g., OAS, CARICOM)	3.9%
Donor community	3.9%
Parliament	3.1%
Media	3.1%
Other	2.3%
Foundations	2.3%
UN agencies	2.3%
International NGOs	0.8%
Emerging donors	0.8%
UN and regional peace keeping forces	0.0%

To what extent do you agree with the following statements about the World Bank Group's work in Haiti? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
14. Overall the World Bank Group currently plays a relevant role in development in Haiti*	115	14	5.99	2.10
15. The World Bank Group's work is aligned with what I consider the development priorities for Haiti*	106	20	5.28	2.17

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
16. Responsiveness to needs*	93	25	5.72	1.91
17. Flexibility (in terms of the institution's products and services)*	82	33	5.00	1.81
18. Flexibility (in terms of changing country circumstances)*	86	30	5.27	1.92
19. Being inclusive*	68	44	6.31	1.81
20. Openness (sharing data and other information)*	84	31	6.55	1.81
21. Collaboration with the Government*	99	18	6.75	1.75
22. The speed in which it gets things accomplished on the ground*	88	23	4.93	1.93
23. Helping to bring discipline/effective supervision to implementation of investment projects*	93	24	6.55	2.04
24. Collaboration with civil society*	64	50	5.17	1.88
25. Staff accessibility*	86	30	6.00	2.21
26. Collaboration with other donors and development partners*	70	44	6.74	1.71
27. Collaboration with the private sector*	52	63	5.50	2.06
28. Collaboration with the UN*	43	71	6.86	1.98
29. Straightforwardness and honesty*	73	40	6.79	1.99
30. Treating clients and stakeholders in Haiti with respect*	73	42	6.58	1.90
31. Being a long-term partner*	87	32	7.14	2.03

32. To what extent does the World Bank Group partner with the right people to support work on the ground in Haiti? (Select only ONE response)	Percentage of Respondents (N=125)
Nearly never	0.8%
Rarely	3.2%
Sometimes	27.2%
Nearly always	20.0%
Don't know	32.0%
Prefer not to answer	16.8%

33. Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Haiti? (Select no more than TWO)	Percentage of Respondents (Responses Combined; N=127)
Haiti's largest multilateral development partners (e.g., IDB, CDB, EU, OAS)	46.5%
United Nations Development Program (UNDP)	25.2%
Haiti's main bilateral partners (e.g., Canada, US, etc.)	23.6%
Don't know	22.0%
World Health Organization (WHO)	15.7%
World Food Program (WFP)	11.8%
The United Nations International Children's Emergency Fund (UNICEF)	11.0%
I don't believe the World Bank Group needs to partner with humanitarian organizations.	8.7%
United Nations Mission for Justice Support in Haiti (MINUJUSTH)	6.3%

**B. Overall Attitudes toward the World Bank Group (continued)**

34. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=122)
Reforms are not well thought out in light of country challenges	45.1%
Poor coordination within the Government	32.0%
The World Bank Group is not sensitive enough to political/social realities on the ground	32.0%
Corruption	26.2%
Political pressures and obstacles	26.2%
Ongoing political instability	21.3%
Lack of/inadequate levels of capacity in Government	18.9%
There is not an adequate level of citizen/civil society participation	17.2%
The World Bank Group does not provide the government with consistent support throughout the reform effort	10.7%
Inadequate funding	10.7%
Poor donor coordination	9.8%
There is an inadequate level of private sector participation and support	7.4%
Poor coordination within the World Bank Group	4.1%
Other	2.5%

C. World Bank Group's Effectiveness and Results

1. In Haiti, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ? (1-To no degree at all, 10-To a very significant degree)	N	DK	Mean	SD
1. Gender (i.e., closing the gap between women and men, and boys and girls)	77	45	5.77	1.95
2. The impact of climate change	74	46	5.35	2.04

**C. World Bank Group's Effectiveness and Results (continued)**

2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, social safety nets)	48	72	4.44	2.19
2. Gender equity (closing the gap between women and men, and boys and girls)	62	56	5.66	1.83
3. Domestic private sector development	53	62	4.94	1.97
4. Education	87	30	5.91	1.99
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	80	36	5.74	1.81
6. Global/regional integration	47	61	4.66	2.04
7. Food security	49	63	4.82	1.87
8. Urban development and upgrading	59	52	4.92	2.12
9. Energy (e.g., electricity)	71	44	5.21	2.17
10. Water and sanitation	70	42	5.39	2.07
11. Waste management	57	54	4.28	1.88
12. Job creation/employment	61	50	4.82	1.90
13. Health	68	47	5.41	1.93
14. Financial markets	36	76	4.64	2.44
15. Transport (e.g., roads, bridges, transportation)	66	48	5.80	2.15
16. Agriculture and rural development	67	48	5.64	2.01
17. Trade and exports	37	76	4.35	2.07
18. Crime and violence	33	80	4.33	1.83
19. Natural resource management (renewable/non-renewable)	47	68	4.79	1.88
20. Environmental sustainability	65	50	5.46	2.11
21. Climate change (e.g., mitigation, adaptation)	56	58	4.98	2.08
22. Poverty reduction	72	42	5.10	1.96
23. Anti corruption	59	56	4.75	1.86
24. Law and justice	48	68	4.52	2.20
25. Economic growth	62	48	5.06	1.92
26. Disaster prevention	63	50	5.40	2.07
27. Disaster management	63	50	5.52	2.00
28. Foreign direct investment	31	83	4.03	2.14
29. Equality of opportunity (i.e., social inclusion)	55	58	5.55	1.95
30. Communicable and non-communicable diseases (specifically cholera)	41	72	5.37	2.06
31. Information and communications technology	37	75	4.76	1.94
32. Gender based violence	36	76	5.31	2.14
33. Security/stabilization	39	74	4.64	2.07
34. Regional conflict and tensions	26	85	4.38	2.26
35. Local governance and institutions	59	53	5.05	2.18
36. Social cohesion	48	66	4.73	2.35
Achieving Development Results*	N	DK	Mean	SD
3. To what extent does the World Bank Group's work help to achieve development results in Haiti? (1-To no degree at all, 10-To a very significant degree)	103	18	5.35	1.70

**C. World Bank Group's Effectiveness and Results (continued)**

Building and Strengthening Country Systems*	N	DK	Mean	SD
4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Haiti? (1- To no degree at all, 10-To a very significant degree)	90	28	6.08	1.84

To what extent do you agree with the following statements about the World Bank Group in Haiti? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
5. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, IFC investments, etc.) meet the needs of Haiti*	86	33	5.13	1.95
6. The World Bank Group meets Haiti's needs for knowledge services (e.g., research, analysis, data generation and dissemination, technical assistance)*	87	31	5.59	1.89

Mobilizing Finance for Development	N	DK	Mean	SD
7. How effectively does the World Bank Group help Haiti to mobilize finance for development from private sector sources? (1-Not effectively at all, 10-Very effectively)	51	68	4.88	1.86

8. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Haiti? (Select only ONE response)	Percentage of Respondents (N=121)			
Very familiar	2.5%			
Somewhat familiar	13.2%			
Somewhat unfamiliar	19.0%			
Very unfamiliar	32.2%			
Don't know	33.1%			

How effectively does the World Bank Group support Haiti's efforts ... ? (1-Not effectively at all, 10-Very effectively)	N	DK	Mean	SD
9. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	57	60	5.26	2.12
10. To develop better and stronger data collection/analytics systems within the Government	74	44	5.93	1.87
11. To strengthen the country's crisis preparedness	77	42	5.26	2.22

Systematic Country Diagnosis and Country Partnership Framework Activities	N	DK	Mean	SD
12. How effectively do the World Bank Group's Systematic Country Diagnosis and Country Partnership Framework activities support Haiti's efforts to manage crisis related risks? (1-Not effectively at all, 10-Very effectively)	32	79	5.37	1.98

**C. World Bank Group's Effectiveness and Results (continued)**

13. When considering the World Bank Group's emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG's activities? (Select only ONE response)	Percentage of Respondents (N=119)
The World Bank Group is providing less valuable support than in the past, to enhance the Haiti's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge	1.7%
The World Bank Group is providing more valuable support than in the past, to enhance the Haiti's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge	29.4%
The World Bank Group's approach and work related to systematically identifying and monitoring risks in Haiti has remained constant	11.8%
Don't know	57.1%

D. The World Bank Group's Knowledge Work and Activities

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=117)
Weekly	14.5%
Monthly	16.2%
A few times a year	38.5%
Rarely	17.1%
Never	13.7%

In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	74	33	6.89	1.52
3. Include appropriate level of stakeholder involvement during preparation	70	35	6.09	1.83
4. Lead to practical solutions	77	32	5.82	1.80
5. Are accessible (well written and easy to understand)	80	29	6.53	1.71
6. Are source of relevant information on global good practices	81	30	7.14	1.66
7. Are adequately disseminated	82	28	5.90	2.25
8. Are translated enough into local language	79	32	4.96	2.27
9. Are adaptable to Haiti's specific development challenges and country circumstances*	82	30	5.60	2.00

Overall Evaluations	N	DK	Mean	SD
10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	95	21	6.35	1.66
11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	96	21	6.92	1.70

**E. Working with the World Bank Group**

1. When working with the World Bank Group on programs, projects and other activities, do you believe that the team ... ? (Select only ONE response)	Percentage of Respondents (N=115)
Almost never has the right skills mix to tackle the challenges of fragility	0.0%
Rarely has the right skills mix to tackle the challenges of fragility	3.5%
Sometimes has the right skills mix to tackle the challenges of fragility	33.9%
Almost always has the right skills mix to tackle the challenges of fragility	26.1%
Don't know	21.7%
Almost never has the right skills mix to tackle the challenges of fragility	14.8%

To what extent do you agree/disagree with the following statements? <i>(1-Strongly disagree, 10-Strongly agree)</i>	Level of Agreement			
	N	DK	Mean	SD
2. The World Bank Group disburses funds promptly	87	31	4.56	2.45
3. The World Bank Group effectively monitors and evaluates the projects and programs it supports	97	22	6.88	1.94
4. The World Bank Group's approvals and reviews are done in a timely fashion	84	34	5.80	2.04
5. The World Bank Group's "Safeguard Policy" requirements are reasonable	68	50	6.69	2.02
6. The World Bank Group takes decisions quickly in Haiti*	80	35	5.16	2.05
7. Working with the World Bank Group increases Haiti's institutional capacity	92	23	6.16	2.02
8. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them*	66	51	6.86	2.01

WBG Staffing in Haiti	N	DK	Mean	SD
9. To what extent do you believe the World Bank Group is adequately staffed in Haiti? <i>(1-To no degree at all, 10-To a very significant degree)</i>	53	68	6.42	2.00

**F. The Future Role of the World Bank Group in Haiti**

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=115)
Reduce the complexity of obtaining World Bank Group financing	30.4%
Increase the level of capacity development in the country	30.4%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	14.8%
Collaborate more effectively with Government clients (e.g., national, state, local)	14.8%
Work faster	13.9%
Improve the quality of its experts as related to Haiti's specific challenges	13.0%
Offer more innovative knowledge services	9.6%
Work more with civil society and beneficiary representatives	9.6%
Leverage the private sector more (i.e., mobilize private sector development)	9.6%
Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies	8.7%
Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)	7.8%
Ensure greater selectivity in its work	7.0%
Offer more innovative financial products	6.1%
Other	5.2%
Work more with private sector	4.3%
Provide more adequate data/knowledge/statistics/figures on Haiti's economy	4.3%
Increase the level of World Bank Group staffing in Haiti's office	3.5%

2. When considering the combination of services that the World Bank Group offers in Haiti, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Haiti? (Select only ONE response)	Percentage of Respondents (N=115)
Financial services (e.g., project financing and budget support, IFC loans and investments in the private sector)	40.0%
The combination is appropriate for Haiti	34.8%
Don't know	12.2%
Convening services	7.0%
Knowledge products	5.2%
None of the above	0.9%

3. What should the World Bank Group do to improve collaboration with the UN in the field? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=109)
Collaborate on analysis, assessments and planning, including on rapid assessments on emerging crisis and changing circumstances when both institutions are engaged	52.3%
Develop joint or complementary projects with the UN, leveraging each organization's comparative advantages	51.4%
Develop guidelines, framework and tools to facilitate operational cooperation and cross-financing	47.7%
Share more information about the World Bank Group's activities, products, and knowledge	34.9%
Organize more joint meetings and missions with the UN	27.5%
Involve UN experts to a greater degree in World Bank Group activities	13.8%
Other	4.6%

**F. The Future Role of the World Bank Group in Haiti (continued)**

4A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Haiti? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=116)
Improving governance, transparency and accountability	56.0%
Public financial management	40.5%
Access to basic infrastructure services (water, electricity, transport)	37.9%
Access to basic social services (health, education)	27.6%
Support domestic resource mobilization	18.1%
Capacity of state institutions	17.2%
Jobs	12.9%
Social safety nets	12.1%
Food security	11.2%
Disaster response and management	11.2%
Access to justice systems	10.3%
Social cohesion	7.8%
Improving livelihoods	6.9%
Stimulating dialogue to promote peace and stability	6.0%
Disaster preparedness	6.0%
Reducing gender based violence	4.3%
Conflict resolution mechanisms	3.4%
Security mechanisms	2.6%

4B. Which THREE areas below would benefit most from other donors in Haiti? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=107)
Access to basic infrastructure services (water, electricity, transport)	25.2%
Disaster response and management	25.2%
Improving governance, transparency and accountability	21.5%
Public financial management	19.6%
Food security	19.6%
Jobs	18.7%
Disaster preparedness	18.7%
Access to basic social services (health, education)	16.8%
Stimulating dialogue to promote peace and stability	15.9%
Access to justice systems	15.9%
Capacity of state institutions	15.9%
Social cohesion	14.0%
Reducing gender based violence	12.1%
Improving livelihoods	12.1%
Security mechanisms	10.3%
Support domestic resource mobilization	10.3%
Conflict resolution mechanisms	9.3%
Social safety nets	8.4%

**F. The Future Role of the World Bank Group in Haiti (continued)**

5. To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power)? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. Social cohesion	28	52	5.46	2.05
2. Public financial management	41	42	6.78	1.65
3. Reducing gender based violence	27	53	5.85	2.03
4. Disaster preparedness	41	42	6.22	1.86
5. Disaster response and management	48	35	6.67	1.49
6. Access to justice systems	29	52	5.79	2.09
7. Security mechanisms	27	52	5.48	2.19
8. Conflict resolution mechanisms	27	49	6.04	2.23
9. Support domestic resource mobilization	33	45	6.06	1.95
10. Access to basic social services (health, education)	44	39	6.43	1.70
11. Capacity of state institutions	44	37	6.30	1.85
12. Jobs	39	42	5.92	1.87
13. Improving livelihoods	38	41	5.97	1.85
14. Access to basic infrastructure services (water, electricity, transport)	46	38	6.85	1.94
15. Food security	36	41	6.14	1.99
16. Improving governance, transparency and accountability	43	40	6.84	1.91
17. Social safety nets	31	50	5.90	2.20
18. Stimulating dialogue to promote peace and stability	27	54	5.93	2.48

G. Communication and Information Sharing

1. How frequently do you interact with the World Bank Group now in Haiti?	Percentage of Respondents (N=114)
Never	14.9%
Less than once a year	12.3%
Once a year to a few times a year	22.8%
Less than once a month	11.4%
At least once a month	26.3%
At least once a week	12.3%

2. How much face-to-face access would you like to have with the World Bank Group in Haiti (i.e., discussions, meetings, conferences, workshops, training, etc.)? (Select only ONE response)	Percentage of Respondents (N=118)
I prefer more frequent interactions with the World Bank Group	61.9%
I prefer the frequency of my interactions with the World Bank Group to be just about the same as they are currently	22.9%
I prefer less frequent interactions with the World Bank Group	0.8%
I prefer to have no face to face interactions with the World Bank Group	1.7%
Prefer not to answer	12.7%

**G. Communication and Information Sharing (continued)**

3. How do you get most of your information about economic and social development issues in Haiti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=115)
Internet	58.3%
Local radio	32.2%
Local newspapers	25.2%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	22.6%
Periodicals	19.1%
Local television	11.3%
Other	7.0%
International television	5.2%
International newspapers	4.3%
International radio	2.6%

4. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=115)
World Bank Group's seminars/workshops/conferences	46.1%
World Bank Group's publications and other written materials	41.7%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	39.1%
e-Newsletters	32.2%
World Bank Group's website	20.9%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	5.2%
Other	4.3%
Mobile phones	2.6%

5. Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?	Percentage of Respondents (N=117)
Yes	25.6%
No	74.4%

6. Do you have reliable access to the Internet?	Percentage of Respondents (N=118)
Yes	99.2%
No	0.8%

7. Do you use/have you used the World Bank Group website?	Percentage of Respondents (N=116)
Yes	62.9%
No	37.1%

8. Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?	Percentage of Respondents (N=116)
Yes	32.8%
No	67.2%

9. Which Internet connection do you use primarily when visiting a World Bank Group website?	Percentage of Respondents (N=101)
High speed/WiFi	77.2%
Dial-up	22.8%

**G. Communication and Information Sharing (continued)**

10. How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?	Percentage of Respondents (N=115)
Weekly	21.7%
Monthly	13.9%
A few times a year	28.7%
Rarely	20.0%
Never	15.7%

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
11. I find the World Bank Group's websites easy to navigate	64	9	7.20	1.66
12. I find the information on the World Bank Group's websites useful	64	9	7.77	1.37
13. The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	47	65	7.30	1.84

H. Background Information

1. Which of the following best describes your current position? (Select only ONE response)	Percentage of Respondents (N=125)
Employee of a Ministry, Ministerial Department or Government Agency	18.4%
Project Management Unit (PMU) overseeing implementation of project	16.0%
Consultant/Contractor working on World Bank Group supported project/program	11.2%
Other	9.6%
Bilateral/Multilateral Agency	6.4%
Private Sector Organization	5.6%
Judiciary Branch	5.6%
Office of the President, Prime Minister	4.8%
Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)	4.8%
Media (press, radio, TV, web, etc.)	3.2%
Academia/Research Institute/Think Tank	3.2%
Office of Minister	2.4%
International NGOs	2.4%
Local Government Office or Staff	1.6%
Local NGO/Community Based Organization	1.6%
Financial Sector/Private Bank	0.8%
Trade Union	0.8%
Faith-Based Group	0.8%
Youth Group	0.8%

**H. Background Information (continued)**

2. Please identify the primary specialization of your work. (Select only ONE response)	Percentage of Respondents (N=122)
Other	22.1%
Transport and ICT	9.8%
Generalist (specialized in multiple sectors)	9.0%
Environment and natural resources	8.2%
Governance	7.4%
Water	6.6%
Education	6.6%
Energy and extractives	5.7%
Finance and markets	4.9%
Health, nutrition, and population	4.1%
Trade and competitiveness	3.3%
Social protection and labor	1.6%
Macroeconomics and fiscal management	1.6%
Gender	1.6%
Urban, rural, and social development	1.6%
Poverty	1.6%
Jobs	1.6%
Agriculture	1.6%
Climate Change	0.8%

3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?	Percentage of Respondents (N=125)
Yes	59.2%
No	40.8%

4. Which of the following agencies of the World Bank Group do you primarily engage with in Haiti? (Select only ONE response)	Percentage of Respondents (N=103)
The World Bank (IDA)	64.1%
Other	27.2%
The International Finance Corporation (IFC)	8.7%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%

5. Do your projects involve both the World Bank and the IFC?	Percentage of Respondents (N=108)
Yes	18.5%
No	81.5%

6. If yes, what was your view of how the two institutions work together in Haiti? (Select only ONE response)	Percentage of Respondents (N=19)
The two institutions work well together	57.9%
The way the two institutions work together needs improvement	21.1%
The two institutions do not work well together	0.0%
Don't know	21.1%

**H. Background Information (continued)**

7. Which of the following describes most of your exposure to the World Bank Group in Haiti? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=114)
Collaborate as part of my professional duties	57.9%
Engage in World Bank Group related/sponsored events/activities	29.8%
Use World Bank Group reports/data	26.3%
Use World Bank Group website for information, data, research, etc.	20.2%
Observer (i.e., follow in media, discuss in informal conversations, etc.)	19.3%

8. What's your gender?	Percentage of Respondents (N=124)
Female	26.6%
Male	73.4%

9. What's your age?	Percentage of Respondents (N=125)
25 and under	1.6%
26-35	11.2%
36-45	27.2%
46-55	30.4%
56 and above	29.6%

10. Which best represents your geographic location?	Percentage of Respondents (N=128)
Port-au-Prince	86.7%
Cap Haïtien	4.7%
Other localities in Haiti	8.6%



Appendix B: Responses to All Questions by Stakeholder Groups¹⁴

- Office of the President/Prime Minister/Minister N=9 ● Employee of a Ministry N=23 ● PMU/Consultant N=34 ● Bilateral/Multilateral Agency N=8
- Private Sector/Financial Sector/Private Bank N=8 ● CSO N=8 ● Independent Government Institution N=6 ● Judiciary Branch N=7 ● Other N=22

A. General Issues facing Haiti

In general, would you say that Haiti is headed in ... ?*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
The right direction	75.0%	38.9%	20.0%	25.0%	28.6%	0.0%	33.3%	33.3%	25.0%
The wrong direction	12.5%	16.7%	23.3%	37.5%	57.1%	85.7%	66.7%	16.7%	15.0%
Not sure	12.5%	44.4%	56.7%	37.5%	14.3%	14.3%	0.0%	50.0%	60.0%

*Significantly different between stakeholder groups

¹⁴ Only 125 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

**A. General Issues facing Haiti (continued)**

Listed below are a number of development priorities in Haiti. Please identify which of the following you consider the most important development priorities in Haiti? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Social protection	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%
Gender equity	0.0%	0.0%	6.1%	25.0%	0.0%	0.0%	0.0%	14.3%	5.0%
Domestic private sector development	25.0%	4.5%	6.1%	12.5%	0.0%	0.0%	0.0%	0.0%	5.0%
Education	37.5%	59.1%	51.5%	37.5%	42.9%	37.5%	50.0%	28.6%	55.0%
Security/stabilization	0.0%	13.6%	24.2%	37.5%	0.0%	25.0%	16.7%	28.6%	10.0%
Public sector governance/reform	75.0%	27.3%	42.4%	37.5%	71.4%	37.5%	16.7%	42.9%	30.0%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Food security	0.0%	18.2%	3.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%
Urban development and upgrading	0.0%	0.0%	3.0%	0.0%	14.3%	0.0%	0.0%	0.0%	5.0%
Energy	25.0%	27.3%	12.1%	0.0%	0.0%	0.0%	16.7%	0.0%	25.0%
Water and sanitation	0.0%	13.6%	3.0%	12.5%	0.0%	0.0%	0.0%	14.3%	5.0%
Regional conflict and tensions	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Waste management	0.0%	9.1%	9.1%	0.0%	0.0%	12.5%	16.7%	28.6%	0.0%
Job creation/employment	25.0%	4.5%	15.2%	12.5%	0.0%	0.0%	0.0%	0.0%	20.0%
Health	0.0%	9.1%	12.1%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Financial markets	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Gender based violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Environmental sustainability	0.0%	22.7%	12.1%	0.0%	14.3%	0.0%	16.7%	28.6%	5.0%
Transport	12.5%	9.1%	18.2%	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%
Agriculture and rural development	50.0%	18.2%	12.1%	12.5%	14.3%	25.0%	50.0%	14.3%	20.0%
Trade and exports	0.0%	4.5%	0.0%	0.0%	14.3%	0.0%	16.7%	0.0%	0.0%
Crime and violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Social cohesion	0.0%	0.0%	3.0%	0.0%	0.0%	0.0%	0.0%	14.3%	5.0%
Natural resource management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Poverty reduction	0.0%	9.1%	6.1%	0.0%	0.0%	12.5%	0.0%	14.3%	10.0%
Anti corruption	0.0%	22.7%	12.1%	25.0%	57.1%	37.5%	16.7%	14.3%	25.0%
Law and justice	0.0%	4.5%	6.1%	37.5%	14.3%	12.5%	33.3%	28.6%	15.0%
Economic growth	25.0%	13.6%	3.0%	12.5%	28.6%	25.0%	16.7%	0.0%	20.0%
Local governance and institutions	0.0%	4.5%	9.1%	0.0%	14.3%	25.0%	0.0%	0.0%	10.0%
Disaster prevention	0.0%	0.0%	9.1%	12.5%	0.0%	12.5%	16.7%	0.0%	0.0%
Equality of opportunity	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	10.0%
Communicable and non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology	0.0%	0.0%	3.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Disaster management	0.0%	4.5%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Foreign direct investment	0.0%	0.0%	0.0%	12.5%	14.3%	12.5%	0.0%	14.3%	5.0%

**A. General Issues facing Haiti (continued)**

When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Haiti. (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
None. I do not consider Haiti a fragile state.	12.5%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Policy inconsistency	12.5%	27.3%	29.0%	0.0%	0.0%	25.0%	0.0%	14.3%	36.4%
Weak social cohesion	12.5%	13.6%	12.9%	25.0%	12.5%	25.0%	16.7%	28.6%	13.6%
Weak institutional capacity*	25.0%	36.4%	38.7%	75.0%	62.5%	12.5%	50.0%	42.9%	13.6%
Food insecurity	12.5%	9.1%	16.1%	0.0%	0.0%	12.5%	0.0%	28.6%	22.7%
High levels of corruption	50.0%	27.3%	45.2%	25.0%	75.0%	75.0%	16.7%	14.3%	50.0%
Weak accountability	0.0%	0.0%	0.0%	12.5%	12.5%	12.5%	16.7%	0.0%	4.5%
Lack of security	12.5%	18.2%	3.2%	0.0%	0.0%	0.0%	16.7%	14.3%	9.1%
Political uncertainty/instability	37.5%	40.9%	32.3%	25.0%	25.0%	25.0%	33.3%	28.6%	31.8%
Lack of access to development finance	12.5%	18.2%	19.4%	0.0%	12.5%	0.0%	50.0%	28.6%	18.2%
Other	0.0%	4.5%	3.2%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group****How familiar are you with the work of these organizations in Haiti? (1-Not familiar at all, 10-Extremely familiar)**

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
World Bank Group	9	4.89	1.54	20	5.85	2.66	33	7.00	2.00	8	5.88	1.89	8	7.25	1.67	7	5.14	3.02	6	4.83	2.14	6	5.00	3.41	21	5.33	2.44
Inter-American Development Bank	9	5.00	1.94	19	6.26	2.70	32	6.00	2.33	8	6.50	1.77	8	7.38	2.26	7	5.43	3.51	6	5.17	2.48	6	5.17	3.97	20	5.55	2.65
Caribbean Development Bank	9	2.22	1.20	19	3.16	2.93	31	3.42	2.16	8	3.88	2.10	8	4.62	2.88	7	4.14	3.67	5	1.80	1.79	6	3.33	3.01	18	2.44	2.33

Overall, please rate your impression of the effectiveness of these organizations in Haiti. (1-Not effective at all, 10-Extremely effective)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
World Bank Group	9	4.78	1.72	15	6.33	1.50	28	6.57	1.67	6	6.67	1.97	7	7.00	1.63	4	5.25	3.50	5	5.80	2.39	3	5.33	4.51	12	6.25	1.71
Inter-American Development Bank	9	4.44	2.19	15	6.73	1.16	25	5.76	1.67	4	6.25	2.22	7	7.57	1.27	5	6.00	3.16	5	5.80	2.28	3	5.33	4.04	13	6.38	1.12
Caribbean Development Bank	5	3.00	2.83	6	6.33	1.86	10	4.40	0.97	1	3.00	-	3	6.33	1.15	2	4.00	4.24	2	2.50	2.12	3	3.67	3.79	5	3.20	1.30

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Haiti solve its most complicated development challenges?	8	5.00	1.07	14	6.64	1.69	30	6.80	1.75	7	8.00	1.29	7	6.86	1.35	4	5.50	3.87	5	6.00	1.58	3	6.67	3.51	13	6.85	2.19

(1-To no degree at all, 10-To a very significant degree)



B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Haiti, in which sectors do you believe the World Bank Group should focus most of its resources in Haiti? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Energy	22.2%	27.3%	26.5%	37.5%	14.3%	0.0%	33.3%	14.3%	18.2%
Water and sanitation	0.0%	31.8%	17.6%	12.5%	14.3%	12.5%	16.7%	14.3%	4.5%
Waste management	0.0%	9.1%	5.9%	25.0%	14.3%	0.0%	16.7%	28.6%	0.0%
Job creation/employment	44.4%	27.3%	11.8%	12.5%	0.0%	37.5%	0.0%	28.6%	22.7%
Health	11.1%	9.1%	5.9%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%
Regional conflict and tensions	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Financial markets	0.0%	4.5%	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%
Social protection	0.0%	0.0%	5.9%	12.5%	0.0%	0.0%	0.0%	14.3%	4.5%
Gender equity	0.0%	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Domestic private sector development	0.0%	4.5%	5.9%	12.5%	14.3%	0.0%	16.7%	0.0%	9.1%
Education	66.7%	45.5%	35.3%	12.5%	42.9%	12.5%	33.3%	57.1%	40.9%
Public sector governance/reform	22.2%	18.2%	47.1%	50.0%	57.1%	12.5%	33.3%	28.6%	22.7%
Security/stabilization	0.0%	0.0%	2.9%	0.0%	0.0%	12.5%	16.7%	0.0%	0.0%
Global/regional integration	0.0%	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Food security	11.1%	4.5%	0.0%	0.0%	14.3%	0.0%	0.0%	14.3%	9.1%
Environmental sustainability	0.0%	4.5%	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Urban development and upgrading	11.1%	9.1%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Gender based violence	0.0%	0.0%	2.9%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Law and justice	0.0%	0.0%	5.9%	0.0%	14.3%	12.5%	16.7%	14.3%	4.5%
Economic growth*	44.4%	18.2%	2.9%	25.0%	42.9%	0.0%	16.7%	14.3%	22.7%
Disaster prevention	0.0%	0.0%	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%
Equality of opportunity	11.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.5%
Communicable and non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Local governance and institutions	11.1%	0.0%	8.8%	12.5%	14.3%	25.0%	0.0%	14.3%	9.1%
Information and communications technology	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.5%
Transport	11.1%	4.5%	17.6%	25.0%	0.0%	0.0%	16.7%	0.0%	18.2%
Agriculture and rural development	22.2%	36.4%	23.5%	12.5%	14.3%	25.0%	33.3%	28.6%	36.4%
Trade and exports	0.0%	4.5%	0.0%	0.0%	14.3%	12.5%	0.0%	0.0%	0.0%
Crime and violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Natural resource management	0.0%	4.5%	2.9%	12.5%	0.0%	12.5%	0.0%	14.3%	0.0%
Social cohesion	0.0%	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Climate change	0.0%	9.1%	2.9%	12.5%	0.0%	0.0%	0.0%	0.0%	4.5%
Poverty reduction	11.1%	13.6%	14.7%	0.0%	0.0%	25.0%	16.7%	0.0%	22.7%
Disaster management	0.0%	9.1%	2.9%	0.0%	0.0%	25.0%	0.0%	0.0%	0.0%
Anti corruption	0.0%	4.5%	11.8%	12.5%	14.3%	25.0%	16.7%	14.3%	18.2%
Foreign direct investment	0.0%	0.0%	5.9%	0.0%	14.3%	12.5%	0.0%	0.0%	9.1%

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Haiti?

Greatest Value Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Bringing together different groups of stakeholders to discuss and address critical development issues	0.0%	26.3%	43.3%	25.0%	28.6%	37.5%	0.0%	66.7%	20.0%
Supporting capacity building through World Bank Group supported projects	0.0%	5.3%	13.3%	0.0%	28.6%	0.0%	20.0%	0.0%	15.0%
Technical assistance	16.7%	15.8%	10.0%	25.0%	0.0%	12.5%	20.0%	0.0%	10.0%
Policy advice, studies, analyses	0.0%	10.5%	0.0%	0.0%	14.3%	12.5%	0.0%	0.0%	5.0%
Financial resources	66.7%	31.6%	10.0%	25.0%	28.6%	12.5%	60.0%	16.7%	25.0%
Data and statistics	0.0%	0.0%	3.3%	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%
Promoting knowledge sharing	0.0%	0.0%	6.7%	0.0%	0.0%	0.0%	0.0%	16.7%	5.0%
Mobilizing third party financial resources*	0.0%	5.3%	0.0%	0.0%	0.0%	25.0%	0.0%	0.0%	0.0%
Donor coordination	16.7%	5.3%	10.0%	12.5%	0.0%	0.0%	0.0%	0.0%	10.0%
Strategy formulation	0.0%	0.0%	3.3%	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%
Other	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

2nd Greatest Value Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Bringing together different groups of stakeholders to discuss and address critical development issues	0.0%	5.0%	12.5%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%
Supporting capacity building through World Bank Group supported projects*	0.0%	0.0%	6.3%	0.0%	14.3%	12.5%	40.0%	0.0%	0.0%
Technical assistance	28.6%	15.0%	0.0%	12.5%	28.6%	25.0%	40.0%	0.0%	21.1%
Policy advice, studies, analyses	0.0%	5.0%	6.3%	25.0%	14.3%	0.0%	0.0%	16.7%	10.5%
Financial resources	0.0%	25.0%	31.3%	37.5%	28.6%	0.0%	0.0%	16.7%	10.5%
Data and statistics	28.6%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	10.5%
Promoting knowledge sharing	0.0%	5.0%	9.4%	0.0%	0.0%	0.0%	20.0%	16.7%	10.5%
Mobilizing third party financial resources*	28.6%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	15.8%
Donor coordination	14.3%	0.0%	15.6%	0.0%	0.0%	25.0%	0.0%	33.3%	5.3%
Strategy formulation	0.0%	25.0%	18.8%	12.5%	14.3%	12.5%	0.0%	0.0%	15.8%
Other	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Haiti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Not willing to honestly criticize policies and reform efforts in the country	12.5%	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	14.3%	4.8%
Staff too inaccessible	0.0%	5.0%	3.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.8%
Not collaborating enough with private sector*	12.5%	0.0%	3.0%	0.0%	42.9%	0.0%	0.0%	0.0%	4.8%
Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies*	0.0%	0.0%	0.0%	25.0%	0.0%	16.7%	0.0%	0.0%	0.0%
Not working enough through Haitian institutions*	0.0%	20.0%	0.0%	12.5%	0.0%	0.0%	0.0%	28.6%	0.0%
Not aligned with country priorities	25.0%	15.0%	21.2%	12.5%	0.0%	0.0%	66.7%	42.9%	33.3%
Not adequately sensitive to political/social realities in Haiti	37.5%	5.0%	12.1%	12.5%	42.9%	0.0%	0.0%	14.3%	28.6%
Too influenced by developed countries	0.0%	5.0%	18.2%	25.0%	0.0%	16.7%	16.7%	14.3%	9.5%
World Bank Group's processes too slow	12.5%	20.0%	21.2%	12.5%	28.6%	16.7%	16.7%	0.0%	19.0%
World Bank Group's processes too complex	25.0%	0.0%	12.1%	25.0%	14.3%	16.7%	0.0%	14.3%	23.8%
Not exploring alternative policy options	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not sufficiently focused on results	0.0%	0.0%	9.1%	12.5%	0.0%	0.0%	0.0%	0.0%	4.8%
Not in it for the long term	25.0%	10.0%	30.3%	0.0%	0.0%	0.0%	16.7%	0.0%	14.3%
Its advice and strategies do not lend themselves to practical problem solving*	12.5%	0.0%	9.1%	0.0%	0.0%	33.3%	33.3%	14.3%	0.0%
Not collaborating enough with civil society	12.5%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	9.5%
Not enough public disclosure of its work	12.5%	20.0%	15.2%	0.0%	14.3%	33.3%	0.0%	28.6%	4.8%
Arrogant in its approach	0.0%	0.0%	3.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Inadequate World Bank Group's staffing in Haiti	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.8%
The credibility of its knowledge/data	0.0%	5.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not focused enough on issues that are unique to fragile countries	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Inadequate number of World Bank Group staff members located in the country	0.0%	0.0%	3.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	3.0%	0.0%	0.0%	16.7%	0.0%	0.0%	4.8%
Don't know	0.0%	35.0%	9.1%	12.5%	14.3%	0.0%	16.7%	14.3%	14.3%

*Significantly different between stakeholder groups

To what extent do you believe that the World Bank Group's work and support help the poorest in Haiti? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
To a fully sufficient degree	0.0%	4.8%	0.0%	0.0%	0.0%	12.5%	0.0%	14.3%	9.1%
To a somewhat sufficient degree	22.2%	28.6%	39.4%	50.0%	14.3%	37.5%	16.7%	0.0%	31.8%
To a somewhat insufficient degree	33.3%	23.8%	33.3%	37.5%	42.9%	25.0%	0.0%	42.9%	31.8%
To a very insufficient degree	33.3%	14.3%	18.2%	12.5%	28.6%	25.0%	83.3%	14.3%	9.1%
Don't know	11.1%	28.6%	9.1%	0.0%	14.3%	0.0%	0.0%	28.6%	18.2%

**B. Overall Attitudes toward the World Bank Group (continued)**

How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Haiti Government's efforts to reduce poverty?

(1-Not effective at all, 10-Very effective)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Investment Project Financing*	5	5.60	1.14	11	6.73	1.27	20	7.15	1.35	5	6.80	1.79	3	6.33	1.53	4	4.75	3.59	2	2.50	0.71	3	5.67	2.08	6	7.00	1.26
Development Policy Financing	5	4.20	1.30	10	6.70	1.77	19	5.89	1.73	6	6.50	1.97	2	5.50	0.71	3	3.00	2.65	4	5.25	2.63	2	3.50	2.12	9	5.67	2.24
Trust funds and grants*	6	4.17	1.94	12	6.00	1.86	23	7.09	1.44	5	8.00	2.35	3	5.67	2.31	4	4.50	3.11	2	5.50	3.54	1	5.00	-	5	4.80	1.10
IFC Investment Services*	5	4.00	1.58	5	6.20	1.30	14	6.29	0.99	3	7.00	1.00	5	6.00	1.22	3	2.33	1.15	1	1.00	-	1	6.00	-	2	7.00	0.00
IFC Advisory Services*	5	3.40	2.07	5	5.60	1.52	12	6.58	1.38	3	6.33	1.53	5	6.00	1.58	3	2.33	1.15				1	6.00	-	3	5.33	2.89

*Significantly different between stakeholder groups

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Beneficiaries*	22.2%	4.5%	34.4%	12.5%	14.3%	12.5%	16.7%	57.1%	4.5%
University groups	22.2%	27.3%	9.4%	0.0%	0.0%	12.5%	33.3%	14.3%	9.1%
Youth	11.1%	31.8%	6.3%	25.0%	0.0%	12.5%	0.0%	14.3%	13.6%
Private sector*	44.4%	18.2%	12.5%	25.0%	85.7%	12.5%	16.7%	0.0%	45.5%
Local government	66.7%	27.3%	43.8%	37.5%	14.3%	12.5%	50.0%	42.9%	36.4%
Donor community	11.1%	0.0%	6.3%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Local NGOs/Community Based Organizations*	0.0%	4.5%	12.5%	0.0%	0.0%	50.0%	0.0%	14.3%	18.2%
Academia/think tanks/research institutes	11.1%	40.9%	46.9%	25.0%	42.9%	37.5%	50.0%	14.3%	45.5%
Parliament	0.0%	4.5%	3.1%	0.0%	14.3%	0.0%	0.0%	14.3%	0.0%
Foundations*	0.0%	0.0%	0.0%	12.5%	0.0%	25.0%	0.0%	0.0%	0.0%
Media	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%
International NGOs	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%
UN and regional peace keeping forces	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Emerging donors*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	0.0%
UN agencies*	11.1%	0.0%	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Regional organizations	0.0%	4.5%	3.1%	12.5%	14.3%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	6.3%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%
Don't know	0.0%	13.6%	3.1%	0.0%	14.3%	0.0%	0.0%	14.3%	9.1%

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)****To what extent do you agree with the following statements about the World Bank Group's work in Haiti? (1-Strongly disagree, 10-Strongly agree)**

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Haiti	9	4.56	1.88	18	6.33	2.03	33	6.52	1.60	8	7.13	2.17	6	6.83	1.47	5	4.20	1.92	5	5.40	2.19	5	5.40	2.88	18	6.06	2.34
The World Bank Group's work is aligned with what I consider the development priorities for Haiti*	9	3.56	1.81	17	5.94	1.75	33	5.61	1.80	8	6.25	2.66	6	6.17	1.72	5	3.40	1.67	4	4.00	2.83	4	5.00	3.16	14	5.71	2.52

*Significantly different between stakeholder groups

To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	7	4.86	1.86	14	5.93	1.33	28	6.39	1.40	7	6.71	2.29	6	6.33	1.75	4	3.50	2.08	4	4.25	2.63	4	5.00	3.16	13	5.92	1.75
Flexibility (in terms of the institution's products and services)*	7	4.00	1.15	13	5.31	1.55	26	6.04	1.25	6	5.67	2.07	6	5.33	1.63	3	4.67	1.15	3	2.00	1.00	3	2.67	1.53	11	4.36	2.11
Flexibility (in terms of changing country circumstances)*	8	3.75	0.89	14	5.64	1.45	26	6.23	1.61	7	6.29	2.21	6	5.50	1.38	3	5.67	0.58	3	2.33	0.58	3	2.67	1.53	10	4.70	2.41
Being inclusive*	6	4.50	1.52	9	6.22	2.05	24	7.21	1.47	5	6.60	1.95	5	6.60	0.89	4	5.75	2.22	2	5.50	0.71	2	3.50	0.71	7	6.71	1.60
Openness (sharing data and other information)*	6	4.33	2.58	15	6.53	1.64	29	7.17	1.14	6	8.00	2.53	6	6.83	1.47	4	6.50	1.00	2	3.00	1.41	2	4.50	0.71	10	6.50	1.18
Collaboration with the Government*	8	4.88	1.55	17	6.65	1.93	32	7.25	1.44	7	8.14	1.35	4	6.75	1.71	5	6.20	0.84	2	4.50	0.71	5	7.20	1.92	14	6.93	1.44
The speed in which it gets things accomplished on the ground*	7	3.57	0.98	15	5.33	1.91	31	5.71	1.70	5	5.60	2.51	5	4.00	1.22	4	4.00	1.83	3	4.67	4.04	2	2.50	2.12	11	4.45	1.92
Helping to bring discipline/effective supervision to implementation of investment projects	6	5.33	2.66	15	6.00	1.96	32	7.28	1.46	3	6.00	2.00	6	6.67	1.51	4	7.00	1.15	4	5.75	3.20	5	8.00	2.12	12	6.17	2.29
Collaboration with civil society	6	4.33	1.86	11	5.64	1.69	19	5.68	1.42	5	5.20	2.59	4	5.00	1.15	4	4.00	1.15				2	6.00	1.41	9	4.56	2.88
Staff accessibility*	7	4.29	1.98	12	5.92	1.88	30	6.70	1.47	7	6.71	2.93	6	8.00	2.10	4	3.75	1.50	2	8.00	1.41	2	5.50	2.12	12	4.67	2.64
Collaboration with other donors and development partners	4	6.50	1.73	13	6.31	1.93	24	6.96	1.52	5	6.60	2.61	4	7.00	2.16	4	5.00	0.82	1	7.00	-	3	6.00	1.73	8	7.63	1.41
Collaboration with the private sector	4	4.25	2.06	9	4.67	1.58	14	5.86	1.46	2	6.00	4.24	6	6.50	1.87	3	5.00	1.73	1	2.00	-	2	4.50	3.54	8	6.63	2.45
Collaboration with the UN*	4	5.00	1.83	8	5.88	2.23	12	7.42	1.08	4	6.75	2.50	1	8.00	-	3	5.33	2.08				2	6.00	1.41	5	8.80	0.84
Straightforwardness and honesty*	4	4.50	1.29	13	6.23	1.59	27	7.22	1.60	6	9.17	0.98	6	8.33	1.63	4	5.25	0.96	1	2.00	-	2	5.00	0.00	7	7.29	1.80
Treating clients and stakeholders in Haiti with respect*	6	5.00	1.67	12	5.75	1.91	26	6.81	1.36	6	8.83	1.33	5	7.80	2.59	3	5.67	1.53	4	5.50	2.65	2	5.50	0.71	6	6.83	1.94
Being a long-term partner	9	6.33	2.87	12	6.58	2.23	25	7.32	1.49	8	8.63	1.85	6	8.50	1.52	4	7.75	1.50	4	7.00	2.16	3	5.67	2.52	12	7.00	1.95

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent does the World Bank Group partner with the right people to support work on the ground in Haiti?* (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Nearly never	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%
Rarely	22.2%	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%
Sometimes	44.4%	9.5%	21.2%	25.0%	57.1%	57.1%	16.7%	14.3%	15.0%
Nearly always	0.0%	23.8%	48.5%	25.0%	0.0%	0.0%	16.7%	0.0%	5.0%
Don't know	22.2%	42.9%	15.2%	12.5%	42.9%	28.6%	33.3%	57.1%	60.0%
Prefer not to answer	11.1%	19.0%	15.2%	37.5%	0.0%	14.3%	16.7%	28.6%	15.0%

*Significantly different between stakeholder groups

Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Haiti? (Select no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
World Food Program (WFP)	11.1%	20.0%	8.8%	0.0%	28.6%	0.0%	16.7%	14.3%	9.5%
World Health Organization (WHO)	11.1%	20.0%	11.8%	12.5%	0.0%	14.3%	33.3%	28.6%	14.3%
United Nations Development Program (UNDP)	44.4%	25.0%	20.6%	0.0%	14.3%	28.6%	16.7%	28.6%	33.3%
United Nations Mission for Justice Support in Haiti (MINUJUSTH)	11.1%	10.0%	2.9%	12.5%	14.3%	0.0%	0.0%	0.0%	9.5%
Haiti's largest multilateral development partners*	33.3%	35.0%	67.6%	62.5%	85.7%	14.3%	66.7%	14.3%	28.6%
Haiti's main bilateral partners	33.3%	25.0%	23.5%	50.0%	42.9%	14.3%	0.0%	14.3%	23.8%
The United Nations International Children's Emergency Fund (UNICEF)	11.1%	15.0%	5.9%	12.5%	0.0%	28.6%	16.7%	14.3%	14.3%
I don't believe the World Bank Group needs to partner with humanitarian organizations.	11.1%	5.0%	5.9%	0.0%	14.3%	14.3%	16.7%	14.3%	9.5%
Don't know	11.1%	20.0%	23.5%	25.0%	0.0%	28.6%	16.7%	28.6%	23.8%

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
The World Bank Group does not provide the government with consistent support throughout the reform effort	12.5%	15.8%	9.1%	0.0%	0.0%	14.3%	16.7%	16.7%	10.0%
Political pressures and obstacles	25.0%	36.8%	33.3%	37.5%	28.6%	14.3%	0.0%	0.0%	25.0%
Reforms are not well thought out in light of country challenges	62.5%	36.8%	39.4%	25.0%	28.6%	14.3%	33.3%	66.7%	55.0%
Poor coordination within the Government	12.5%	21.1%	45.5%	50.0%	42.9%	28.6%	16.7%	33.3%	30.0%
There is an inadequate level of private sector participation and support	0.0%	5.3%	6.1%	12.5%	28.6%	0.0%	0.0%	0.0%	10.0%
Poor donor coordination	0.0%	10.5%	9.1%	25.0%	0.0%	0.0%	0.0%	16.7%	10.0%
The World Bank Group is not sensitive enough to political/social realities on the ground	25.0%	42.1%	24.2%	12.5%	57.1%	42.9%	50.0%	50.0%	20.0%
Lack of/inadequate levels of capacity in Government	0.0%	10.5%	24.2%	25.0%	28.6%	28.6%	0.0%	16.7%	30.0%
There is not an adequate level of citizen/civil society participation	37.5%	0.0%	21.2%	12.5%	0.0%	28.6%	16.7%	16.7%	25.0%
Corruption	25.0%	26.3%	21.2%	12.5%	28.6%	28.6%	16.7%	33.3%	40.0%
Poor coordination within the World Bank Group	12.5%	0.0%	6.1%	0.0%	0.0%	28.6%	0.0%	0.0%	0.0%
Ongoing political instability	25.0%	15.8%	21.2%	25.0%	28.6%	28.6%	16.7%	16.7%	20.0%
Inadequate funding	12.5%	15.8%	9.1%	12.5%	0.0%	0.0%	33.3%	33.3%	5.0%
Other	12.5%	5.3%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%

C. World Bank Group's Effectiveness and Results

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG- supported Project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Haiti?	8	3.88	1.25	16	5.81	1.72	33	5.55	1.56	8	5.50	1.69	6	5.50	1.38	6	5.17	0.98	4	4.25	1.71	3	5.33	2.08	14	5.79	2.36

(1-To no degree at all, 10-To a very significant degree)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG- supported Project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Haiti?	5	4.80	1.92	13	6.38	1.45	31	6.77	1.54	7	5.71	2.14	5	6.00	1.22	5	4.20	1.10	4	6.25	1.71	3	7.00	2.65	13	5.46	2.37

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Effectiveness and Results (continued)**

To what extent do you agree with the following statements about the World Bank Group in Haiti? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Haiti	5	3.40	1.52	13	6.08	1.55	27	5.78	1.83	5	5.00	2.00	6	4.33	1.37	4	4.50	2.38	4	4.25	2.63	4	4.50	2.89	14	4.86	2.03
The World Bank Group meets Haiti's needs for knowledge services	5	4.20	2.17	13	6.15	1.77	30	6.10	1.45	6	5.67	2.42	6	4.50	1.38	5	5.00	1.58	3	4.67	1.53	4	4.50	3.11	12	5.75	2.34

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How effectively do the World Bank Group's Systematic Country Diagnosis and Country Partnership Framework activities support Haiti's efforts to manage crisis related risks?	4	4.50	1.91	5	5.00	2.55	8	5.50	1.41	2	5.00	5.66	1	6.00	-	3	5.00	1.00	1	5.00	-	2	7.00	2.83	4	6.25	1.50

(1-Not effectively at all, 10-Very effectively)

When considering the World Bank Group's emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG's activities? (Select only one response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
The World Bank Group is providing less valuable support than in the past, to enhance the Haiti's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge	0.0%	0.0%	3.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
The World Bank Group is providing more valuable support than in the past, to enhance the Haiti's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge	37.5%	26.3%	42.4%	25.0%	14.3%	28.6%	20.0%	33.3%	20.0%
The World Bank Group's approach and work related to systematically identifying and monitoring risks in Haiti has remained constant	12.5%	10.5%	3.0%	37.5%	28.6%	14.3%	0.0%	0.0%	15.0%
Don't know	50.0%	63.2%	51.5%	25.0%	57.1%	57.1%	80.0%	66.7%	65.0%

**D. The World Bank Group's Knowledge Work and Activities**

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	7	4.43	1.13	14	6.50	1.70	32	6.75	1.27	8	6.75	1.39	5	6.60	2.07	5	5.60	0.89	3	6.33	1.53	3	6.33	2.52	14	6.57	2.17
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	7	5.29	1.80	13	6.77	1.24	33	7.06	1.58	8	7.75	1.91	6	6.83	1.83	3	6.00	0.00	3	8.33	0.58	3	6.67	2.52	15	6.93	2.02

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)



E. Working with the World Bank Group

When working with the World Bank Group on programs, projects and other activities, do you believe that the team ...? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Almost never has the right skills mix to tackle the challenges of fragility	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Rarely has the right skills mix to tackle the challenges of fragility	12.5%	0.0%	3.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Sometimes has the right skills mix to tackle the challenges of fragility	50.0%	42.1%	33.3%	25.0%	42.9%	33.3%	60.0%	0.0%	25.0%
Almost always has the right skills mix to tackle the challenges of fragility	25.0%	36.8%	39.4%	25.0%	28.6%	0.0%	20.0%	16.7%	10.0%
Don't know	0.0%	15.8%	15.2%	25.0%	28.6%	16.7%	20.0%	66.7%	30.0%
Prefer not to answer	12.5%	5.3%	9.1%	12.5%	0.0%	50.0%	0.0%	16.7%	35.0%

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	7	2.86	2.04	16	5.38	2.50	28	5.25	2.32	5	5.60	3.05	6	4.33	2.73	3	4.00	1.00	3	4.33	4.16	4	3.25	2.22	11	3.82	1.94
The World Bank Group effectively monitors and evaluates the projects and programs it supports	7	5.43	1.40	18	6.72	2.35	31	7.39	1.69	5	6.40	3.05	6	7.17	1.72	4	6.50	1.73	3	6.67	2.08	4	7.00	0.82	14	7.07	1.98
The World Bank Group's approvals and reviews are done in a timely fashion*	6	3.50	1.87	16	6.44	1.90	30	6.10	1.49	4	6.00	2.83	6	6.33	2.66	4	6.00	2.00	3	5.67	1.15	3	3.67	2.52	8	6.63	2.07
The World Bank Group's "Safeguard Policy" requirements are reasonable*	4	3.75	1.50	10	7.10	1.45	30	7.50	1.28	4	4.75	3.77	3	8.33	1.15	3	7.33	0.58	2	7.50	0.71	2	5.00	0.00	6	6.17	2.23
The World Bank Group takes decisions quickly in Haiti	7	3.43	1.51	15	5.60	1.84	28	5.75	1.92	4	5.75	3.50	5	4.00	0.71	4	4.25	2.06	3	4.33	1.15	3	5.00	1.73	6	5.33	2.34
Working with the World Bank Group increases Haiti's institutional capacity	6	3.67	2.16	16	5.88	2.06	32	6.81	1.65	7	5.71	3.45	5	6.20	1.30	3	6.00	1.00	4	6.75	1.71	4	7.00	1.41	12	5.92	1.88
Where country systems are adequate, the World Bank Group makes appropriate use of them	4	5.25	1.89	11	6.09	2.30	27	7.48	1.63	4	6.50	3.32	4	7.25	2.06	1	6.00	-	2	7.00	1.41	3	8.00	1.73	6	6.67	1.75

*Significantly different between stakeholder groups

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Haiti?	4	3.75	0.96	9	7.22	1.39	21	6.52	1.91	3	7.33	1.15	5	7.00	2.24	3	6.33	3.51				1	7.00	-	6	6.17	1.94

(1-To no degree at all, 10-To a very significant degree)



F. The Future Role of the World Bank Group in Haiti

Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Offer more innovative knowledge services	0.0%	23.5%	12.1%	0.0%	0.0%	0.0%	0.0%	0.0%	10.5%
Collaborate more effectively with Government clients*	50.0%	17.6%	9.1%	12.5%	0.0%	0.0%	20.0%	42.9%	5.3%
Work faster	25.0%	17.6%	18.2%	12.5%	0.0%	16.7%	0.0%	0.0%	15.8%
Reduce the complexity of obtaining World Bank Group financing	50.0%	23.5%	27.3%	37.5%	0.0%	0.0%	80.0%	42.9%	31.6%
Help to bring discipline/effective supervision to implementation of World Bank Group projects	25.0%	5.9%	24.2%	0.0%	14.3%	0.0%	40.0%	14.3%	10.5%
Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies*	0.0%	5.9%	12.1%	50.0%	0.0%	16.7%	0.0%	0.0%	0.0%
Offer more innovative financial products	0.0%	0.0%	9.1%	0.0%	28.6%	0.0%	0.0%	14.3%	5.3%
Ensure greater selectivity in its work	0.0%	5.9%	9.1%	0.0%	0.0%	16.7%	0.0%	0.0%	10.5%
Provide more adequate data/knowledge/statistics/figures on Haiti's economy*	0.0%	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	21.1%
Improve the competitiveness of its financing compared to markets	12.5%	5.9%	3.0%	0.0%	28.6%	16.7%	0.0%	14.3%	10.5%
Work more with civil society and beneficiary representatives*	0.0%	0.0%	6.1%	12.5%	0.0%	66.7%	0.0%	0.0%	15.8%
Increase the level of capacity development in the country	12.5%	47.1%	33.3%	37.5%	57.1%	50.0%	20.0%	28.6%	5.3%
Leverage the private sector more	12.5%	5.9%	3.0%	12.5%	28.6%	0.0%	0.0%	14.3%	15.8%
Improve the quality of its experts as related to Haiti's specific challenges	12.5%	5.9%	18.2%	0.0%	0.0%	16.7%	0.0%	28.6%	15.8%
Work more with private sector	0.0%	0.0%	3.0%	0.0%	14.3%	0.0%	20.0%	0.0%	10.5%
Increase the level of World Bank Group staffing in Haiti's office	0.0%	0.0%	6.1%	12.5%	14.3%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	17.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	10.5%

*Significantly different between stakeholder groups

What should the World Bank Group do to improve collaboration with the UN in the field? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/ Consultant	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Organize more joint meetings and missions with the UN	25.0%	33.3%	31.3%	37.5%	0.0%	40.0%	20.0%	57.1%	16.7%
Collaborate on analysis, assessments and planning, including on rapid assessments on emerging crisis and changing circumstances when both institutions are engaged	75.0%	60.0%	43.8%	37.5%	28.6%	80.0%	60.0%	71.4%	44.4%
Develop joint or complementary projects with the UN, leveraging each organization's comparative advantages	37.5%	53.3%	46.9%	37.5%	42.9%	80.0%	60.0%	42.9%	66.7%
Develop guidelines, framework and tools to facilitate operational cooperation and cross-financing	50.0%	26.7%	59.4%	62.5%	42.9%	20.0%	60.0%	42.9%	38.9%
Share more information about the World Bank Group's activities, products, and knowledge	12.5%	33.3%	34.4%	25.0%	14.3%	80.0%	20.0%	28.6%	50.0%
Involve UN experts to a greater degree in World Bank Group activities	12.5%	20.0%	18.8%	12.5%	0.0%	0.0%	0.0%	28.6%	11.1%
Other	12.5%	0.0%	6.3%	12.5%	14.3%	0.0%	0.0%	0.0%	0.0%

**F. The Future Role of the World Bank Group in Haiti (continued)**

To what degree does the World Bank Group support with its resources? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/Prime Minister/Minister			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Independent Government Institution			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Social cohesion	3	4.00	2.65	5	5.80	1.92	7	6.71	2.21	3	6.67	1.15	2	4.50	2.12	1	4.00	-	1	5.00	-	1	2.00	-	4	5.50	1.00
Public financial management*	4	5.00	2.16	6	6.83	1.17	14	7.57	1.34	3	8.00	0.00	3	6.67	1.53	1	3.00	-	1	8.00	-	1	6.00	-	6	6.50	0.55
Reducing gender based violence	2	4.00	1.41	3	5.33	2.52	9	6.89	1.83	3	6.67	1.15	1	5.00	-	1	6.00	-	1	5.00	-	1	3.00	-	4	6.25	2.87
Disaster preparedness	4	4.25	2.75	7	6.43	1.99	12	6.92	1.51	4	7.75	0.96	2	5.50	0.71	2	6.00	1.41	1	5.00	-	1	3.00	-	6	6.17	0.98
Disaster response and management	4	4.75	1.50	8	6.88	1.55	18	7.11	1.13	3	7.33	0.58	3	7.33	2.08	1	7.00	-	1	8.00	-	1	5.00	-	7	6.14	1.07
Access to justice systems	2	2.00	1.41	5	5.80	1.92	6	5.67	2.16	2	7.00	1.41	2	5.50	2.12	1	4.00	-				2	7.00	2.83	7	6.57	1.72
Security mechanisms	3	3.33	3.21	5	6.20	2.17	8	5.88	2.36	2	7.00	1.41	2	5.50	2.12	1	4.00	-				1	3.00	-	3	5.33	0.58
Conflict resolution mechanisms	2	2.00	1.41	5	6.00	2.00	11	6.55	2.07	2	6.50	2.12	1	5.00	-	1	7.00	-				1	4.00	-	4	7.00	2.45
Support domestic resource mobilization	4	5.00	2.45	4	6.00	1.83	10	6.40	1.58	3	7.33	1.15	2	3.00	2.83	2	4.00	1.41				1	6.00	-	5	7.20	1.64
Access to basic social services	5	5.00	2.00	8	6.88	1.36	14	6.43	1.83	4	7.75	0.50	3	6.67	1.15	2	4.00	1.41				1	7.00	-	5	7.00	1.22
Capacity of state institutions*	4	4.00	1.83	7	6.43	1.40	15	6.53	1.73	4	7.50	0.58	2	4.50	0.71	1	3.00	-	1	8.00	-	1	5.00	-	7	7.14	1.95
Jobs	4	3.50	1.91	8	6.00	1.20	10	6.30	1.64	4	7.50	1.00	3	5.33	1.53	2	6.50	4.95				1	6.00	-	5	6.00	1.22
Improving livelihoods	4	4.25	2.06	6	6.50	1.05	13	6.38	1.85	4	7.25	0.96	3	5.33	3.21	1	6.00	-				1	3.00	-	4	5.25	1.26
Access to basic infrastructure services	3	4.00	1.73	7	6.86	1.07	17	6.88	1.69	4	8.50	0.58	3	6.33	2.31	2	6.50	4.95				2	7.00	2.83	6	7.17	1.83
Food security*	3	3.00	2.65	6	6.67	1.37	12	6.08	1.56	4	7.25	0.96	2	7.00	1.41	1	4.00	-				1	5.00	-	5	7.00	2.12
Improving governance, transparency and accountability	3	4.33	2.31	7	7.00	1.00	15	7.20	1.90	4	7.25	0.96	2	5.50	0.71	2	7.00	4.24				2	8.00	1.41	6	7.50	1.87
Social safety nets	3	2.33	1.53	5	6.40	1.52	10	6.40	2.37	4	7.50	1.00	1	5.00	-	1	4.00	-				1	5.00	-	4	6.75	1.71
Stimulating dialogue to promote peace and stability	3	2.67	1.53	5	6.40	2.30	8	6.38	2.77	2	6.50	2.12	1	5.00	-	1	4.00	-				1	7.00	-	5	7.20	2.39

*Significantly different between stakeholder groups

G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Haiti?*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Never	12.5%	10.5%	0.0%	12.5%	14.3%	20.0%	0.0%	57.1%	36.8%
Less than once a year	25.0%	10.5%	0.0%	0.0%	0.0%	20.0%	40.0%	42.9%	21.1%
Once a year to a few times a year	37.5%	21.1%	21.9%	25.0%	0.0%	60.0%	20.0%	0.0%	26.3%
Less than once a month	12.5%	10.5%	12.5%	0.0%	57.1%	0.0%	20.0%	0.0%	0.0%
At least once a month	0.0%	36.8%	40.6%	62.5%	0.0%	0.0%	20.0%	0.0%	10.5%
At least once a week	12.5%	10.5%	25.0%	0.0%	28.6%	0.0%	0.0%	0.0%	5.3%

*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)****How much face-to-face access would you like to have with the World Bank Group in Haiti? (Select only ONE response)**

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
I prefer more frequent interactions with the WBG	62.5%	45.0%	53.1%	62.5%	85.7%	100.0%	80.0%	85.7%	60.0%
I prefer the frequency of my interactions with the WBG to be just about the same as they are currently	25.0%	25.0%	40.6%	37.5%	14.3%	0.0%	20.0%	0.0%	5.0%
I prefer less frequent interactions with the WBG	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%
I prefer to have no face to face interactions with the WBG	0.0%	0.0%	3.1%	0.0%	0.0%	0.0%	0.0%	14.3%	0.0%
Prefer not to answer	12.5%	30.0%	3.1%	0.0%	0.0%	0.0%	0.0%	0.0%	30.0%

How do you get most of your information about economic and social development issues in Haiti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Local radio*	75.0%	20.0%	22.6%	12.5%	28.6%	20.0%	20.0%	57.1%	47.4%
International radio	12.5%	0.0%	6.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Social media	25.0%	20.0%	25.8%	12.5%	42.9%	20.0%	20.0%	14.3%	15.8%
International newspapers	0.0%	5.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	15.8%
Local television*	0.0%	20.0%	3.2%	0.0%	0.0%	0.0%	20.0%	42.9%	15.8%
Internet	50.0%	50.0%	77.4%	75.0%	42.9%	80.0%	20.0%	28.6%	52.6%
Periodicals	25.0%	20.0%	16.1%	0.0%	42.9%	0.0%	40.0%	28.6%	15.8%
International television	0.0%	5.0%	6.5%	0.0%	0.0%	20.0%	0.0%	0.0%	10.5%
Local newspapers	0.0%	50.0%	19.4%	37.5%	28.6%	40.0%	40.0%	14.3%	15.8%
Other*	0.0%	0.0%	9.7%	37.5%	0.0%	0.0%	20.0%	0.0%	5.3%

*Significantly different between stakeholder groups

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
World Bank Group's publications and other written materials	50.0%	55.0%	37.5%	28.6%	28.6%	0.0%	60.0%	57.1%	35.0%
e-Newsletters	37.5%	35.0%	21.9%	28.6%	28.6%	20.0%	40.0%	28.6%	50.0%
World Bank Group's seminars/workshops/conferences*	0.0%	25.0%	81.3%	28.6%	42.9%	40.0%	40.0%	57.1%	40.0%
Mobile phones	0.0%	0.0%	3.1%	0.0%	14.3%	0.0%	0.0%	14.3%	0.0%
Direct contact with World Bank Group	25.0%	30.0%	37.5%	85.7%	57.1%	60.0%	40.0%	14.3%	40.0%
World Bank Group's website	37.5%	30.0%	12.5%	28.6%	14.3%	40.0%	0.0%	14.3%	15.0%
Social media	25.0%	0.0%	0.0%	0.0%	14.3%	20.0%	0.0%	14.3%	5.0%
Other	12.5%	10.0%	3.1%	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%

*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)**

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
High speed/WiFi	71.4%	82.4%	75.0%	83.3%	100.0%	100.0%	80.0%	100.0%	60.0%
Dial-up	28.6%	17.6%	25.0%	16.7%	0.0%	0.0%	20.0%	0.0%	40.0%

How frequently do you consult the World Bank Group's website and/or social media channels for information/knowledge that you can use in your work?*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Weekly	37.5%	21.1%	31.3%	0.0%	0.0%	16.7%	0.0%	16.7%	25.0%
Monthly	0.0%	21.1%	9.4%	25.0%	42.9%	0.0%	40.0%	0.0%	10.0%
A few times a year	50.0%	15.8%	37.5%	37.5%	28.6%	0.0%	20.0%	33.3%	20.0%
Rarely	0.0%	31.6%	15.6%	25.0%	28.6%	83.3%	20.0%	0.0%	10.0%
Never	12.5%	10.5%	6.3%	12.5%	0.0%	0.0%	20.0%	50.0%	35.0%

*Significantly different between stakeholder groups

H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group in your country?*

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Yes	33.3%	63.6%	93.9%	75.0%	75.0%	25.0%	83.3%	0.0%	23.8%
No	66.7%	36.4%	6.1%	25.0%	25.0%	75.0%	16.7%	100.0%	76.2%

*Significantly different between stakeholder groups

Which of the following agencies of the World Bank Group do you primarily engage with in Haiti?* (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
The World Bank (IDA)	62.5%	68.4%	84.4%	71.4%	42.9%	14.3%	80.0%	25.0%	41.7%
The International Finance Corporation	0.0%	5.3%	6.3%	14.3%	57.1%	0.0%	20.0%	0.0%	0.0%
The Multilateral Investment Guarantee Agency	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	37.5%	26.3%	9.4%	14.3%	0.0%	85.7%	0.0%	75.0%	58.3%

*Significantly different between stakeholder groups

Do your projects involve both the World Bank and the IFC?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Yes	25.0%	5.6%	20.7%	25.0%	28.6%	28.6%	33.3%	0.0%	11.8%
No	75.0%	94.4%	79.3%	75.0%	71.4%	71.4%	66.7%	100.0%	88.2%

**H. Background Information (continued)**

If yes, what was your view of how the two institutions work together in Haiti? (Select only ONE response)

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
The two institutions work well together	50.0%	0.0%	66.7%	100.0%	100.0%	0.0%	0.0%	0.0%	100.0%
The way the two institutions work together needs improvement	0.0%	50.0%	16.7%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%
The two institutions do not work well together	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	50.0%	50.0%	16.7%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%

Which of the following describes most of your exposure to the World Bank Group in Haiti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Observer*	44.4%	16.7%	0.0%	12.5%	0.0%	50.0%	0.0%	80.0%	31.3%
Use World Bank Group reports/data	33.3%	27.8%	24.2%	12.5%	25.0%	37.5%	16.7%	0.0%	31.3%
Engage in World Bank Group related/sponsored events/activities	0.0%	38.9%	33.3%	62.5%	37.5%	12.5%	33.3%	0.0%	18.8%
Collaborate as part of my professional duties*	33.3%	61.1%	78.8%	62.5%	100.0%	12.5%	66.7%	0.0%	43.8%
Use World Bank Group website for information, data, research, etc.	22.2%	16.7%	12.1%	25.0%	12.5%	50.0%	16.7%	40.0%	25.0%

*Significantly different between stakeholder groups

What's your gender?

Percentage of Respondents	Office of the President/Prime Minister/Minister	Employee of a Ministry	PMU/Consultant	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Independent Government Institution	Judiciary Branch	Other
Female	22.2%	21.7%	21.2%	37.5%	62.5%	0.0%	16.7%	50.0%	31.8%
Male	77.8%	78.3%	78.8%	62.5%	37.5%	100.0%	83.3%	50.0%	68.2%



Appendix C: Responses to Indicator Questions by Geographic Location¹⁵

● Port-au-Prince N=111 ● Other N=17

B. Overall Attitudes toward the World Bank Group

Overall, please rate your impression of the effectiveness of these organizations in Haiti.

	Port-au-Prince			Other		
	N	Mean	SD	N	Mean	SD
World Bank Group	79	6.16	1.93	12	6.33	1.97

(1-Not effective at all, 10-Extremely effective)

To what extent do you agree with the following statements about the World Bank Group's work in Haiti?

(1-Strongly disagree, 10-Strongly agree)

	Port-au-Prince			Other		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Haiti	97	5.96	2.08	12	6.50	2.20
The World Bank Group's work is aligned with what I consider the development priorities for Haiti	90	5.28	2.16	13	5.54	2.50

To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	Port-au-Prince			Other		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	80	5.70	1.93	10	6.10	1.97
Flexibility (in terms of the institution's products and services)	74	5.00	1.85	6	5.17	1.72
Flexibility (in terms of changing country circumstances)	76	5.24	1.99	7	5.43	1.72
Being inclusive	60	6.38	1.83	6	5.67	1.97
Openness (sharing data and other information)	76	6.55	1.81	6	6.17	2.23
Collaboration with the Government	86	6.67	1.77	11	7.09	1.70
The speed in which it gets things accomplished on the ground	77	4.95	1.95	9	4.78	2.11
Helping to bring discipline/effective supervision to implementation of investment projects*	79	6.30	2.05	10	8.10	1.20
Collaboration with civil society	56	5.04	1.92	6	5.83	1.47
Staff accessibility	78	6.04	2.24	6	5.33	2.07
Collaboration with other donors and development partners	59	6.73	1.70	9	6.67	2.00
Collaboration with the private sector	45	5.44	2.08	5	5.60	2.41
Collaboration with the UN	36	6.86	1.99	5	6.40	1.95
Straightforwardness and honesty	65	6.82	2.01	7	6.71	1.98
Treating clients and stakeholders in Haiti with respect	66	6.62	1.90	5	5.60	1.95
Being a long-term partner	76	7.12	2.08	8	7.50	1.51

*Significantly different between geographic locations

¹⁵ 128 respondents provided information about their geographic location. Only these respondents were included in the analysis presented in this appendix.

**C. World Bank Group's Effectiveness and Results**

	Port-au-Prince			Other		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Haiti?	88	5.30	1.68	12	6.00	1.86

(1-To no degree at all, 10-To a very significant degree)

	Port-au-Prince			Other		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Haiti?	81	6.00	1.77	7	7.29	2.21

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Haiti?

(1-Strongly disagree, 10-Strongly agree)

	Port-au-Prince			Other		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Haiti	76	5.14	1.89	8	5.25	2.66
The World Bank Group meets Haiti's needs for knowledge services	80	5.59	1.91	5	5.80	1.64

D. The World Bank Group's Knowledge Work and Activities**In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities:**

	Port-au-Prince			Other		
	N	Mean	SD	N	Mean	SD
Are adaptable to Haiti's specific development challenges and country circumstances	74	5.57	1.98	6	6.33	2.34

(1-To no degree at all, 10-To a very significant degree)

	Port-au-Prince			Other		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	83	6.30	1.54	10	7.00	2.31
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	84	6.85	1.65	10	7.50	2.27

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank Group**To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)**

	Port-au-Prince			Other		
	N	Mean	SD	N	Mean	SD
The World Bank Group takes decisions quickly in Haiti	68	5.18	1.98	10	5.00	2.75
Where country systems are adequate, the World Bank Group makes appropriate use of them*	57	6.61	2.01	7	8.57	1.27

*Significantly different between geographic locations



Appendix D: Responses to Selected Questions by Level of Collaboration with the World Bank Group¹⁶

Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY18 Haiti COS questionnaire: All 10-point scale questions and question B8 “When thinking about how the World Bank Group can have the most impact on development results in Haiti, in which sectors do you believe the World Bank Group should focus most of its resources in Haiti?”

- Collaborating with the WBG N=74 ● Not collaborating with the WBG N=51

B. Overall Attitudes toward the World Bank Group

How familiar are you with the work of these organizations in Haiti? (1-Not familiar at all, 10-Extremely familiar)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
World Bank Group*	70	6.67	1.92	48	4.94	2.64
Inter-American Development Bank*	68	6.66	2.07	48	4.79	2.77
Caribbean Development Bank	65	3.32	2.36	47	2.96	2.55

*Significantly different between collaborators and non-collaborators

Overall, please rate your impression of the effectiveness of these organizations in Haiti. (1-Not effective at all, 10-Extremely effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
World Bank Group	59	6.39	1.73	30	5.80	2.30
Inter-American Development Bank	58	6.22	1.70	28	5.64	2.28
Caribbean Development Bank	19	4.53	1.74	18	3.78	2.51

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Haiti solve its most complicated development challenges?	60	6.58	1.84	30	6.60	2.25

(1-To no degree at all, 10-To a very significant degree)

¹⁶ Only 125 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this appendix.



B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Haiti, in which sectors do you believe the World Bank Group should focus most of its resources in Haiti? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborating with the WBG	Not collaborating with the WBG
Energy	23.6%	22.0%
Water and sanitation	19.4%	10.0%
Waste management	8.3%	8.0%
Job creation/employment*	11.1%	30.0%
Health	5.6%	10.0%
Regional conflict and tensions	0.0%	0.0%
Financial markets	1.4%	2.0%
Social protection	4.2%	4.0%
Gender equity	1.4%	0.0%
Domestic private sector development	6.9%	6.0%
Education	34.7%	44.0%
Public sector governance/reform*	44.4%	16.0%
Security/stabilization	1.4%	4.0%
Global/regional integration	1.4%	0.0%
Food security	4.2%	4.0%
Environmental sustainability	4.2%	0.0%
Urban development and upgrading	4.2%	2.0%
Gender based violence	2.8%	0.0%
Law and justice	5.6%	6.0%
Economic growth	13.9%	20.0%
Disaster prevention	1.4%	6.0%
Equality of opportunity	1.4%	2.0%
Communicable and non-communicable diseases	0.0%	0.0%
Local governance and institutions	5.6%	14.0%
Information and communications technology	0.0%	2.0%
Transport*	18.1%	4.0%
Agriculture and rural development	27.8%	28.0%
Trade and exports	1.4%	4.0%
Crime and violence	0.0%	0.0%
Natural resource management	4.2%	2.0%
Social cohesion	1.4%	0.0%
Climate change	5.6%	2.0%
Poverty reduction	11.1%	18.0%
Disaster management	2.8%	6.0%
Anti corruption	9.7%	16.0%
Foreign direct investment	5.6%	4.0%
Energy	23.6%	22.0%

*Significantly different between collaborators and non-collaborators

How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Haiti Government's efforts to reduce poverty? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Investment Project Financing	38	6.74	1.73	21	6.00	1.87
Development Policy Financing*	38	6.16	1.72	23	4.74	2.22
Trust funds and grants*	43	6.63	1.90	18	4.94	2.15
IFC Investment Services	25	5.96	1.65	14	4.93	1.98
IFC Advisory Services*	22	6.09	1.66	16	4.56	2.19

*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree with the following statements about the World Bank Group's work in Haiti?

(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Haiti	70	6.27	1.88	36	5.47	2.44
The World Bank Group's work is aligned with what I consider the development priorities for Haiti*	65	5.65	1.98	36	4.72	2.51

*Significantly different between collaborators and non-collaborators

To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	57	6.05	1.76	31	5.23	2.19
Flexibility (in terms of the institution's products and services)*	51	5.35	1.76	27	4.33	1.86
Flexibility (in terms of changing country circumstances)*	52	5.67	1.82	29	4.52	2.05
Being inclusive	48	6.50	1.79	18	5.83	1.95
Openness (sharing data and other information)	55	6.65	1.81	25	6.28	1.93
Collaboration with the Government	61	6.80	1.69	34	6.62	1.92
The speed in which it gets things accomplished on the ground	57	5.12	2.08	27	4.56	1.72
Helping to bring discipline/effective supervision to implementation of investment projects	58	6.76	1.94	29	6.10	2.24
Collaboration with civil society*	37	5.54	1.56	25	4.48	2.16
Staff accessibility*	56	6.75	1.80	27	4.44	2.28
Collaboration with other donors and development partners	45	6.73	1.74	22	6.73	1.78
Collaboration with the private sector	31	5.42	1.95	19	5.53	2.37
Collaboration with the UN	24	6.67	1.79	17	7.00	2.24
Straightforwardness and honesty	52	6.88	2.05	20	6.60	1.90
Treating clients and stakeholders in Haiti with respect	51	6.59	1.98	18	6.56	1.79
Being a long-term partner	54	7.33	1.88	29	6.79	2.30

*Significantly different between collaborators and non-collaborators

C. World Bank Group's Effectiveness and Results

In Haiti, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ?

(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Gender*	44	6.16	1.75	29	5.10	2.19
The impact of climate change*	44	5.93	1.73	26	4.42	2.28

*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Effectiveness and Results (continued)**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social protection	31	4.77	2.20	15	3.80	2.11
Gender equity	39	5.97	1.77	19	5.05	1.96
Domestic private sector development	34	4.97	1.68	15	4.53	2.64
Education*	53	6.30	1.80	30	5.20	2.20
Public sector governance/reform	50	5.68	1.74	25	5.84	2.08
Global/regional integration	30	4.83	1.76	15	4.33	2.64
Food security	30	4.90	1.63	16	4.56	2.39
Urban development and upgrading	38	5.29	1.93	19	4.16	2.41
Energy	44	5.50	1.98	23	4.65	2.53
Water and sanitation*	45	5.89	1.86	20	4.10	2.20
Waste management*	34	4.85	1.81	19	3.32	1.73
Job creation/employment*	38	5.29	1.69	19	3.89	2.16
Health	38	5.50	1.72	26	5.23	2.30
Financial markets	19	4.84	2.19	16	4.50	2.80
Transport	41	5.93	2.10	21	5.57	2.40
Agriculture and rural development	40	5.93	1.91	22	5.14	2.27
Trade and exports	21	4.62	2.06	13	4.00	2.35
Crime and violence	16	4.19	1.64	15	4.47	2.17
Natural resource management	30	5.13	1.96	13	4.08	1.71
Environmental sustainability*	42	6.02	1.98	18	4.28	2.08
Climate change	34	5.32	1.98	18	4.39	2.23
Poverty reduction	48	5.23	2.02	21	4.81	1.86
Anti corruption	33	4.76	1.60	22	4.64	2.19
Law and justice	24	4.50	1.93	20	4.50	2.61
Economic growth	37	5.16	1.74	22	4.86	2.23
Disaster prevention	39	5.77	1.83	21	4.81	2.44
Disaster management*	40	5.95	1.72	20	4.75	2.36
Foreign direct investment	16	4.31	2.21	15	3.73	2.09
Equality of opportunity	33	5.91	1.81	18	4.83	2.23
Communicable and non-communicable diseases	20	5.70	1.66	17	4.76	2.49
Information and communications technology	22	5.00	1.95	13	4.15	1.95
Gender based violence	17	5.65	1.84	14	4.79	2.75
Security/stabilization	20	4.45	1.93	17	4.71	2.34
Regional conflict and tensions	14	4.43	2.34	12	4.33	2.27
Local governance and institutions	36	5.36	2.04	20	4.45	2.44
Social cohesion	32	5.03	2.19	14	4.14	2.68

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Haiti?	65	5.48	1.55	34	5.21	2.01

(1-To no degree at all, 10-To a very significant degree)

**C. World Bank Group's Effectiveness and Results (continued)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Haiti?	56	6.37	1.67	30	5.60	2.09

*(1-To no degree at all, 10-To a very significant degree)***To what extent do you agree with the following statements about the World Bank Group in Haiti? (1-Strongly disagree, 10-Strongly agree)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Haiti	55	5.31	1.81	29	4.86	2.20
The World Bank Group meets Haiti's needs for knowledge services	55	5.78	1.72	28	5.21	2.22

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How effectively does the World Bank Group help Haiti to mobilize finance for development from private sector sources?	27	4.93	1.92	23	4.91	1.83

*(1-Not effectively at all, 10-Very effectively)***How effectively does the World Bank Group support Haiti's efforts ... ? (1-Not effectively at all, 10-Very effectively)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To build stronger domestic resource mobilization systems in the Government	33	5.27	1.88	22	5.32	2.51
To develop better and stronger data collection/analytics systems within the Government*	44	6.30	1.62	26	5.35	2.21
To strengthen the country's crisis preparedness	45	5.58	2.18	28	4.79	2.32

**Significantly different between collaborators and non-collaborators*

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How effectively do the World Bank Group's Systematic Country Diagnosis and Country Partnership Framework activities support Haiti's efforts to manage crisis related risks?	17	5.59	1.91	13	5.00	2.20

*(1-Not effectively at all, 10-Very effectively)***D. The World Bank Group's Knowledge Work and Activities****In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely	50	7.04	1.32	21	6.48	1.91
Include appropriate level of stakeholder involvement during preparation*	43	6.49	1.61	23	5.30	2.10
Lead to practical solutions	52	6.04	1.69	21	5.43	2.09
Are accessible (well written and easy to understand)	54	6.74	1.56	23	5.96	1.97
Are source of relevant information on global good practices	55	7.25	1.49	23	6.87	2.05
Are adequately disseminated	55	6.11	1.99	24	5.46	2.73
Are translated enough into local language	50	5.10	2.09	26	4.92	2.62
Are adaptable to Haiti's specific development challenges and country circumstances	53	5.77	1.74	26	5.27	2.47

**Significantly different between collaborators and non-collaborators*

**D. The World Bank Group's Knowledge Work and Activities (continued)**

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	59	6.49	1.34	32	6.19	2.13
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	60	7.07	1.56	31	6.74	2.03

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly*	57	5.12	2.50	27	3.56	2.04
The World Bank Group effectively monitors and evaluates the projects and programs it supports	62	6.95	1.89	31	6.74	2.18
The World Bank Group's approvals and reviews are done in a timely fashion	57	6.07	1.87	24	5.29	2.39
The World Bank Group's "Safeguard Policy" requirements are reasonable*	46	7.15	1.84	18	5.67	2.28
The World Bank Group takes decisions quickly in Haiti	52	5.23	2.02	24	5.00	2.32
Working with the World Bank Group increases Haiti's institutional capacity*	58	6.59	1.72	29	5.34	2.42
Where country systems are adequate, the World Bank Group makes appropriate use of them	43	7.14	1.73	20	6.25	2.51

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group is adequately staffed in Haiti?	36	6.53	1.84	16	6.38	2.28

(1-To no degree at all, 10-To a very significant degree)



F. The Future Role of the World Bank Group in Haiti

To what degree does the World Bank Group support with its resources? (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social cohesion	20	5.70	1.92	7	5.14	2.41
Public financial management	26	7.00	1.50	13	6.54	1.71
Reducing gender based violence	18	6.11	1.78	7	5.71	2.69
Disaster preparedness	25	6.56	1.61	14	5.71	2.09
Disaster response and management	33	6.94	1.32	13	6.15	1.52
Access to justice systems	14	5.57	1.79	13	6.00	2.45
Security mechanisms	15	5.93	2.02	10	4.70	2.36
Conflict resolution mechanisms	17	6.35	1.90	10	5.50	2.72
Support domestic resource mobilization	20	5.95	2.01	11	6.09	2.02
Access to basic social services	29	6.48	1.74	13	6.38	1.61
Capacity of state institutions	29	6.41	1.57	13	6.00	2.45
Jobs	24	6.12	1.54	13	5.62	2.29
Improving livelihoods	25	6.16	1.80	11	5.45	2.02
Access to basic infrastructure services	31	6.81	1.70	13	6.85	2.41
Food security	23	6.22	1.51	11	6.00	2.65
Improving governance, transparency and accountability	27	6.78	1.53	14	7.29	2.40
Social safety nets	19	6.42	1.98	10	5.20	2.49
Stimulating dialogue to promote peace and stability	15	6.00	2.42	11	6.00	2.72

G. Communication and Information Sharing

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate.	45	7.29	1.58	18	6.89	1.88
I find the information on the World Bank Group's websites useful.*	44	7.98	1.13	19	7.21	1.72
The World Bank Group's social media channels are valuable sources of information about the institution.	27	7.52	1.42	18	6.94	2.36

*Significantly different between collaborators and non-collaborators



Appendix E: Responses to Selected Questions by Year¹⁷

All data presented in this appendix are weighted. As a result, means of the FY 2018 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2014 respondents and the total number of respondents indicated may differ from those reported in the FY 2014 COS report.

- FY 2014 Number of comparable respondents = 168
- FY 2018 Number of comparable respondents = 113

By weighting, the FY 2014 and FY 2018 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:

Percentage of Respondents	FY 2014	FY 2018
Office of the President/Prime Minister/Minister	10.5%	10.5%
Government Institutions	46.0%	46.0%
Local Government	1.0%	1.0%
Bilateral/Multilateral Agencies	10.0%	10.0%
Civil Society	15.0%	15.0%
Private Sector	8.5%	8.5%
Academia	2.5%	2.5%
Media	6.5%	6.5%

A. General Issues facing Haiti

In general would you say that Haiti is headed in...?*

Percentage of Respondents	FY 2014	FY 2018
The right direction	55.5%	28.0%
The wrong direction	11.0%	35.0%
Not sure	33.5%	37.0%

**Significantly different between FY2014 and FY2018*

B. Overall Attitudes toward the World Bank Group

How familiar are you with the work of these organizations in Haiti? (1-Not familiar at all, 10-Extremely familiar)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
World Bank Group*	165	6.87	2.3	107	5.98	2.33
Inter-American Development Bank	160	6.26	2.52	105	5.96	2.54
Caribbean Development Bank	155	3.30	2.68	104	3.34	2.50

**Significantly different between FY2014 and FY2018*

Overall, please rate your impression of the effectiveness of these organizations in Haiti. (1-Not effective at all, 10- Extremely effective)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
World Bank Group	148	6.21	1.7	84	6.10	2.03
Inter-American Development Bank	137	6.05	1.84	81	6.03	2.09
Caribbean Development Bank	56	5.07	2.40	37	4.26	2.30

¹⁷ Only those questions that were asked in the FY 2014 and FY 2018 country opinion surveys, with similar response scales/options, are presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Haiti solve its most complicated development challenges?	128	6.88	2.08	83	6.57	2.02

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group's work in Haiti? (1-Strongly disagree, 10-Strongly agree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Haiti*	143	6.87	1.93	96	6.02	2.05
The World Bank Group's work is aligned with what I consider the development priorities for Haiti*	139	6.06	1.93	92	5.28	2.17

*Significantly different between FY2014 and FY2018

To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	104	5.84	1.81	80	5.74	2.03
Flexibility (in terms of the institution's products and services)	113	5.58	2.00	72	5.04	1.71
Flexibility (in terms of changing country circumstances)	109	5.79	1.68	75	5.32	1.81
Being inclusive	105	6.58	1.89	61	6.29	1.81
Openness (sharing data and other information)	118	6.74	1.88	74	6.50	1.92
Collaboration with the Government	125	7.20	1.79	87	6.73	1.75
The speed in which it gets things accomplished on the ground	110	5.40	2.11	75	4.92	1.93
Helping to bring discipline/effective supervision to implementation of investment projects				76	6.63	1.96
Collaboration with civil society*	84	5.69	2.29	58	4.97	1.79
Staff accessibility*	119	6.70	1.93	76	5.81	2.39
Collaboration with other donors and development partners	101	7.06	1.97	60	6.50	1.76
Collaboration with the private sector	75	6.00	1.87	47	5.55	2.00
Collaboration with the UN				39	6.51	2.00
Straightforwardness and honesty	108	6.83	2.12	67	6.83	1.99
Treating clients and stakeholders in Haiti with respect	120	7.03	2.31	65	6.67	2.01
Being a long-term partner*	111	8.03	1.65	79	7.28	2.10

*Significantly different between FY2014 and FY2018



C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti? (1-Not effective at all, 10-Very effective)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
Gender equity	47	6.14	2.56	53	5.42	1.87
Domestic private sector development	63	5.68	2.47	45	4.96	1.87
Education*	95	6.72	2.21	75	5.86	1.90
Public sector governance/reform*	97	6.44	2.23	71	5.63	1.74
Global/regional integration	42	5.48	2.94	39	4.65	1.93
Urban development and upgrading*	77	6.00	1.82	48	4.98	2.10
Energy	64	6.04	2.77	61	5.26	2.17
Water and sanitation*	89	6.29	2.25	59	5.49	2.08
Job creation/employment*	79	5.80	2.34	50	4.85	1.83
Financial markets	36	5.13	2.73	31	4.26	2.31
Transport*	76	6.83	2.06	53	5.67	2.18
Trade and exports*	50	5.86	2.77	31	4.10	2.08
Natural resource management	43	5.85	3.33	40	4.75	1.94
Poverty reduction*	86	6.01	2.10	59	5.14	1.96
Anti corruption	56	5.24	2.48	51	4.83	1.92
Economic growth*	83	6.31	2.45	50	5.17	1.87
Foreign direct investment*	60	6.08	2.85	28	3.93	2.11
Security/stabilization	43	5.86	3.03	33	4.68	2.18
Regional conflict and tensions	34	5.32	3.09	25	4.01	2.18
Local governance and institutions*	85	6.07	2.35	49	5.03	2.18

*Significantly different between FY2014 and FY2018

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Haiti?*	139	6.25	1.91	92	5.26	1.59

(1-To no degree at all, 10-To a very significant degree) *Significantly different between FY2014 and FY2018

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group help to build/strengthen existing country systems in Haiti?*	131	6.62	2.00	78	5.87	1.83

(1-To no degree at all, 10-To a very significant degree) *Significantly different between FY2014 and FY2018

To what extent do you agree with the following statements about the World Bank Group in Haiti? (1-Strongly disagree, 10-Strongly agree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Haiti*	128	5.95	2.11	73	5.09	1.99
The World Bank Group meets Haiti's needs for knowledge services*	140	6.14	2.10	77	5.48	1.83

*Significantly different between FY2014 and FY2018



D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?*

Percentage of Respondents	FY 2014	FY 2018
Weekly	12.1%	14.3%
Monthly	17.6%	16.3%
A few times a year	40.0%	41.8%
Rarely	27.3%	14.3%
Never	3.0%	13.3%

*Significantly different between FY2014 and FY2018

In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
Are timely	119	6.98	1.87	64	6.85	1.57
Include appropriate level of stakeholder involvement during preparation	111	5.92	2.31	60	5.99	1.70
Lead to practical solutions	123	6.25	2.08	64	5.83	1.71
Are accessible (well written and easy to understand)	132	6.47	2.01	73	6.45	1.72
Are source of relevant information on global good practices	126	7.25	1.68	71	7.08	1.69
Are adequately disseminated	124	5.76	2.42	74	5.89	2.19
Are translated enough into local language	120	5.64	2.68	66	5.08	2.29
Are adaptable to Haiti's specific development challenges and country circumstances*	124	6.23	2.09	71	5.52	1.92

*Significantly different between FY2014 and FY2018

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	130	6.65	1.75	85	6.23	1.64
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	133	7.23	1.64	82	6.76	1.75

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	128	4.14	2.08	74	4.52	2.44
The World Bank Group effectively monitors and evaluates the projects and programs it supports	134	6.62	1.84	81	6.77	2.00
The World Bank Group's approvals and reviews are done in a timely fashion	112	5.47	2.12	72	5.89	2.11
The World Bank Group's "Safeguard Policy" requirements are reasonable	89	6.44	2.13	57	6.64	2.12
The World Bank Group takes decisions quickly in Haiti	116	4.98	2.23	67	4.98	2.03
Working with the World Bank Group increases Haiti's institutional capacity	131	6.38	1.94	79	6.04	2.20
Where country systems are adequate, the World Bank Group makes appropriate use of them	85	6.82	2.25	52	6.80	2.00

**F. The Future Role of the World Bank Group in Haiti**

When considering the combination of services that the World Bank Group offers in Haiti, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Haiti? (Select only ONE response)

Percentage of Respondents	FY 2014	FY 2018
Financial services	36.1%	37.8%
Knowledge products	10.8%	7.1%
Convening services	8.2%	7.1%
None of the above	1.3%	1.0%
The combination is appropriate for Haiti	32.9%	35.7%
Don't know	10.8%	11.2%

G. Communication and Information Sharing

Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?

Percentage of Respondents	FY 2014	FY 2018
Yes	32.1%	25.3%
No	67.9%	74.7%

Do you have reliable access to the Internet?

Percentage of Respondents	FY 2014	FY 2018
Yes	99.4%	99.0%
No	0.6%	1.0%

Do you use/have you used the World Bank Group website?

Percentage of Respondents	FY 2014	FY 2018
Yes	69.3%	66.0%
No	30.7%	34.0%

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	FY 2014			FY 2018		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate.*	112	7.70	1.93	60	7.05	1.93
I find the information on the World Bank Group's websites useful.	116	8.03	1.93	58	7.76	1.48
The World Bank Group's social media channels are valuable sources of information about the institution.	69	7.22	2.73	42	7.11	1.88

*Significantly different between FY2014 and FY2018



Appendix F: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?		Which of the following describes most of your exposure to the World Bank Group in Haiti? (Choose no more than TWO)									
	Not collaborating with the WBG	Collaborating with the WBG	Observer		Use WBG reports/data		Engage in WBG activities		Collaborate		Use WBG website	
			No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Overall, please rate your impression of the World Bank Group's effectiveness in Haiti.	5.80	6.39	6.23	5.67	6.24	5.91	6.02	6.46	5.77	6.36	6.28	5.63
Overall the World Bank Group currently plays a relevant role in development in Haiti	5.47	6.27	6.18	5.38	6.15	5.79	5.94	6.31	5.46	6.42	6.00	6.26
The World Bank Group's work is aligned with what I consider the development priorities for Haiti	4.72	5.65	5.51	4.47	5.55	4.81	5.35	5.33	4.84	5.67	5.19	6.00
Responsiveness to needs	5.23	6.05	5.90	5.15	5.95	5.29	5.91	5.48	5.21	6.09	5.81	5.67
Flexibility (in terms of the institution's products and services)	4.33	5.35	5.23	3.91	5.11	4.78	4.92	5.27	4.54	5.27	4.95	5.45
Flexibility (in terms of changing country circumstances)	4.52	5.67	5.53	4.09	5.46	4.89	5.19	5.64	4.76	5.60	5.30	5.42
Being inclusive	5.83	6.50	6.47	4.57	6.40	5.80	6.00	6.73	5.62	6.59	6.30	6.00
Openness (sharing data and other information)	6.28	6.65	6.65	6.00	6.69	6.19	6.46	6.75	6.08	6.80	6.53	6.67
Collaboration with the Government	6.62	6.80	6.75	6.44	6.76	6.52	6.50	7.15	6.71	6.69	6.66	6.87
The speed in which it gets things accomplished on the ground	4.56	5.12	5.07	3.83	4.88	4.91	4.75	5.22	4.64	5.02	4.98	4.38
Helping to bring discipline/effective supervision to implementation of investment projects	6.10	6.76	6.47	6.92	6.72	6.05	6.60	6.38	6.50	6.56	6.61	6.08
Collaboration with civil society	4.48	5.54	5.22	4.50	5.23	4.86	5.00	5.29	4.80	5.32	5.19	4.56
Staff accessibility	4.44	6.75	6.40	3.18	6.20	5.35	5.70	6.59	4.62	6.60	6.13	4.92
Collaboration with other donors and development partners	6.73	6.73	6.71	6.09	6.68	6.42	6.52	6.79	6.27	6.78	6.62	6.55
Collaboration with the private sector	5.53	5.42	5.39	4.89	5.29	5.31	5.10	5.69	5.27	5.32	5.35	5.00
Collaboration with the UN	7.00	6.67	6.63	6.14	6.48	6.64	6.56	6.50	6.22	6.84	6.53	6.57
Straightforwardness and honesty	6.60	6.88	7.00	5.33	7.06	6.10	6.67	7.00	6.30	7.02	6.68	7.27
Treating clients and stakeholders in Haiti with respect	6.56	6.59	6.62	5.83	6.57	6.47	6.52	6.59	6.56	6.54	6.48	7.00
Being a long-term partner	6.79	7.33	7.06	7.85	7.33	6.82	7.30	6.96	7.28	7.14	7.05	7.92
To what extent does the World Bank Group's work help to achieve development results in Haiti?	5.21	5.48	5.35	5.00	5.46	4.85	5.32	5.22	5.03	5.46	5.18	5.78
To what extent does the World Bank Group help to build/strengthen existing country systems in Haiti?	5.60	6.37	6.07	5.77	6.38	5.20	5.90	6.35	5.47	6.37	6.03	6.00
The World Bank Group's financial instruments meet the needs of Haiti	4.86	5.31	5.21	4.91	5.38	4.64	5.19	5.13	4.89	5.32	5.16	5.21
The World Bank Group meets Haiti's needs for knowledge services	5.21	5.78	5.61	5.36	5.76	5.17	5.49	5.78	5.33	5.71	5.57	5.60
The World Bank Group's knowledge work and activities are adaptable to Haiti's specific development challenges and country circumstances	5.27	5.77	5.73	5.33	5.90	5.24	5.91	5.14	5.19	5.94	5.60	6.08
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.19	6.49	6.39	5.93	6.49	5.93	6.35	6.22	6.09	6.45	6.25	6.59
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	6.74	7.07	6.97	6.09	7.08	6.35	6.73	7.20	6.48	7.07	6.85	6.94
The World Bank Group takes decisions quickly in Haiti	5.00	5.23	5.18	4.00	5.12	4.78	5.13	4.70	4.50	5.27	5.02	5.00
Where country systems are adequate, the World Bank Group makes appropriate use of them	6.25	7.14	6.94	7.14	7.24	6.29	6.95	7.00	6.40	7.26	6.98	6.89

Yellow highlight indicates significant difference between Yes and No means.

Appendix G: Haiti FY 2018 Questionnaire



World Bank Group Country Survey FY 2018 – Haiti

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Haiti or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Haiti, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Haiti.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

**SECTION A: GENERAL ISSUES FACING HAITI**

A1. In general, would you say that Haiti is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. Listed below are a number of development priorities in Haiti.			
Please identify which of the following you consider the most important development priorities in Haiti. (Choose no more than THREE)			
1	Social protection (e.g., pensions, social safety nets)	19	Transport (e.g., roads, bridges, transportation)
2	Gender equity (closing the gap between women and men, and boys and girls)	20	Agriculture and rural development
3	Domestic private sector development	21	Trade and exports
4	Education	22	Crime and violence
5	Security/stabilization	23	Social cohesion
6	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	24	Natural resource management (renewable/non-renewable)
7	Global/regional integration	25	Climate change (e.g., mitigation, adaptation)
8	Food security	26	Poverty reduction
9	Urban development and upgrading	27	Anti corruption
10	Energy (e.g., electricity)	28	Law and justice
11	Water and sanitation	29	Economic growth
12	Regional conflict and tensions	30	Local governance and institutions
13	Waste management	31	Disaster prevention
14	Job creation/employment	32	Equality of opportunity (i.e., social inclusion)
15	Health	33	Communicable and non-communicable diseases (specifically cholera)
16	Financial markets	34	Information and communications technology
17	Gender based violence	35	Disaster management
18	Environmental sustainability	36	Foreign direct investment

**SECTION A: GENERAL ISSUES**

A3. Poverty reduction is a broad term that encompasses work in many different areas.			
Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Haiti? (Choose no more than THREE)			
1	Economic growth	19	Waste management
2	Disaster management	20	Job creation/employment
3	Equality of opportunity (i.e., social inclusion)	21	Health
4	Communicable and non-communicable diseases (specifically cholera)	22	Security/stabilization
5	Local governance and institutions	23	Financial markets
6	Information and communications technology	24	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Social protection (e.g., pensions, social safety nets)	25	Disaster prevention
8	Environmental sustainability	26	Gender equity (closing the gap between women and men, and boys and girls)
9	Agriculture and rural development	27	Domestic private sector development
10	Trade and exports	28	Education
11	Crime and violence	29	Global/regional integration
12	Climate change (e.g., mitigation, adaptation)	30	Food security
13	Transport (e.g., roads, bridges, transportation)	31	Regional conflict and tensions
14	Social cohesion	32	Urban development and upgrading
15	Energy (e.g., electricity)	33	Natural resource management (renewable/non-renewable)
16	Anti corruption	34	Gender based violence
17	Law and justice	35	Foreign direct investment
18	Water and sanitation		

**SECTION A: GENERAL ISSUES**

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Haiti? (Choose no more than TWO)

1	Greater access to health services and nutrition for citizens
2	Better access to capital and entrepreneurial opportunities (i.e., to start small and medium sized businesses)
3	A growing middle class
4	Better opportunity for citizens who live in rural areas
5	Better opportunity for citizens who live in urban areas
6	Consistent economic growth
7	Services to the poor through social safety nets
8	Greater access to micro-finance
9	Greater voice and participation for citizens to help ensure greater accountability
10	Better access to education
11	Quality education and training that better ensure job opportunity
12	Better quality public services
13	Better management of public resources
14	Better employment opportunities for young people
15	Better employment opportunities for women
16	Other (please specify): _____

A5. The World Bank Group estimated that two billion people now live in countries where development outcomes are affected by Fragility, Conflict, and Violence (FCV). When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Haiti. (Choose no more than TWO)

1	None. I do not consider Haiti a fragile state.
2	Policy inconsistency
3	Weak social cohesion
4	Weak institutional capacity
5	Food insecurity
6	High levels of corruption
7	Weak accountability
8	Lack of security (i.e., conflict and violence)
9	Political uncertainty/instability
10	Lack of access to development finance
11	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

How familiar are you with the work of these organizations in Haiti?											
		Not familiar at all									Extremely familiar
B1	World Bank Group	1	2	3	4	5	6	7	8	9	10
B2	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10
B3	Caribbean Development Bank (CDB)	1	2	3	4	5	6	7	8	9	10

Overall, please rate your impression of the effectiveness of these organizations in Haiti.													
		Not effective at all								Extremely effective		Don't know	Prefer not to answer
B4	World Bank Group	1	2	3	4	5	6	7	8	9	10	☐	☐
B5	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	☐	☐
B6	Caribbean Development Bank (CDB)	1	2	3	4	5	6	7	8	9	10	☐	☐

B7. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Haiti solve its most complicated development challenges?													
1	2	3	4	5	6	7	8	9	10	☐			
To no degree at all									To a very significant degree		Don't know		

B8. When thinking about how the World Bank Group can have the most impact on development results in Haiti, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Haiti? (Choose no more than THREE)			
1	Energy (e.g., electricity)	19	Law and justice
2	Water and sanitation	20	Economic growth
3	Waste management	21	Disaster prevention
4	Job creation/employment	22	Equality of opportunity (i.e., social inclusion)
5	Health	23	Communicable and non-communicable diseases (specifically cholera)
6	Regional conflict and tensions	24	Local governance and institutions
7	Financial markets	25	Information and communications technology
8	Social protection (e.g., pensions, social safety nets)	26	Transport (e.g., roads, bridges, transportation)
9	Gender equity (closing the gap between women and men, and boys and girls)	27	Agriculture and rural development
10	Domestic private sector development	28	Trade and exports
11	Education	29	Crime and violence
12	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	30	Natural resource management (renewable/non-renewable)
13	Security/stabilization	31	Social cohesion
14	Global/regional integration	32	Climate change (e.g., mitigation, adaptation)
15	Food security	33	Poverty reduction
16	Environmental sustainability	34	Disaster management
17	Urban development and upgrading	35	Anti corruption
18	Gender based violence	36	Foreign direct investment

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B9. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Haiti?		
	Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Bringing together different groups of stakeholders to discuss and address critical development issues	☐
2	Supporting capacity building through World Bank Group supported projects	☐
3	Technical assistance	☐
4	Policy advice, studies, analyses	☐
5	Financial resources	☐
6	Data and statistics	☐
7	Promoting knowledge sharing	☐
8	Mobilizing third party financial resources	☐
9	Donor coordination	☐
10	Strategy formulation	☐
11	Other (please specify): _____	☐

B10. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Haiti? (Choose no more than TWO)	
1	Not willing to honestly criticize policies and reform efforts in the country
2	Staff too inaccessible
3	Not collaborating enough with private sector
4	Not adequately collaborating with organizations such as bilaterals, multilaterals, trust funds, UN agencies
5	Not working enough through Haitian institutions
6	Not aligned with country priorities
7	Not adequately sensitive to political/social realities in Haiti
8	Too influenced by developed countries
9	World Bank Group's processes too slow
10	World Bank Group's processes too complex
11	Not exploring alternative policy options
12	Not sufficiently focused on results
13	Not in it for the long term
14	Its advice and strategies do not lend themselves to practical problem solving
15	Not collaborating enough with civil society (including NGOs, CBOs, beneficiary representatives)
16	Not enough public disclosure of its work
17	Arrogant in its approach
18	Inadequate World Bank Group's staffing in Haiti
19	The credibility of its knowledge/data
20	Not focused enough on issues that are unique to fragile countries
21	Inadequate number of World Bank Group staff members located in the country
22	Other (please specify): _____
23	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B11. To what extent do you believe that the World Bank Group's work and support help the poorest (i.e., the bottom 40 percent of the income distribution) in Haiti? (Select only ONE response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

B12. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Haiti Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A")

		Not effective at all										Very effective	N/A
		1	2	3	4	5	6	7	8	9	10		
1	Investment Project Financing (IPF)	1	2	3	4	5	6	7	8	9	10		☐
2	Development Policy Financing (DPF—Budget Support)	1	2	3	4	5	6	7	8	9	10		☐
3	Trust funds and grants	1	2	3	4	5	6	7	8	9	10		☐
4	IFC Investment Services	1	2	3	4	5	6	7	8	9	10		☐
5	IFC Advisory Services	1	2	3	4	5	6	7	8	9	10		☐

B13. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

1	Beneficiaries	10	Foundations
2	University groups	11	Media
3	Youth	12	International NGOs
4	Private sector	13	UN and regional peace keeping forces
5	Local government	14	Emerging donors
6	Donor community	15	UN agencies
7	Local NGOs/Community Based Organizations	16	Regional organizations (e.g., OAS, CARICOM)
8	Academia/think tanks/research institutes	17	Other (please specify): _____
9	Parliament	18	Don't know

To what extent do you agree with the following statements about the World Bank Group's work in Haiti?

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B14	Overall the World Bank Group currently plays a relevant role in development in Haiti	1	2	3	4	5	6	7	8	9	10		☐
B15	The World Bank Group's work is aligned with what I consider the development priorities for Haiti	1	2	3	4	5	6	7	8	9	10		☐

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following?

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
B16	Responsiveness to needs											☐
B17	Flexibility (in terms of the institution's products and services)											☐
B18	Flexibility (in terms of changing country circumstances)											☐
B19	Being inclusive											☐
B20	Openness (sharing data and other information)											☐
B21	Collaboration with the Government											☐
B22	The speed in which it gets things accomplished on the ground											☐
B23	Helping to bring discipline/effective supervision to implementation of investment projects											☐
B24	Collaboration with civil society											☐
B25	Staff accessibility											☐
B26	Collaboration with other donors and development partners											☐
B27	Collaboration with the private sector											☐
B28	Collaboration with the UN											☐
B29	Straightforwardness and honesty											☐
B30	Treating clients and stakeholders in Haiti with respect											☐
B31	Being a long-term partner											☐

B32. To what extent does the World Bank Group partner with the right people to support work on the ground in Haiti? (Select only ONE response)

1	Nearly never
2	Rarely
3	Sometimes
4	Nearly always
5	Don't know
6	Prefer not to answer

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B33. Which TWO organizations do you think it is most valuable for the World Bank Group to collaborate with to tackle fragility in Haiti? (Select no more than TWO)	
1	World Food Program (WFP)
2	World Health Organization (WHO)
3	United Nations Development Program (UNDP)
4	United Nations Mission for Justice Support in Haiti (MINUJUSTH)
5	Haiti's largest multilateral development partners (e.g., IDB, CDB, EU, OAS)
6	Haiti's main bilateral partners (e.g., Canada, US, etc.)
7	The United Nations International Children's Emergency Fund (UNICEF)
8	I don't believe the World Bank Group needs to partner with humanitarian organizations.
9	Don't know

B34. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)	
1	The World Bank Group does not provide the government with consistent support throughout the reform effort
2	Political pressures and obstacles
3	Reforms are not well thought out in light of country challenges
4	Poor coordination within the Government
5	There is an inadequate level of private sector participation and support
6	Poor donor coordination
7	The World Bank Group is not sensitive enough to political/social realities on the ground
8	Lack of/inadequate levels of capacity in Government
9	There is not an adequate level of citizen/civil society participation
10	Corruption
11	Poor coordination within the World Bank Group
12	Ongoing political instability
13	Inadequate funding
14	Other (please specify): _____

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C1. In Haiti, to what extent do the World Bank Group's financial resources, advice, and knowledge influence policy related to ... ?												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Gender (i.e., closing the gap between women and men, and boys and girls)											☐
2	The impact of climate change											☐

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, social safety nets)	1	2	3	4	5	6	7	8	9	10		☐
2	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10		☐
3	Domestic private sector development	1	2	3	4	5	6	7	8	9	10		☐
4	Education	1	2	3	4	5	6	7	8	9	10		☐
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		☐
6	Global/regional integration	1	2	3	4	5	6	7	8	9	10		☐
7	Food security	1	2	3	4	5	6	7	8	9	10		☐
8	Urban development and upgrading	1	2	3	4	5	6	7	8	9	10		☐
9	Energy (e.g., electricity)	1	2	3	4	5	6	7	8	9	10		☐
10	Water and sanitation	1	2	3	4	5	6	7	8	9	10		☐
11	Waste management	1	2	3	4	5	6	7	8	9	10		☐
12	Job creation/employment	1	2	3	4	5	6	7	8	9	10		☐
13	Health	1	2	3	4	5	6	7	8	9	10		☐
14	Financial markets	1	2	3	4	5	6	7	8	9	10		☐
15	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		☐
16	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10		☐
17	Trade and exports	1	2	3	4	5	6	7	8	9	10		☐
18	Crime and violence	1	2	3	4	5	6	7	8	9	10		☐
19	Natural resource management (renewable/non-renewable)	1	2	3	4	5	6	7	8	9	10		☐
20	Environmental sustainability	1	2	3	4	5	6	7	8	9	10		☐
21	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10		☐
22	Poverty reduction	1	2	3	4	5	6	7	8	9	10		☐
23	Anti corruption	1	2	3	4	5	6	7	8	9	10		☐
24	Law and justice	1	2	3	4	5	6	7	8	9	10		☐
25	Economic growth	1	2	3	4	5	6	7	8	9	10		☐
26	Disaster prevention	1	2	3	4	5	6	7	8	9	10		☐
27	Disaster management	1	2	3	4	5	6	7	8	9	10		☐
28	Foreign direct investment	1	2	3	4	5	6	7	8	9	10		☐
29	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10		☐
30	Communicable and non-communicable diseases (specifically cholera)	1	2	3	4	5	6	7	8	9	10		☐
31	Information and communications technology	1	2	3	4	5	6	7	8	9	10		☐
32	Gender based violence	1	2	3	4	5	6	7	8	9	10		☐
33	Security/stabilization	1	2	3	4	5	6	7	8	9	10		☐
34	Regional conflict and tensions	1	2	3	4	5	6	7	8	9	10		☐
35	Local governance and institutions	1	2	3	4	5	6	7	8	9	10		☐
36	Social cohesion	1	2	3	4	5	6	7	8	9	10		☐

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C3. To what extent does the World Bank Group's work help to achieve development results in Haiti?											
1	2	3	4	5	6	7	8	9	10	☐	
To no degree at all									To a very significant degree		Don't know

C4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Haiti?											
1	2	3	4	5	6	7	8	9	10	☐	
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank Group in Haiti?														
		Strongly disagree										Strongly agree		Don't know
C5	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, IFC investments, etc.) meet the needs of Haiti	1	2	3	4	5	6	7	8	9	10	☐		
C6	The World Bank Group meets Haiti's needs for knowledge services (e.g., research, analysis, data generation and dissemination, technical assistance)	1	2	3	4	5	6	7	8	9	10	☐		

C7. How effectively does the World Bank Group help Haiti to mobilize finance for development from private sector sources?											
1	2	3	4	5	6	7	8	9	10	☐	
Not effectively at all									Very effectively		Don't know

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C8. As part of IDA18, the World Bank Group has expanded (or developed) a number of financial instruments to respond to challenges in IDA countries. These include the Crisis Response Window (CRW), Pandemic Emergency Finance Facility (PEF), Catastrophe Deferred Draw Down Option (CAT-DDO), and the Private Sector Window (PSW). In general, how familiar are you with these new or expanded financial instruments in Haiti? (Select only ONE response)

1	Very familiar
2	Somewhat familiar
3	Somewhat unfamiliar
4	Very unfamiliar
5	Don't know

How effectively does the World Bank Group support Haiti's efforts ... ?

		Not effectively at all										Very effectively	Don't know
C9	To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)	1	2	3	4	5	6	7	8	9	10		☐
C10	To develop better and stronger data collection/analytics systems within the Government	1	2	3	4	5	6	7	8	9	10		☐
C11	To strengthen the country's crisis preparedness	1	2	3	4	5	6	7	8	9	10		☐

C12. How effectively do the World Bank Group's Systematic Country Diagnosis and Country Partnership Framework activities support Haiti's efforts to manage crisis related risks? [Please only respond if you are familiar with the WBG's Systematic Country Diagnosis (SCD) and Country Partnership Framework (CPF)]

1	2	3	4	5	6	7	8	9	10	☐	
Not effectively at all										Very effectively	Don't know

C13. When considering the World Bank Group's emphasis on risk preparedness and prevention, which of the following statements best describes recent WBG's activities? (Select only one response)

1	The World Bank Group is providing less valuable support than in the past, to enhance the Haiti's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge
2	The World Bank Group is providing more valuable support than in the past, to enhance the Haiti's ability to systematically identify and monitor risks by drawing on the best data, technology, and knowledge
3	The World Bank Group's approach and work related to systematically identifying and monitoring risks in Haiti has remained constant
4	Don't know



SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities:

	To no degree at all										To a very significant degree										Don't know
D2	Are timely																				☐
D3	Include appropriate level of stakeholder involvement during preparation																				☐
D4	Lead to practical solutions																				☐
D5	Are accessible (well written and easy to understand)																				☐
D6	Are source of relevant information on global good practices																				☐
D7	Are adequately disseminated																				☐
D8	Are translated enough into local language																				☐
D9	Are adaptable to Haiti's specific development challenges and country circumstances																				☐

D10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

1	2	3	4	5	6	7	8	9	10	☐
Not significant at all									Very significant	Don't know

D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

1	2	3	4	5	6	7	8	9	10	☐
Very low technical quality									Very high technical quality	Don't know

**SECTION E: WORKING WITH THE WORLD BANK GROUP**

E1. When working with the World Bank Group on programs, projects and other activities, do you believe that the team ... ? (Select only ONE response)	
1	Almost never has the right skills mix to tackle the challenges of fragility
2	Rarely has the right skills mix to tackle the challenges of fragility
3	Sometimes has the right skills mix to tackle the challenges of fragility
4	Almost always has the right skills mix to tackle the challenges of fragility
5	Don't know
6	Prefer not to answer

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
E2	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10		☐
E3	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10		☐
E4	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10		☐
E5	The World Bank Group's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10		☐
E6	The World Bank Group takes decisions quickly in Haiti	1	2	3	4	5	6	7	8	9	10		☐
E7	Working with the World Bank Group increases Haiti's institutional capacity	1	2	3	4	5	6	7	8	9	10		☐
E8	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10		☐

E9. To what extent do you believe the World Bank Group is adequately staffed in Haiti?												
1	2	3	4	5	6	7	8	9	10	☐		
To no degree at all									To a very significant degree	Don't know		

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN HAITI****F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti? (Choose no more than TWO)**

1	Offer more innovative knowledge services
2	Collaborate more effectively with Government clients (e.g., national, state, local)
3	Work faster
4	Reduce the complexity of obtaining World Bank Group financing
5	Help to bring discipline/effective supervision to implementation of World Bank Group projects
6	Collaborate more effectively with organizations such as bilaterals, multilaterals, trust funds, UN agencies
7	Offer more innovative financial products
8	Ensure greater selectivity in its work
9	Provide more adequate data/knowledge/statistics/figures on Haiti's economy
10	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
11	Work more with civil society and beneficiary representatives
12	Increase the level of capacity development in the country
13	Leverage the private sector more (i.e., mobilize private sector development)
14	Improve the quality of its experts as related to Haiti's specific challenges
15	Work more with private sector
16	Increase the level of World Bank Group staffing in Haiti's office
17	Other (please specify): _____

F2. When considering the combination of services that the World Bank Group offers in Haiti, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Haiti? (Select only ONE response)

1	Financial services (e.g., project financing and budget support, IFC loans and investments in the private sector)
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Haiti
6	Don't know

F3. What should the World Bank Group do to improve collaboration with the UN in the field? (Choose no more than THREE)

1	Organize more joint meetings and missions with the UN
2	Collaborate on analysis, assessments and planning, including on rapid assessments on emerging crisis and changing circumstances when both institutions are engaged
3	Develop joint or complementary projects with the UN, leveraging each organization's comparative advantages
4	Develop guidelines, framework and tools to facilitate operational cooperation and cross-financing
5	Share more information about the World Bank Group's activities, products, and knowledge
6	Involve UN experts to a greater degree in World Bank Group activities
7	Other (please specify): _____

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN HAITI**

F4. Please answer the following questions:		(Choose no more than THREE for each column)	
		A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Haiti?	B. Which THREE areas below would benefit most from other donors in Haiti?
1	Social cohesion	☐	☐
2	Public financial management	☐	☐
3	Reducing gender based violence	☐	☐
4	Disaster preparedness	☐	☐
5	Disaster response and management	☐	☐
6	Access to justice systems	☐	☐
7	Security mechanisms	☐	☐
8	Conflict resolution mechanisms	☐	☐
9	Support domestic resource mobilization	☐	☐
10	Access to basic social services (health, education)	☐	☐
11	Capacity of state institutions	☐	☐
12	Jobs	☐	☐
13	Improving livelihoods	☐	☐
14	Access to basic infrastructure services (water, electricity, transport)	☐	☐
15	Food security	☐	☐
16	Improving governance, transparency and accountability	☐	☐
17	Social safety nets	☐	☐
18	Stimulating dialogue to promote peace and stability	☐	☐

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN HAITI**

F5. To what degree does the World Bank Group support with its resources (financial, technical, knowledge and convening power)?													
		To no degree at all						To a very significant degree				Don't know	Prefer not to answer
		1	2	3	4	5	6	7	8	9	10		
1	Social cohesion	1	2	3	4	5	6	7	8	9	10	☐	☐
2	Public financial management	1	2	3	4	5	6	7	8	9	10	☐	☐
3	Reducing gender based violence	1	2	3	4	5	6	7	8	9	10	☐	☐
4	Disaster preparedness	1	2	3	4	5	6	7	8	9	10	☐	☐
5	Disaster response and management	1	2	3	4	5	6	7	8	9	10	☐	☐
6	Access to justice systems	1	2	3	4	5	6	7	8	9	10	☐	☐
7	Security mechanisms	1	2	3	4	5	6	7	8	9	10	☐	☐
8	Conflict resolution mechanisms	1	2	3	4	5	6	7	8	9	10	☐	☐
9	Support domestic resource mobilization	1	2	3	4	5	6	7	8	9	10	☐	☐
10	Access to basic social services (health, education)	1	2	3	4	5	6	7	8	9	10	☐	☐
11	Capacity of state institutions	1	2	3	4	5	6	7	8	9	10	☐	☐
12	Jobs	1	2	3	4	5	6	7	8	9	10	☐	☐
13	Improving livelihoods	1	2	3	4	5	6	7	8	9	10	☐	☐
14	Access to basic infrastructure services (water, electricity, transport)	1	2	3	4	5	6	7	8	9	10	☐	☐
15	Food security	1	2	3	4	5	6	7	8	9	10	☐	☐
16	Improving governance, transparency and accountability	1	2	3	4	5	6	7	8	9	10	☐	☐
17	Social safety nets	1	2	3	4	5	6	7	8	9	10	☐	☐
18	Stimulating dialogue to promote peace and stability	1	2	3	4	5	6	7	8	9	10	☐	☐

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

G1. How frequently do you interact with the World Bank Group now in Haiti?	
1	Never
2	Less than once a year
3	Once a year to a few times a year
4	Less than once a month
5	At least once a month
6	At least once a week

G2. How much face-to-face access would you like to have with the World Bank Group in Haiti (i.e., discussions, meetings, conferences, workshops, training, etc.)? (Select only ONE response)	
1	I prefer more frequent interactions with the World Bank Group
2	I prefer the frequency of my interactions with the World Bank Group to be just about the same as they are currently
3	I prefer less frequent interactions with the World Bank Group
4	I prefer to have no face to face interactions with the World Bank Group
5	Prefer not to answer

G3. How do you get most of your information about economic and social development issues in Haiti? (Choose no more than TWO)			
1	Local radio	6	Internet
2	International radio	7	Periodicals
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	International television
4	International newspapers	9	Local newspapers
5	Local television	10	Other (please specify): _____

G4. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)			
1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	Mobile phones	8	Other (please specify): _____

G5	Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?	Yes	No
G6	Do you have reliable access to the Internet?	Yes	No
G7	Do you use/have you used the World Bank Group website?	Yes	No
G8	Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?	Yes	No

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

G9. Which Internet connection do you use primarily when visiting a World Bank Group website?	
1	High speed/WiFi
2	Dial-up

G10. How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

Please rate how much you agree with the following statements.												
		Strongly disagree								Strongly agree		Don't know
G11	I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10	☐
G12	I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10	☐
G13	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	1	2	3	4	5	6	7	8	9	10	☐

**SECTION H: BACKGROUND INFORMATION**

H1. Which of the following best describes your current position? (Select only ONE response)			
1	Office of the President, Prime Minister	12	Local NGO/Community Based Organization
2	Office of Minister	13	International NGOs
3	Office of Parliamentarian	14	Media (press, radio, TV, web, etc.)
4	Employee of a Ministry, Ministerial Department or Government Agency	15	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
5	Project Management Unit (PMU) overseeing implementation of project	16	Trade Union
6	Consultant/Contractor working on World Bank Group supported project/program	17	Faith-Based Group
7	Local Government Office or Staff	18	Youth Group
8	Bilateral/Multilateral Agency	19	Academia/Research Institute/Think Tank
9	Private Sector Organization	20	Judiciary Branch
10	Private Foundation	21	Other (please specify): _____
11	Financial Sector/Private Bank		

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?	
1	Yes
2	No

H4. Which of the following agencies of the World Bank Group do you primarily engage with in Haiti? (Select only ONE response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	Other (please specify): _____

**SECTION H: BACKGROUND INFORMATION****H5. Do your projects involve both the World Bank and the IFC?***(If YES please go to Question H6; If NO please go to H7)*

1	Yes
2	No

H6. If yes, what was your view of how the two institutions work together in Haiti?**(Select only ONE response)**

1	The two institutions work well together
2	The way the two institutions work together needs improvement
3	The two institutions do not work well together
4	Don't know

H7. Which of the following describes most of your exposure to the World Bank Group in Haiti?**(Choose no more than TWO)**

1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H8. What's your gender?

1	Female
2	Male

H9. What's your age?

1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

H10. Which best represents your geographic location?

1	Port-au-Prince
2	Cap Haïtien
3	Other localities in Haiti

Thank you for completing the survey!